

**CITY OF DELAWARE  
PARKS AND RECREATION ADVISORY BOARD  
MEETING TO BE HELD VIRTUALLY VIA CISCO Webex \*\*  
6:30 P.M.**

**AGENDA**

July 21, 2020

1. ROLL CALL
2. APPROVAL of Motion Summary for the meeting held January 23, 2020 as recorded and transcribed.
3. PUBLIC COMMENTS  
Due to the meeting being held virtually, written public comment, 1,000 words or less is requested to be received before the meeting through email at [emccloskey@delawareohio.net](mailto:emccloskey@delawareohio.net).
4. UPDATE of YMCA Recreation Services, Programs and Events
5. UPDATE on Recreation Survey
6. STAFF COMMENTS
7. MEMBERS COMMENT
8. ADJOURNMENT

\*\* This meeting will be a virtual meeting. Residents are encouraged to view online through the City of Delaware Facebook page. To comply with the CDC recommendation prohibiting group meetings, no in person attendance by Council, staff, or the public will be available.

**PARKS AND RECREATION ADVISORY BOARD**  
**MOTION SUMMARY**  
**January 23, 2020**

ITEM 1. Roll Call

Chairman Bricker called the meeting to order at 6:30 p.m.

Members Present: Bob Dalton, Gary Hayward, Jill Staugler, Maria Schul, Michael Rush, Corie Thompson, Angela MacWhinney Vice-Chairwoman Dianna Hibinger, and Chairman Joshua Bricker

Members Absent: Cassie Cunningham and Councilman Chris Jones

City Staff Present: Ted Miller, Parks and Natural Resource Director, Stacy Davenport, Parks Superintendent, JP Linkous, Park Maintenance Supervisor

YMCA Staff Present: Lolita Haverlock, Regional VP of Operations and Roger Hanafin, Associate Executive Director

**Motion to Excuse:** Mr. Dalton motioned to excuse Councilman Jones and Ms. Cunningham, seconded by Mr. Hayward. Motion approved by a 9-0 vote.

ITEM 2. APPROVAL of the Motion Summary for the meeting held November 19, 2019 as recorded and transcribed.

**Motion:** Vice-Chairwoman Hibinger motioned to approve the Motion Summary for the meeting held November 19, 2019 as recorded and transcribed, seconded by Mr. Hayward. Motion approved by a 9-0 vote.

ITEM 3. PUBLIC COMMENTS

There was no public comment.

ITEM 4. UPDATE of YMCA Recreation Services, Programs and Events

Mr. Hanafin provided information on activities and events that occurred. He discussed the Calls from the North Pole. The Daddy Daughter Dance was held recently at Ohio Wesleyan Student Center and had 400 participants. Basketball league for grades 3- 6 have had a decline from the previous year. There is current registration occurring for soccer, baseball, and the Mother Son Super Hero Party.

ITEM 5. DISCUSSION and BOARD INPUT OF CITY OF DELAWARE RECREATION NEEDS ASSESSMENT KICK-OFF

A. Austin Hochstetler, PROS Consulting Inc.

Mr. Hochstetler introduced himself to the board and the purpose of the needs

assessment. He requested input from the board on the following topics:

1. What people value most at Parks and Recreation Services

Mr. Dalton – safe environment, variety of activities, emphasis on healthy choices, i.e. smoking ban at parks

Ms. Thompson- accessibility

Ms. MacWhinney – location of parks, spread out for accessibility

Mr. Bricker – abundance of amenities and locations

Mr. Hayward – amenities in parks provide something for everyone to enjoy

2. Areas of more focus/improvements:

Mr. Dalton – focus on PR, bring more awareness to the parks and their locations and amenities

Ms. Thompson – revamping the bathrooms at Mingo, update infrastructure

Ms. MacWhinney – more initiative to encourage the community to learn about the park's natural resources, more educational tools, increase PR, update the website to find information easier

Mr. Bricker – unique relationship with the YMCA can be confusing and resident's do not always know who is offering what.

3. What population group is unserved:

Ms. Hibinger – improve wheelchair/disability accessibility, need more inclusion play equipment

Ms. MacWhinney – more inclusive play equipment and facilities

Ms. Thompson – more activities and park equipment for older kids/teens

Mr. Rush – need to focus on bringing kids back from travel leagues to recreational leagues to get more sign ups

Mr. Dalton – no city parks in the south side

4. What is going well:

Mr. Rush – community involvement and encouraged to be part of decisions

Ms. MacWhinney – responsive to groups requests, i.e. pickle ball courts and cricket fields

Mr. Dalton – the city is proactive with new ideas and proposals

Ms. Staugler – each park is unique and offers something a little different

Ms. Schul – like the familiarity of the park

Mr. Hayward – community parks added to new communities

5. Challenges that will face next 5 years

Mr. Dalton – more ideals then budget allows

Ms. Hibinger – keeping up with growth

Mr. Hayward – keeping designated greenspace areas

Mr. Bricker – finding new land opportunities for park growth and high cost of land. Need new land acquisition strategies

6. Facilities/amenities needed in future

Mr. Bricker – need more pool space or new pool. Current pool is not comparable to other communities

Ms. Staugler – more multi-functional indoor facility space

Ms. Thompson – skate park on the west side

Ms. MacWhinney – continuation of paths with lighting for safety

Mr. Hayward – determine relationship with the YMCA

Ms. Schul – another outdoor pool, many teens leave town to go to Zoombezi Bay

7. What would like to see from outcome of the plan:

Mr. Bricker – transparency

Mr. Dalton – plan to represent the communities desires but is financially realistic

8. What would like to see in the future/by 2025:

Ms. Thompson – the City to have a total of 3 pools, 10 new parks, the YMCA and the City of Delaware to become separate, trails system with lighting

Ms. MacWhinney – another pool, well lit paths, a natural play space park and all inclusive park

Ms. Hibinger – indoor tennis facility

Mr. Bricker – additional pool and connected trailways

Ms. Staugler – long stretch of trailway

Ms. Thompson – pool with diving well for diving meets

Ms. MacWhinney – focus on boat launch areas – more advertising and kayak classes

9. What is considered to be the signature park/amenity

Mr. Dalton – Mingo Park has the recreation center, pool, skate park, field.

Ms. Thompson – Veteran’s Park with the splash pad addition

ITEM 6. STAFF COMMENTS

Mr. Miller provided the Board with a copy of recommended changes to the current pool rules and regulations and a rate comparison for pools in Central Ohio. A discussion was held regarding placing a limit on how many children can be admitted for organized groups and chaperone requirements. The Board questioned membership rates for the YMCA. Ms. MacWhinney voiced a concern on not making Jack Florence affordable to those with limited financial means. Mr. Bricker and Ms. Thompson voiced a concern over the rules limiting practice dives with flips. Mr. Miller discussed that the current pool rules follow the YMCA rules. The Board recommended that there be communication with the public on any changes regarding rates and involve input with SACC over rules. The Board questioned on how the rules will be enforced.

ITEM 7. MEMBERS COMMENTS

Mr. Rush thanked PROS Consulting for their work.

ITEM 8. NEXT MEETING DATE: March 17, 2020

ITEM 9. ADJOURNMENT

**Motion:** Chairman Bricker moved to adjourn the Parks and Recreation meeting. The meeting adjourned at 7:43 p.m.

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Chairperson

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Elaine McCloskey, Clerk

# City of Delaware Community Interest and Opinion Survey

## Findings Report

*...helping organizations make better decisions since 1982*

# 2020

**Submitted to the City of Delaware (Ohio)  
Parks and Recreation Department**

ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**May 2020**





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# City of Delaware Community Interest and Opinion Survey Executive Summary

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## Overview

ETC Institute administered a parks and recreation needs assessment in the Spring of 2020 for the City of Delaware. This assessment was administered as part of the City's efforts to develop area parks, facilities, and programs. Information compiled from the assessment will provide key data to set a clear vision for the future. This survey will determine priorities for parks, recreation facilities, program offerings, and special event offerings in Delaware.

## Methodology

ETC Institute mailed a survey packet to a random sample of households in the City of Delaware. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at [www.DelawareParksSurvey.org](http://www.DelawareParksSurvey.org).

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of the City from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

The goal was to obtain completed surveys from at least 380 residents. The goal was exceeded with a total of 431 residents completing the survey. The overall results for the sample of 431 households have a precision of at least +/-4.7% at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 1)
- Benchmarking analysis comparing the City's results to national results (Section 2)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 3)
- Tabular data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

The major findings of the survey are summarized below and on the following pages.

## Program Participation and Ratings

**Participation.** Thirty-seven percent (37%) of respondents indicated they or members of their household have participated in recreation programs in the past 12 months. These responding households (37%) were asked how many different programs their respective household participated in over the past 12 months.

- 31% participated in 1 program
- 57% participated in 2 to 3 programs
- 9% participated in 4 to 6 programs
- 2% participated in 7 to 10 programs
- 1% participated in 11 or more programs

When respondents that participated in programs were asked what the primary reason(s) they or members of their household participate in recreation programs, the top three reasons were, the location of the program facility (71%), fees charged for the program (37%), and the times the program is offered (36%).

Respondents were asked what programs and/or activities they or members of their household have participated in during the past 12 months. Fifty-one percent (51%) participated in fitness programs, 48% used the pool for general use, and 38% participated in youth sports.

**Organizations Most Used.** The top three organizations that respondents use most for recreation programs and services for the age group of 0-17 years, based on the sum of respondents' top two choices, were: City of Delaware (14%), Delaware Community Center of YMCA (13%), and Preservation Parks of Delaware County (11%). The top three organizations that respondents use most for recreation programs and services for the age group of 18 years or older, based on the sum of respondents' top two choices, were: City of Delaware (31%), Preservation Parks of Delaware County (26%), and Delaware Community Center YMCA (24%).

**Ratings.** Of the respondents that indicated they have participated in recreation programs in the past 12 months (37%); 32% rated the overall quality of programs as excellent, 60% rated the overall quality of programs as good, 7% rated the overall quality as fair, and 1% rated the overall quality of programs as poor.

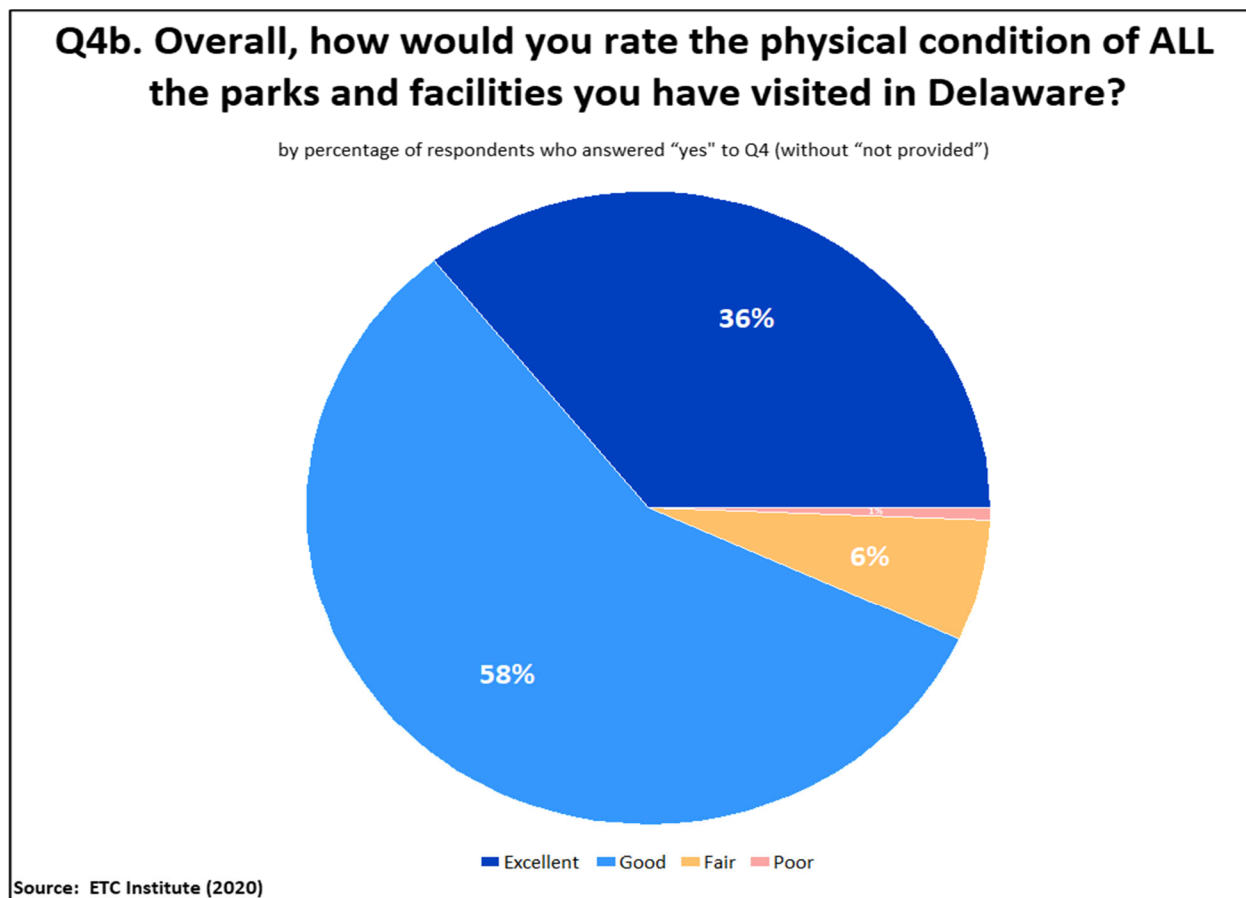
## Facility Use and Ratings

**Use.** Eighty-five percent (85%) of respondents visited City parks, recreation facilities, and sports fields during the past 12 months. The respondents that have visited City parks, recreation facilities, and sports fields were asked how often they had visited City parks and/or facilities.

- 6% visited City parks/facilities more than 5 times a week
- 26% visited City parks/facilities 2 to 4 times a week
- 19% visited City parks/facilities once a week
- 30% visited City parks/facilities 1 to 3 times a month
- 19% visited City parks/facilities less than once a month

**Organizations Used for Recreation Activities.** Respondents were asked to indicate which parks/facilities they or members of their household have used for indoor and outdoor recreation activities during the past 12 months. The top three parks/facilities used during the past 12 months, for indoor and outdoor recreation activities, were: City of Delaware parks/facilities (61%), Preservation Parks of Delaware County parks/facilities (57%), and the State of Ohio parks (50%).

**Ratings.** Ninety-four percent (94%) of respondents rated the physical condition of all the City parks/facilities they visited as “excellent” or “good”.



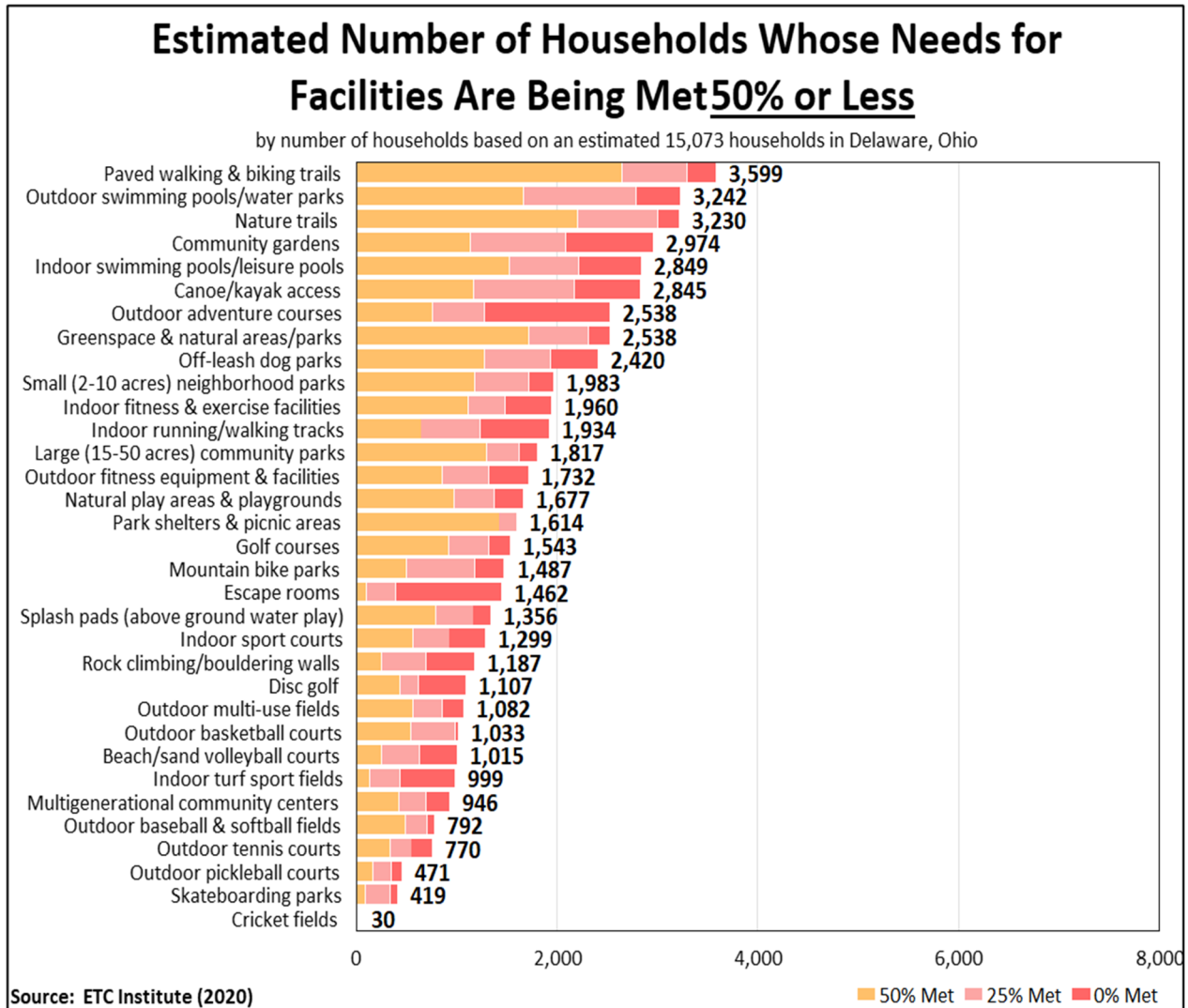
## Facility Needs and Priorities

**Facility Needs.** Respondents were asked to identify if their household had a need for 33 facilities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities.

The four facilities with the highest percentage of households that have an unmet need were:

1. paved walking and biking trails – 3,599 households (or 24%),
2. outdoor swimming pools/water parks – 3,242 households (or 22%),
3. nature trails – 3,230 households (or 21%), and
4. community gardens – 2,974 households (or 20%).

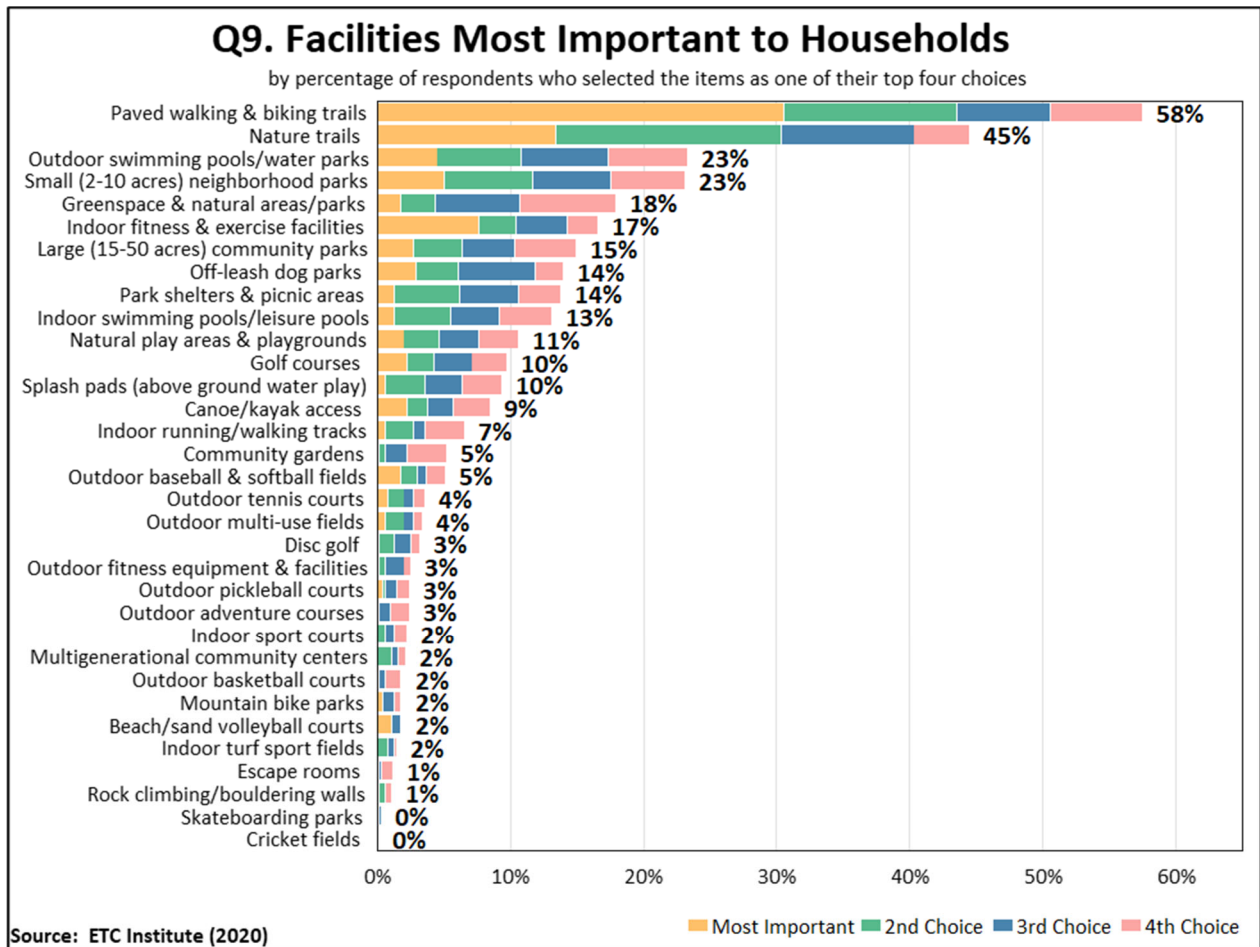
The estimated number of households that have unmet needs for each of the 33 facilities that were assessed is shown in the graph below.



**Facility Importance:** In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each facility. Based on the sum of respondents’ top four choices, the four most important facilities to residents were:

1. paved walking and biking trails (58%),
2. nature trails (45%),
3. outdoor swimming pools/water parks (23%), and
4. small neighborhood parks (23%).

The percentage of residents who selected each facility as one of their top four choices is shown in the graph on the following page.

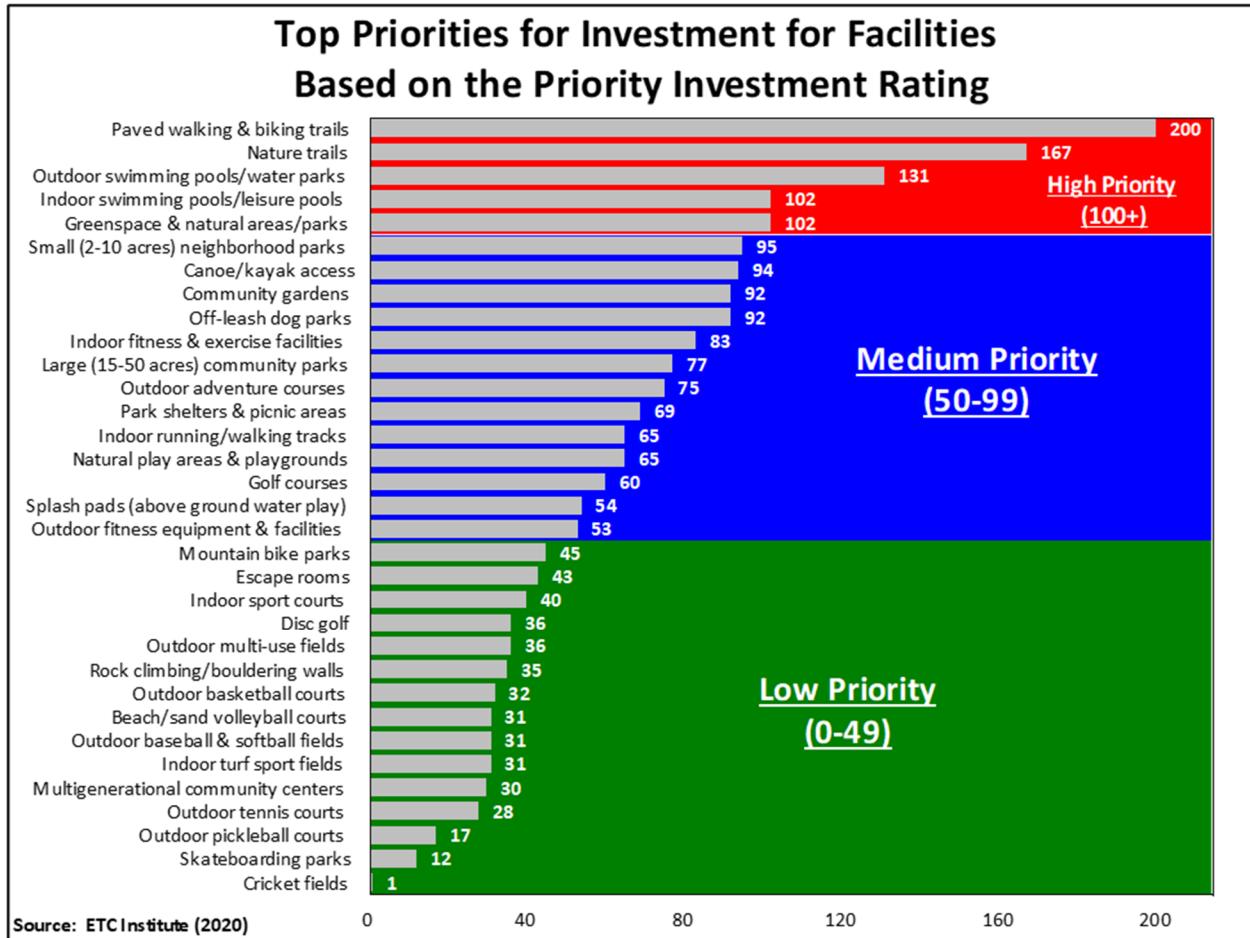


**Priorities for Facility Investments:** The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks and Recreation investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on amenity/program and (2) how many residents have unmet needs for the facility/program. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following five facilities were rated as high priorities for investment:

- Paved walking and biking trails (PIR=200)
- Nature trails (PIR=167)
- Outdoor swimming pools/water parks (PIR=131)
- Indoor swimming pools/Leisure pools (PIR=102)
- Greenspace and natural areas/parks (PIR=102)

The chart on the top of the next page shows the Priority Investment Rating for each of the 33 facilities that were rated.



The top facilities that respondents indicated they would use most often, based on the sum of respondents’ top four choices, were: paved walking and biking trails (61%), nature trails (45%), small neighborhood parks (24%), and outdoor swimming pools/water parks (21%). Three of these facilities rated high (above 100) on the Priority Investment Rating (PIR) scale.

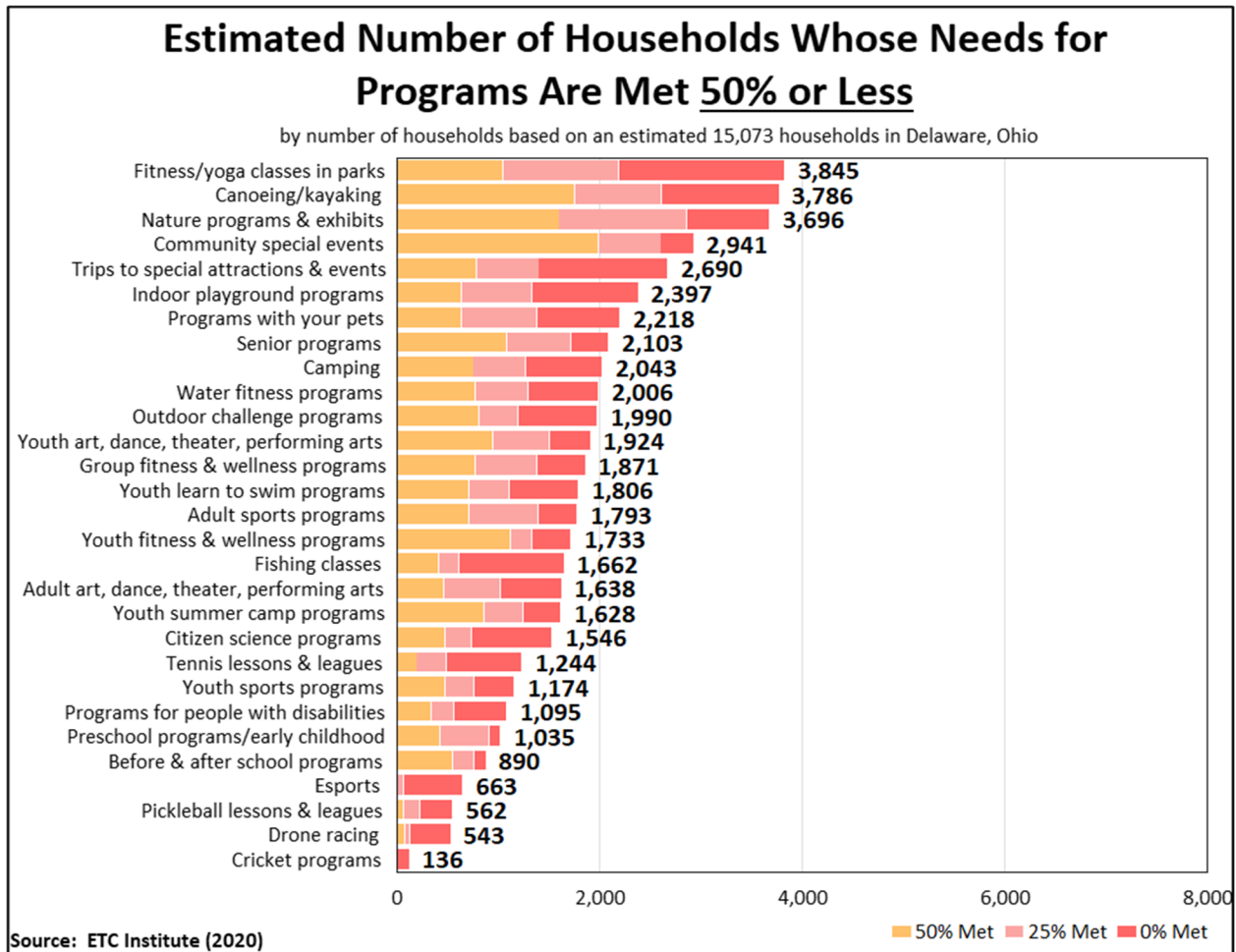
## Program Needs and Priorities

**Program Needs.** Respondents were also asked to identify if their household had a need for 29 programs and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program.

The four recreation programs with the highest percentage of households that have an unmet need were:

1. fitness/yoga classes in parks – 3,845 households (or 26%),
2. canoeing/kayaking – 3,786 households (or 25%),
3. nature programs and exhibits – 3,696 households (or 25%), and
4. community special events – 2,941 households (20%).

The estimated number of households that have unmet needs for each of the 29 programs that were assessed is shown in the graph below.

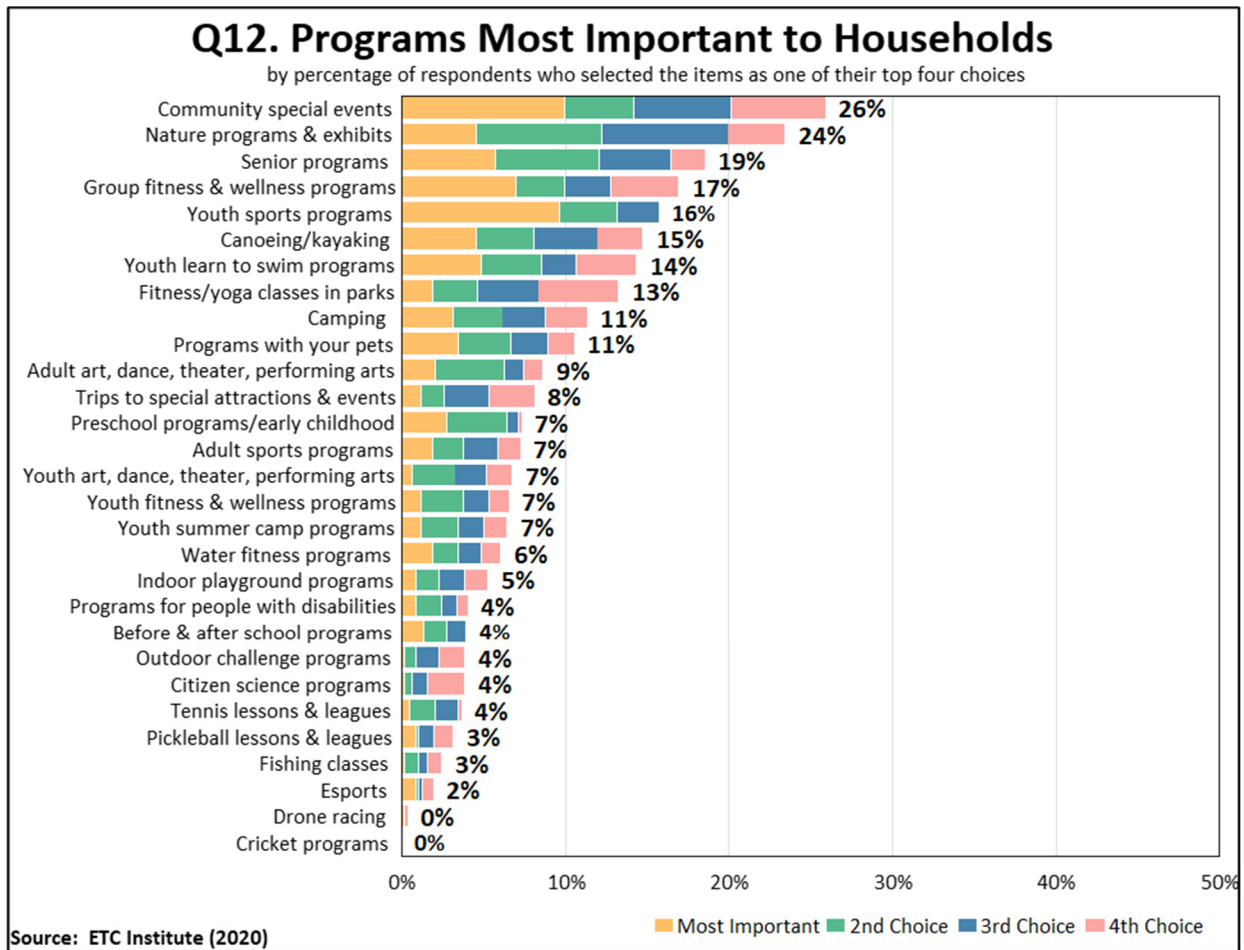


**Program Importance.** In addition to assessing the needs for each program, ETC Institute also assessed the importance that residents placed on each program. Based on the sum of respondents’ top four choices, the four most important programs to residents were:

1. community special events (26%),
2. nature programs and exhibits (24%),
3. senior programs (19%), and
4. group fitness and wellness programs (17%).

The percentage of residents who selected each program as one of their top four choices is shown in the chart on the next page.



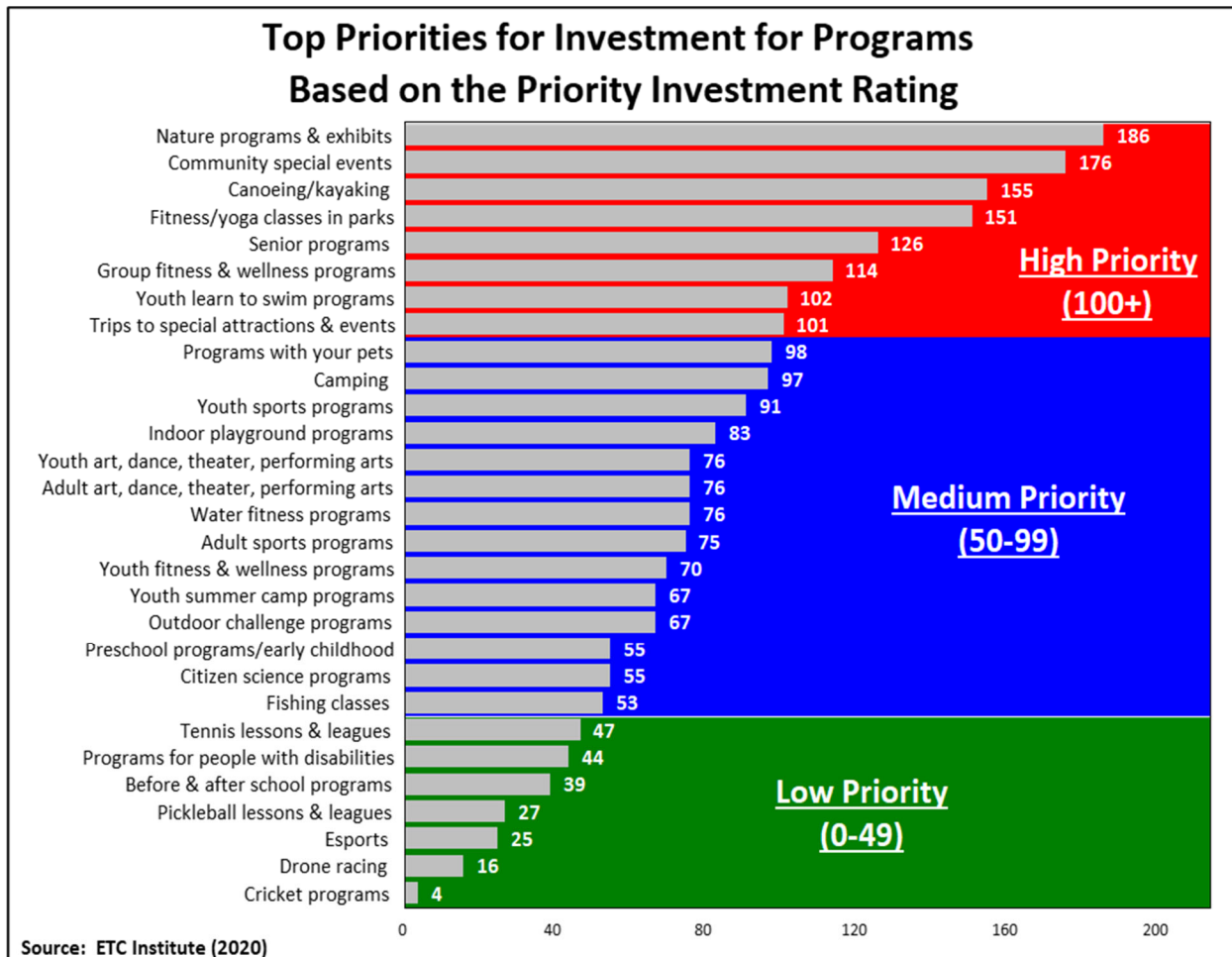


**Priorities for Program Investments.** Based on the priority investment rating (PIR), which was described briefly on Page v of this Executive Summary and is described in more detail in Section 3 of this report, the following eight programs were rated as “high priorities” for investment:

- Nature programs and exhibits (PIR=186)
- Community special events (PIR=176)
- Canoeing/kayaking (PIR=155)
- Fitness/yoga classes in parks (PIR=151)
- Senior programs (PIR=126)
- Group fitness and wellness programs (PIR=114)
- Youth learn to swim programs (PIR=102)
- Trips to special attractions and events (PIR=101)

The graph at the top of the following page shows the Priority Investment Rating for each of the 29 programs that were rated.





The programs that respondents indicated they would participate in most often, based on the sum of respondents’ top four choices, were: community special events (27%), nature programs and exhibits (23%), canoeing/kayaking (16%), and senior programs (16%). All of these programs rated high (above 100) on the Priority Investment Rating (PIR) scale.

## Additional Findings

**Overall Level of Satisfaction.** Respondents were asked to rate their satisfaction with the overall value they and their household receives from recreation services and parks.

- 28% are very satisfied with the overall value of services received
- 45% are somewhat satisfied with the overall value of services received
- 21% are neutral with the overall value of services received
- 5% are somewhat dissatisfied with the overall value of services received
- 2% are very dissatisfied with the overall value of services received

**Satisfaction with Various Services.** The highest rated levels of satisfaction with various recreation services, based on the sum of “very satisfied” and “somewhat satisfied” responses among residents *who had an opinion*, were: maintenance of parks (82%), number of parks (79%), and amount of open spaces (67%). The lowest rated levels of satisfaction with various recreation services, based on the sum of “somewhat dissatisfied” and “very dissatisfied” responses among

residents *who had an opinion*, were: availability of information about programs and facilities (32%), fees charged for recreation programs (27%), and adult programs (24%).

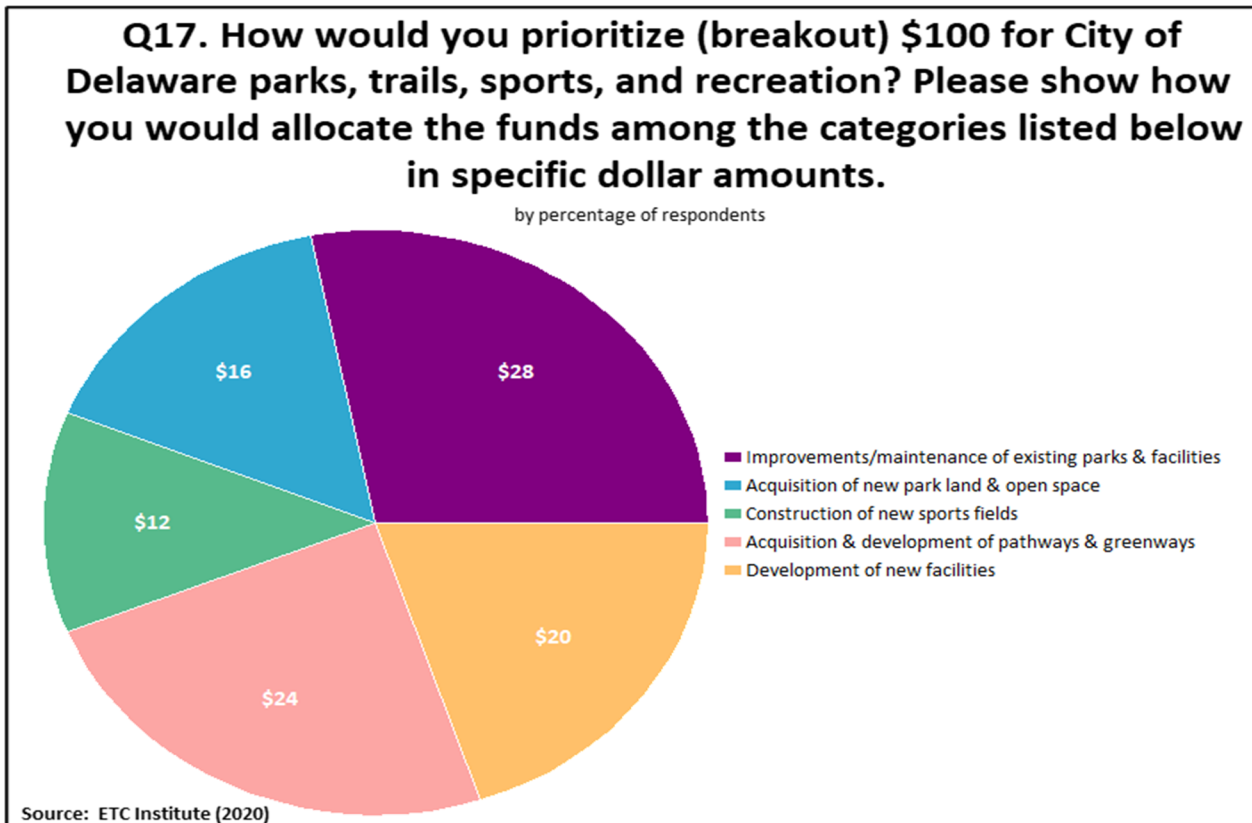
Respondents were asked to identify what recreation services they think should receive the most attention over the next two years.

- 36% think the number of walking/biking trails should receive attention
- 27% think the maintenance of parks should receive attention
- 17% think the availability of information about programs and facilities should receive attention
- 15% think the number of natural areas should receive attention

**Funding for Improvements and Developments.** Currently, the average Delaware household pays a levy of \$106 per year that was approved in 2008 that allowed the City to pay for renovations to every city park, enhance bike paths, and construct the Community Center. When respondents were asked about continuing the recreation levy at its present level to support parks, trails, and recreation, 90% of respondents indicated they were either “very supportive” (57%) or “somewhat supportive” (33%).

**Priorities of Investment.** Respondents were asked if (hypothetically) they were given \$100, how they would prioritize the allocation of funds among parks, trails, sports, and recreation.

- \$28 to the improvements/maintenance of existing parks and facilities
- \$24 to the acquisition and development of pathways and greenways
- \$20 to the development of new facilities
- \$16 to the acquisition of new park land and open space
- \$12 to the construction of new sports fields



**Barriers that Prevent Using City Facilities/Programs.** Respondents were given a list of twenty (20) potential barriers that prevent them or members of their household from using City recreation facilities or programs more often. The top four responses were: no time to participate (32%), not knowing what is being offered (30%), fees are too high (24%), and program times are not convenient (11%).

**Method of Information.** The top three methods respondents have used to learn about recreation programs and activities are word of mouth (60%), Facebook (47%), and City newsletters (38%). Respondents were asked what methods they preferred to learn about parks, recreation programs, and park activities.

- 44% prefer Facebook
- 38% prefer City newsletters
- 35% prefer e-mail
- 30% preferred word of mouth

## Conclusions

To ensure that the City of Delaware continues to meet the needs and expectations of the community, ETC Institute recommends that the City sustain and/or improve the performance in areas that were identified as “high priorities” by the Priority Investment Rating (PIR). The facilities and programs with the highest PIR ratings are listed below.

### Facility Priorities

- Paved walking and biking trails (PIR=200)
- Nature trails (PIR=167)
- Outdoor swimming pools/water parks (PIR=131)
- Indoor swimming pools/leisure pools (PIR=102)
- Greenspace and natural areas/parks (PIR=102)

### Program Priorities

- Nature programs and exhibits (PIR=186)
- Community special events (PIR=176)
- Canoeing/kayaking (PIR=155)
- Fitness/yoga classes in parks (PIR=151)
- Senior programs (PIR=126)
- Group fitness and wellness programs (PIR=114)
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- Trips to special attractions and events (PIR=101)

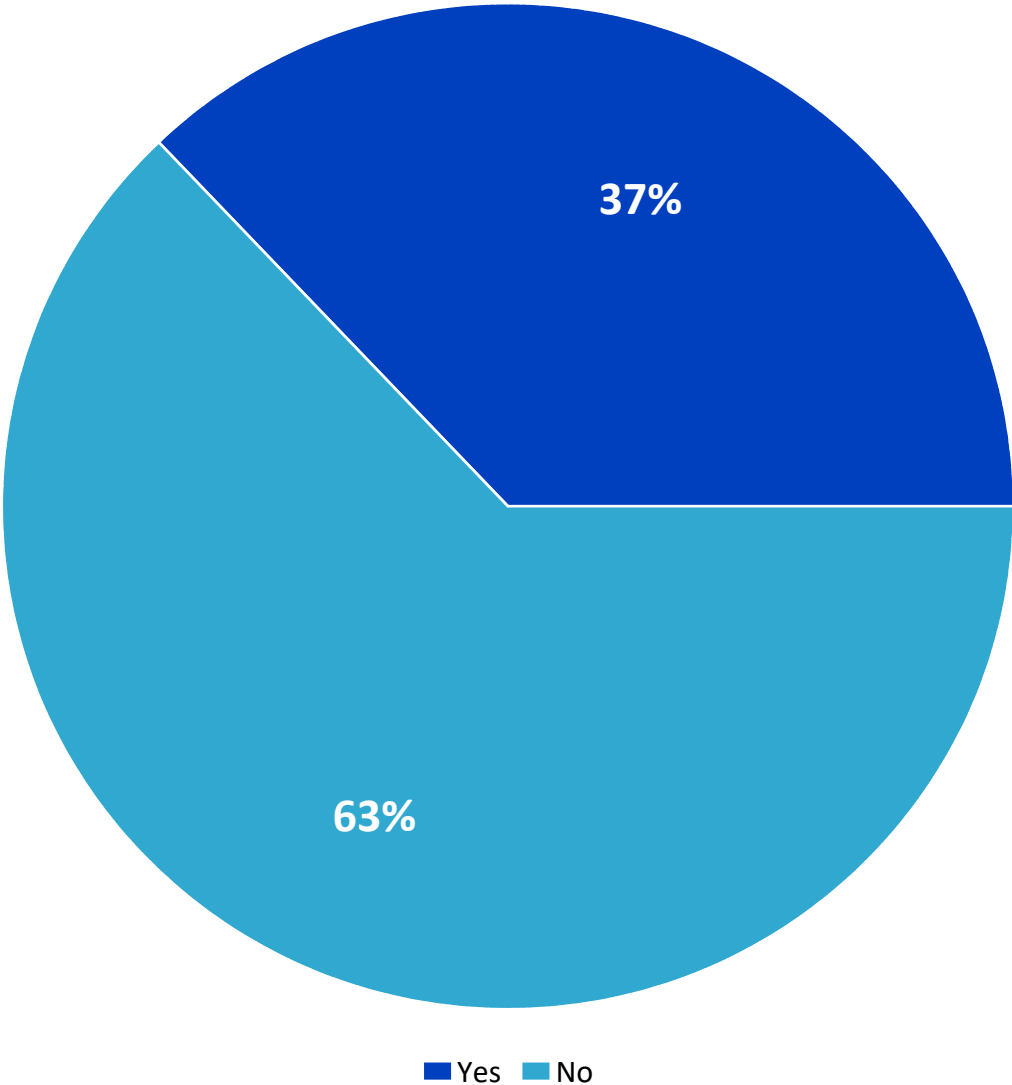
# **Section 1**

# **Charts and Graphs**

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# Q1. Have you or other members of your household participated in any recreation programs in Delaware during the past 12 months?

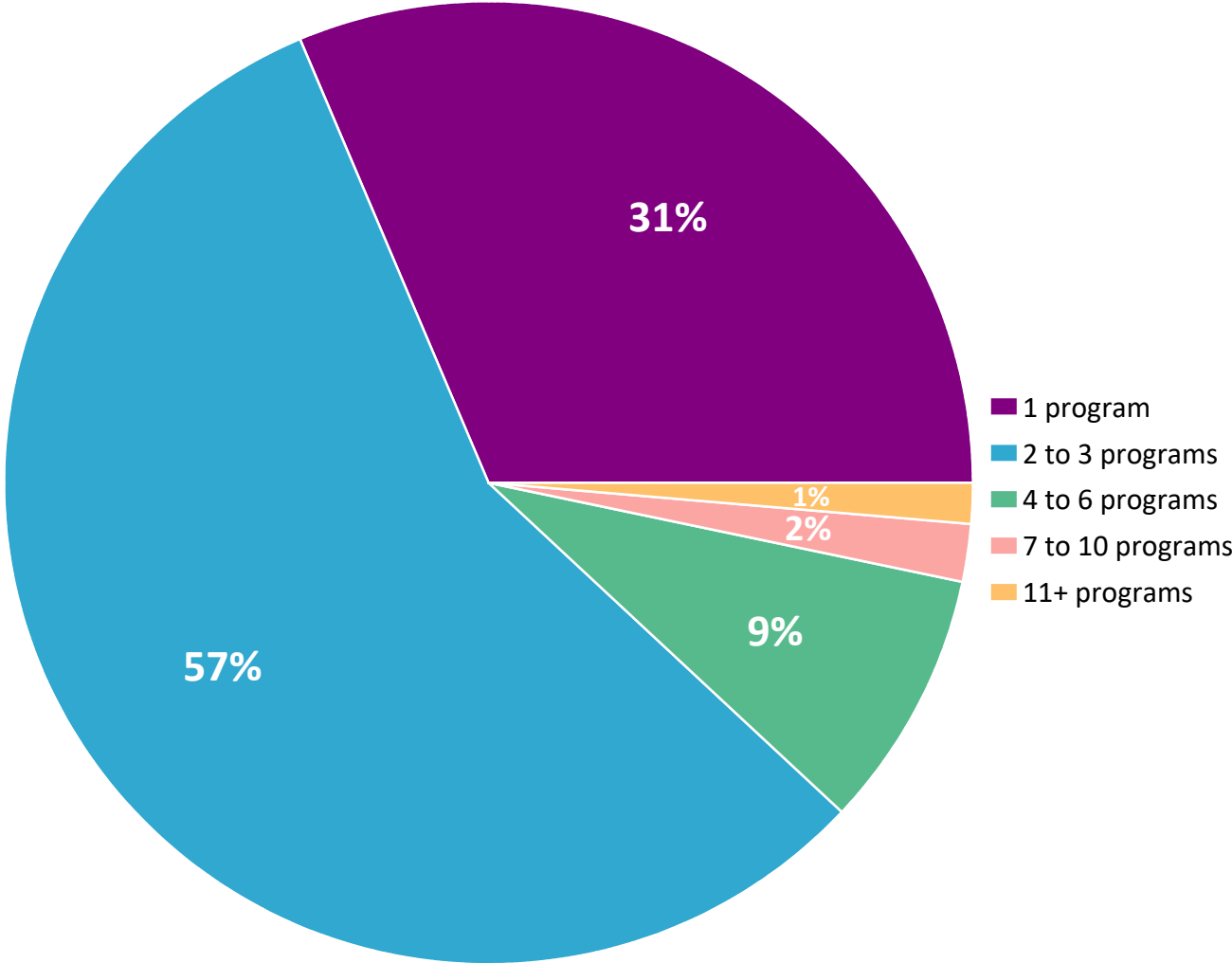
by percentage of respondents



Source: ETC Institute (2020)

# Q1a. Approximately, how many different recreation programs have you or members of your household participated in over the past 12 months?

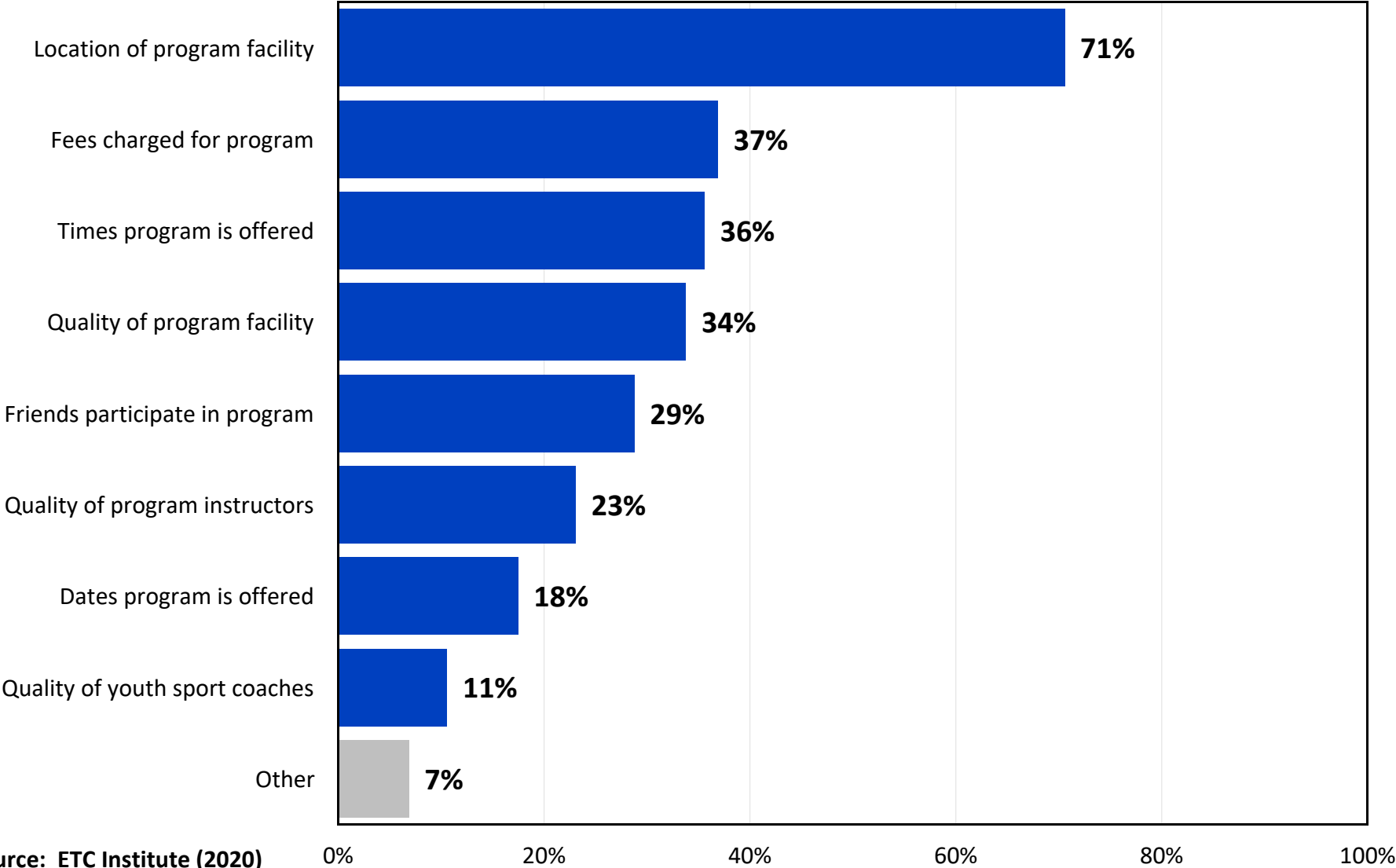
by percentage of respondents who answered "yes" to Q1 (without "not provided")



Source: ETC Institute (2020)

# Q1b. From the following list, please check the **THREE** primary reasons why you or members of your household participate in recreation programs.

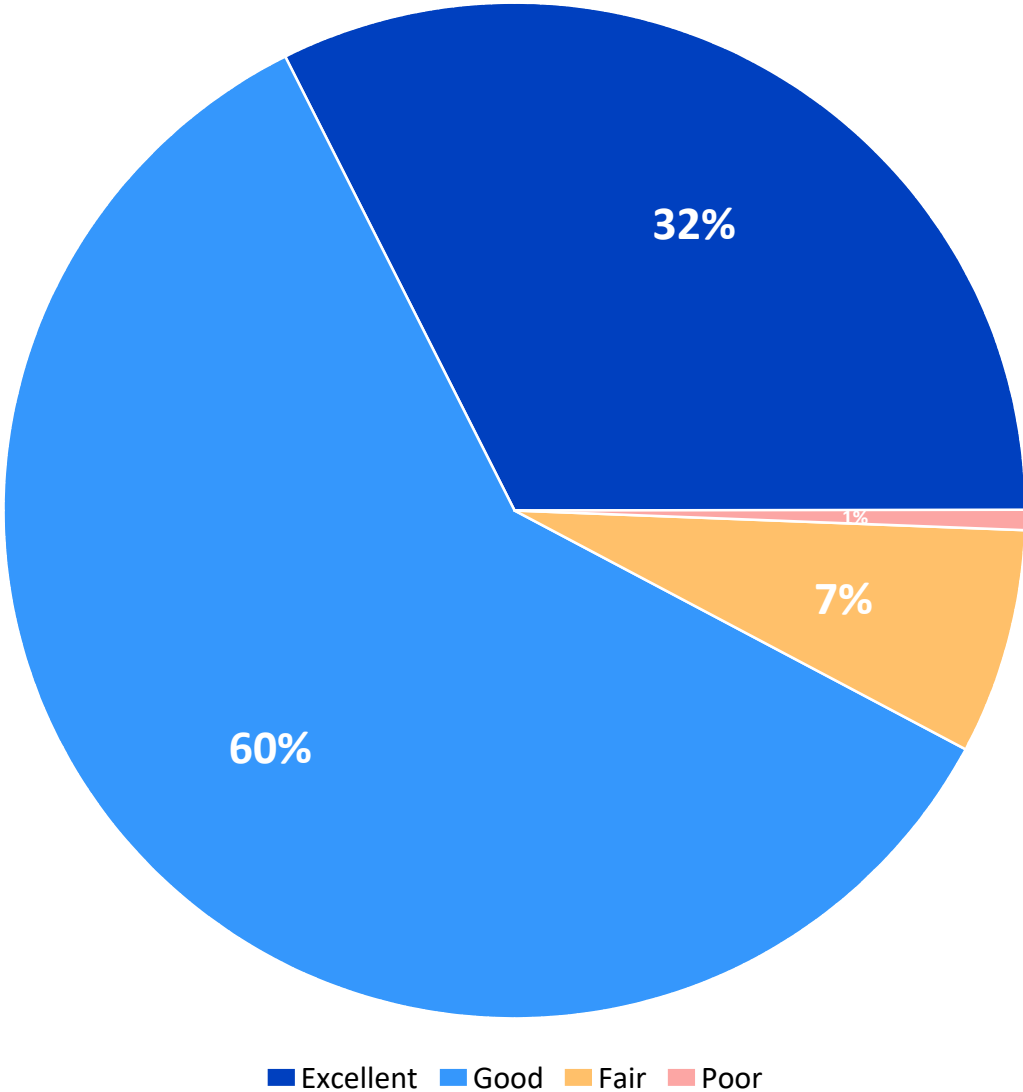
by percentage of respondents who answered "yes" to Q1 (multiple responses could be selected)



Source: ETC Institute (2020)

# Q1c. How would you rate the overall quality of programs that you or members of your household have participated in?

by percentage of respondents who answered "yes" to Q1 (without "not provided")

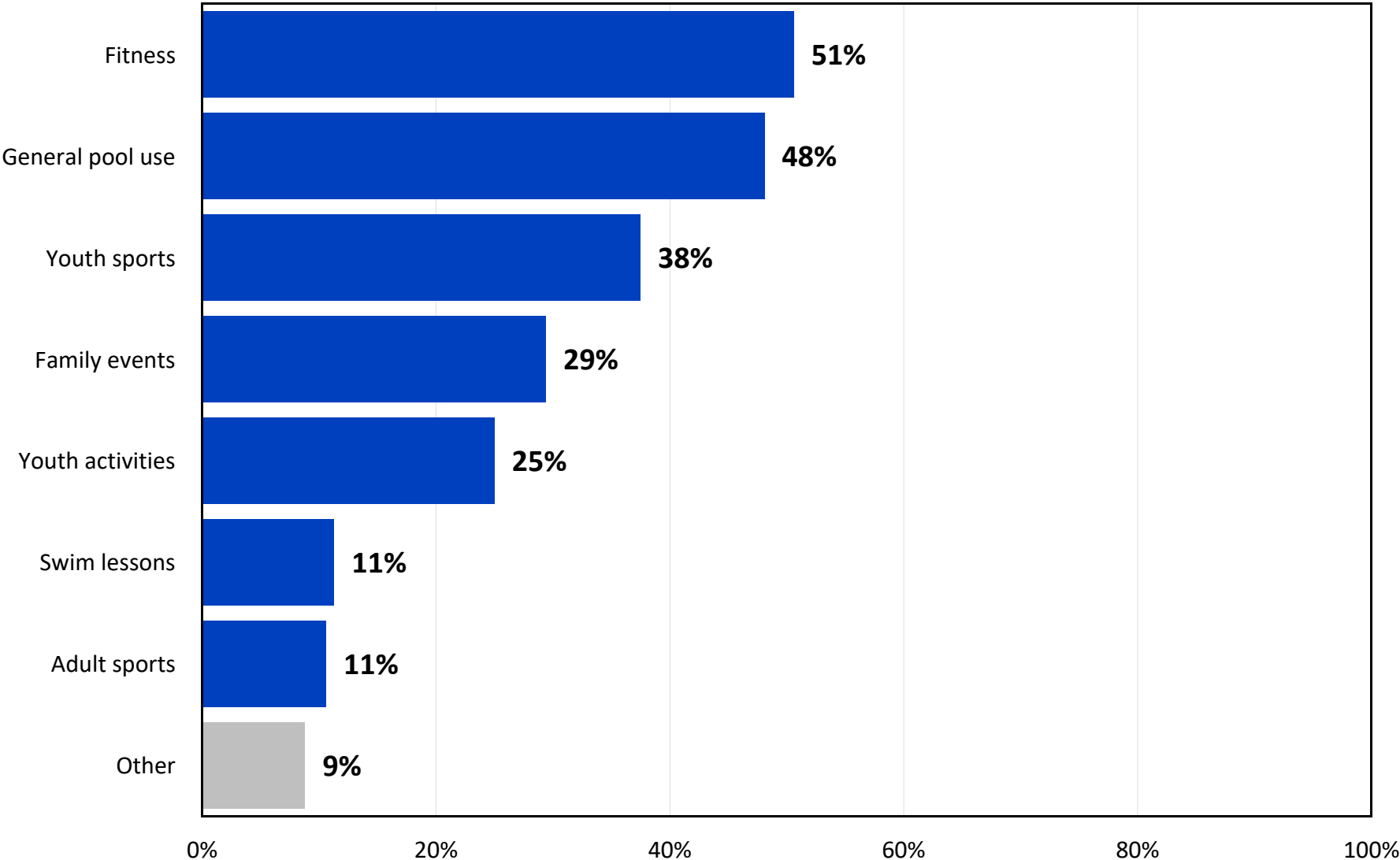


Source: ETC Institute (2020)



# Q1d. From the following list, please check ALL the programs or activities that you or members of your household have participated in during the past 12 months.

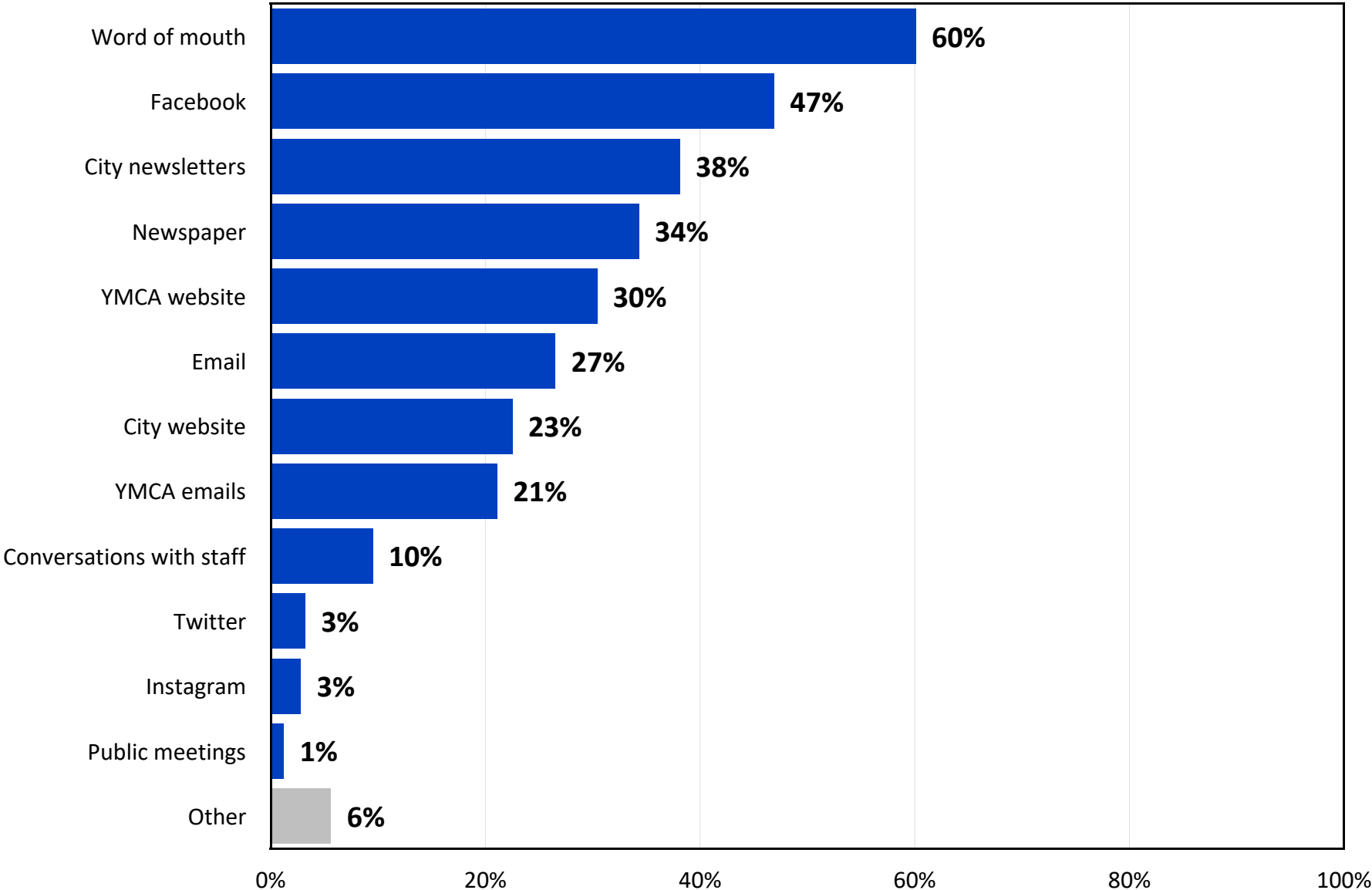
by percentage of respondents who answered "yes" to Q1 (multiple responses could be selected)



Source: ETC Institute (2020)

# Q2. From the following list, please CHECK ALL the ways your household learns about recreation programs and park activities.

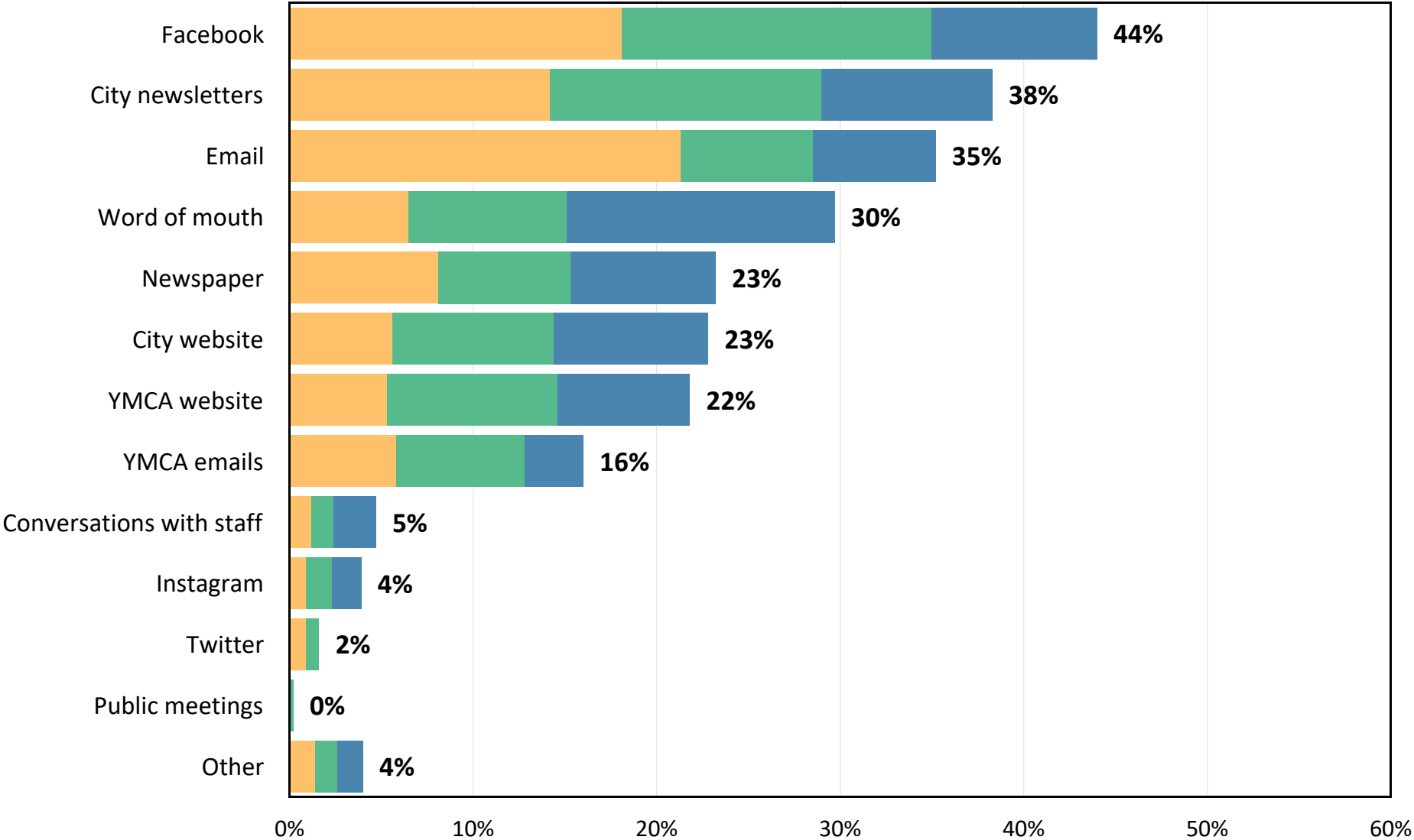
by percentage of respondents (multiple responses could be selected)



Source: ETC Institute (2020)

# Q3. What are your preferred ways to learn about parks, recreation programs, and park activities?

by percentage of respondents who selected the items as one of their top three choices

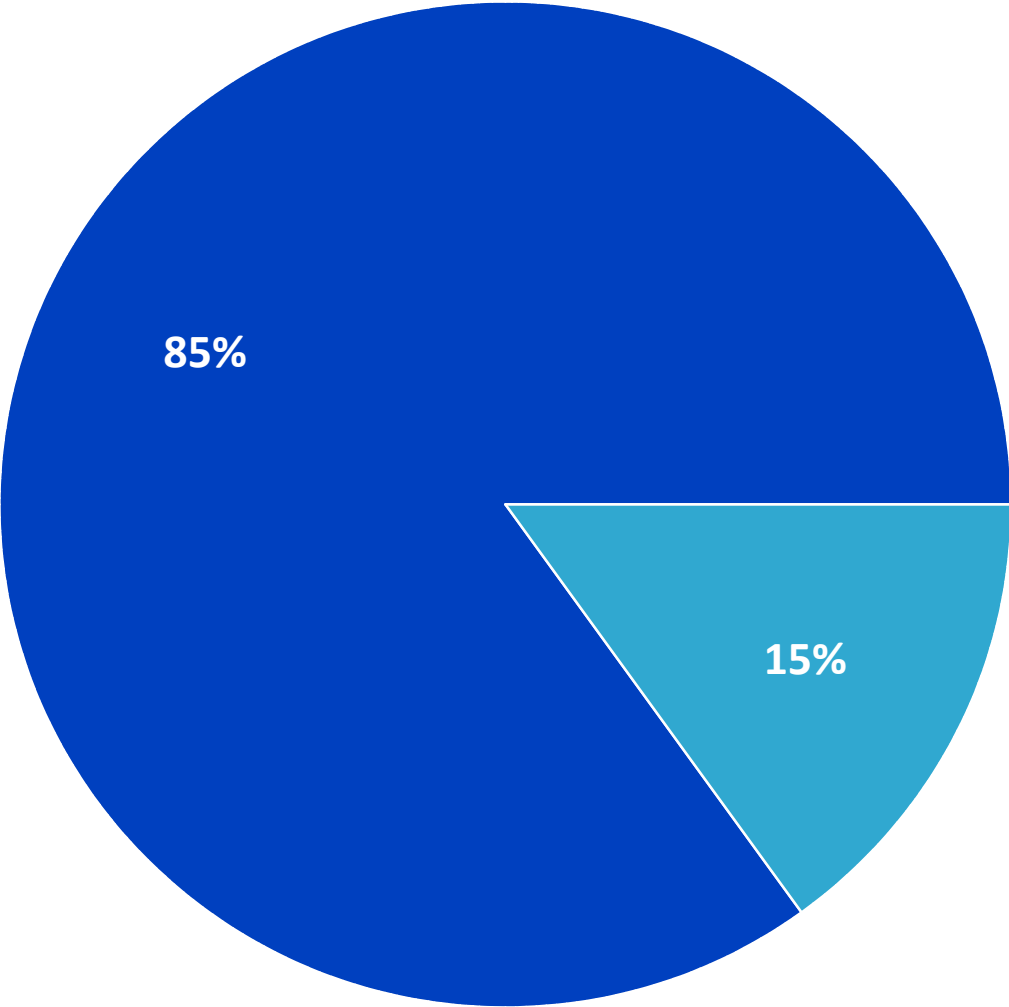


Source: ETC Institute (2020)

Most Preferred 2nd Choice 3rd Choice

# Q4. Have you or any member of your household visited any parks, recreation facilities, or sports fields in Delaware during the past 12 months?

by percentage of respondents

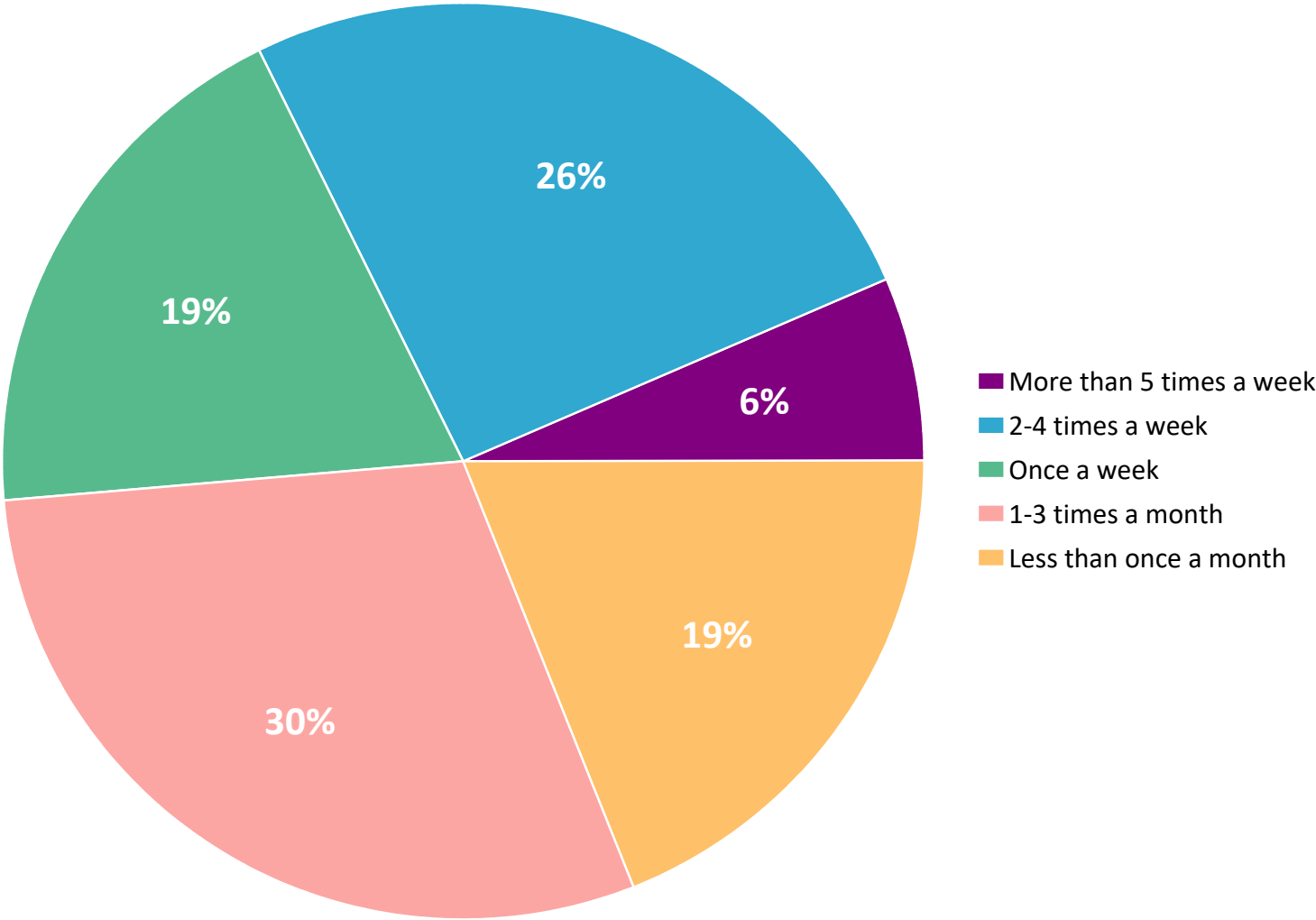


Source: ETC Institute (2020)

■ Yes ■ No

# Q4a. How often have you visited parks and/or facilities in Delaware during the past 12 months?

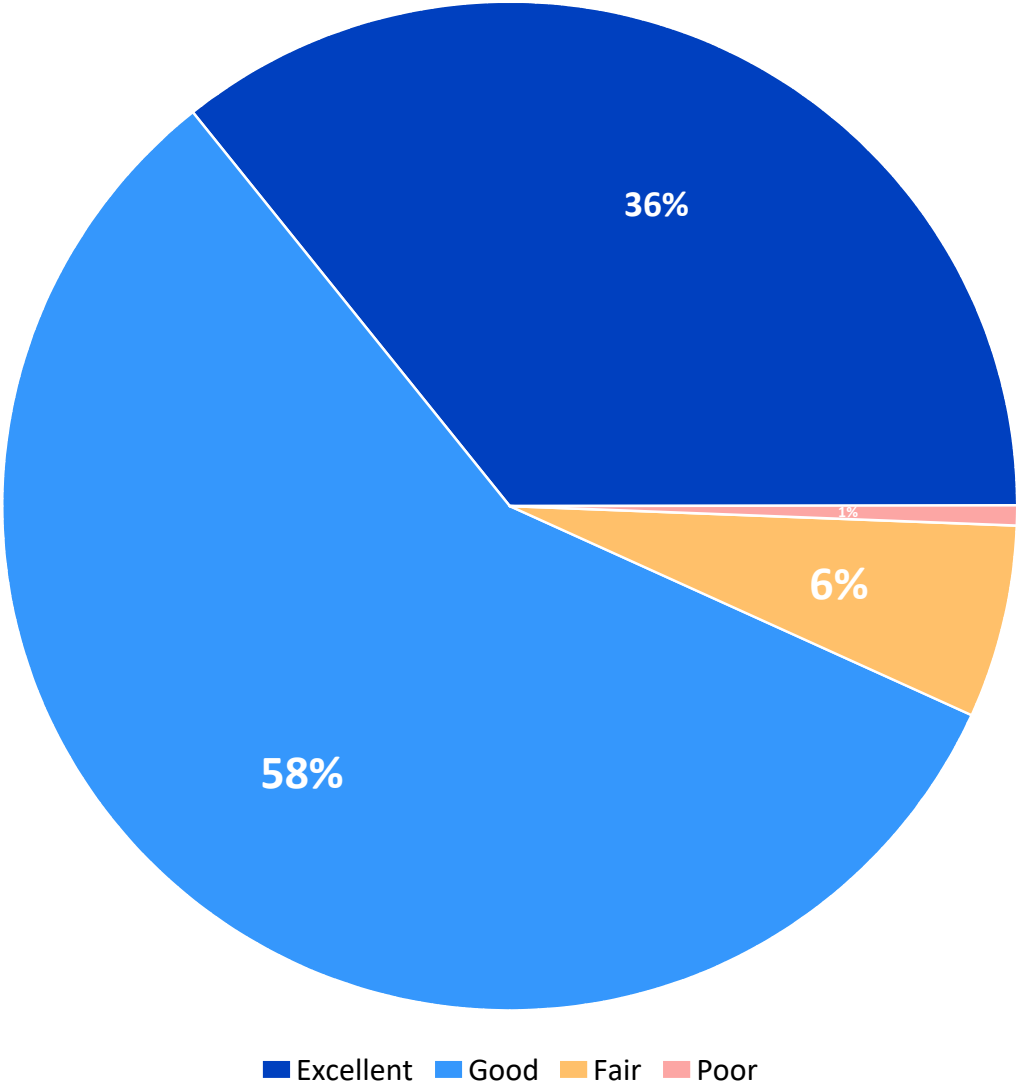
by percentage of respondents who answered "yes" to Q4 (without "don't know")



Source: ETC Institute (2020)

# Q4b. Overall, how would you rate the physical condition of ALL the parks and facilities you have visited in Delaware?

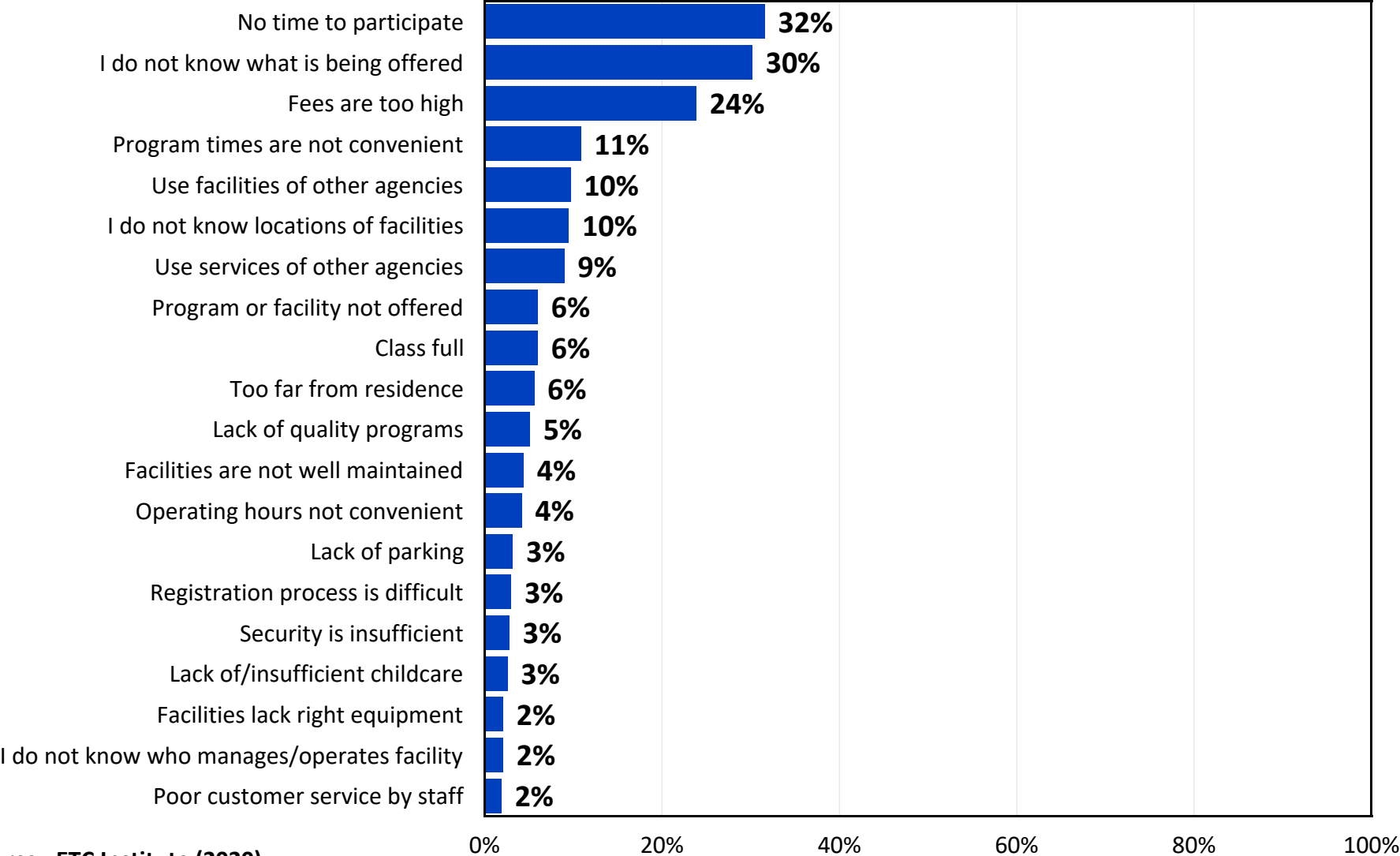
by percentage of respondents who answered "yes" to Q4 (without "not provided")



Source: ETC Institute (2020)

# Q5. Please CHECK ALL the reasons that currently prevent you or other members of your household from using recreation facilities or programs in Delaware more often.

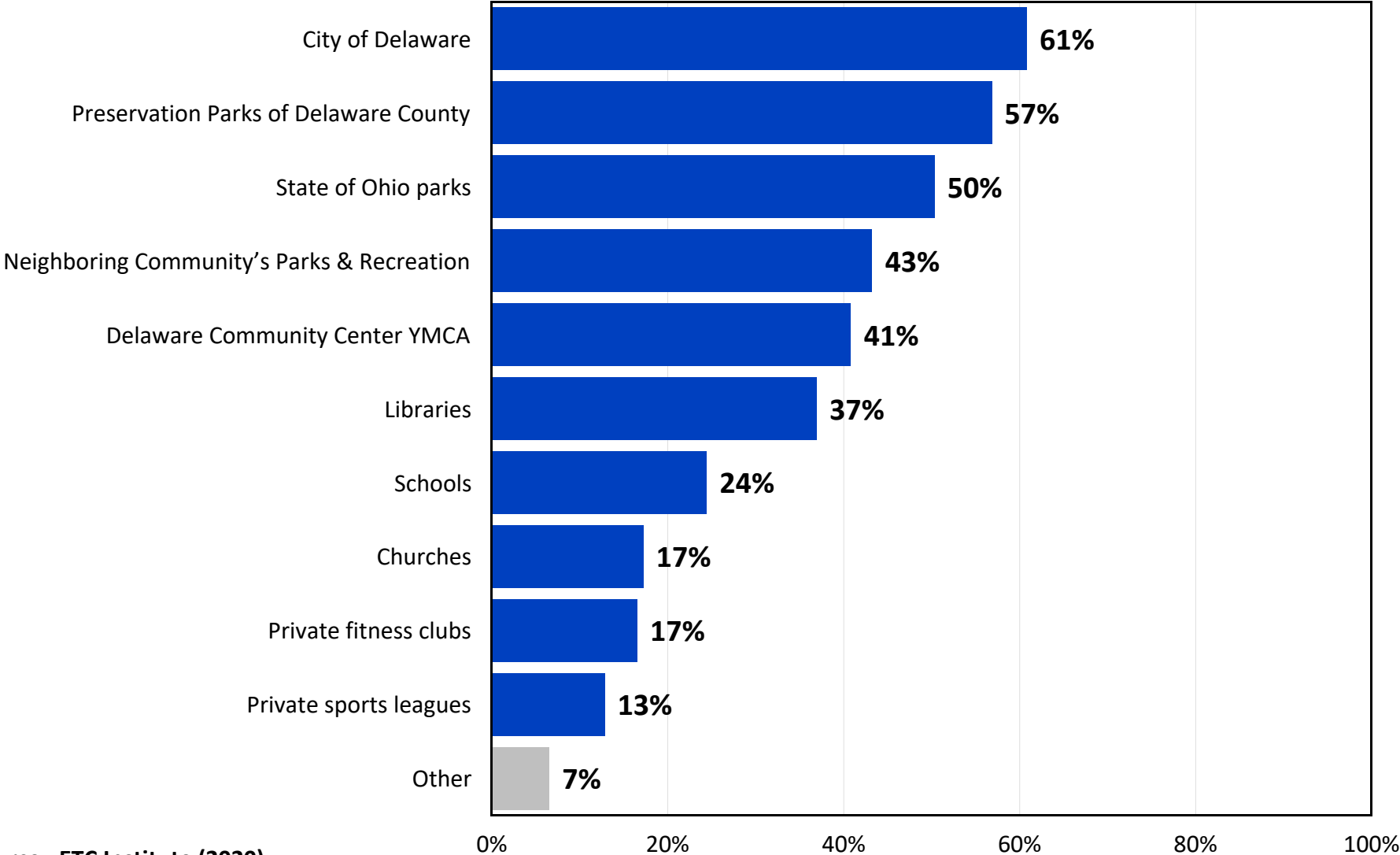
by percentage of respondents (multiple responses could be selected)



Source: ETC Institute (2020)

# Q6. Please CHECK ALL the parks or facilities you or members of your household have used for indoor and outdoor recreation activities during the past 12 months.

by percentage of respondents (multiple responses could be selected)

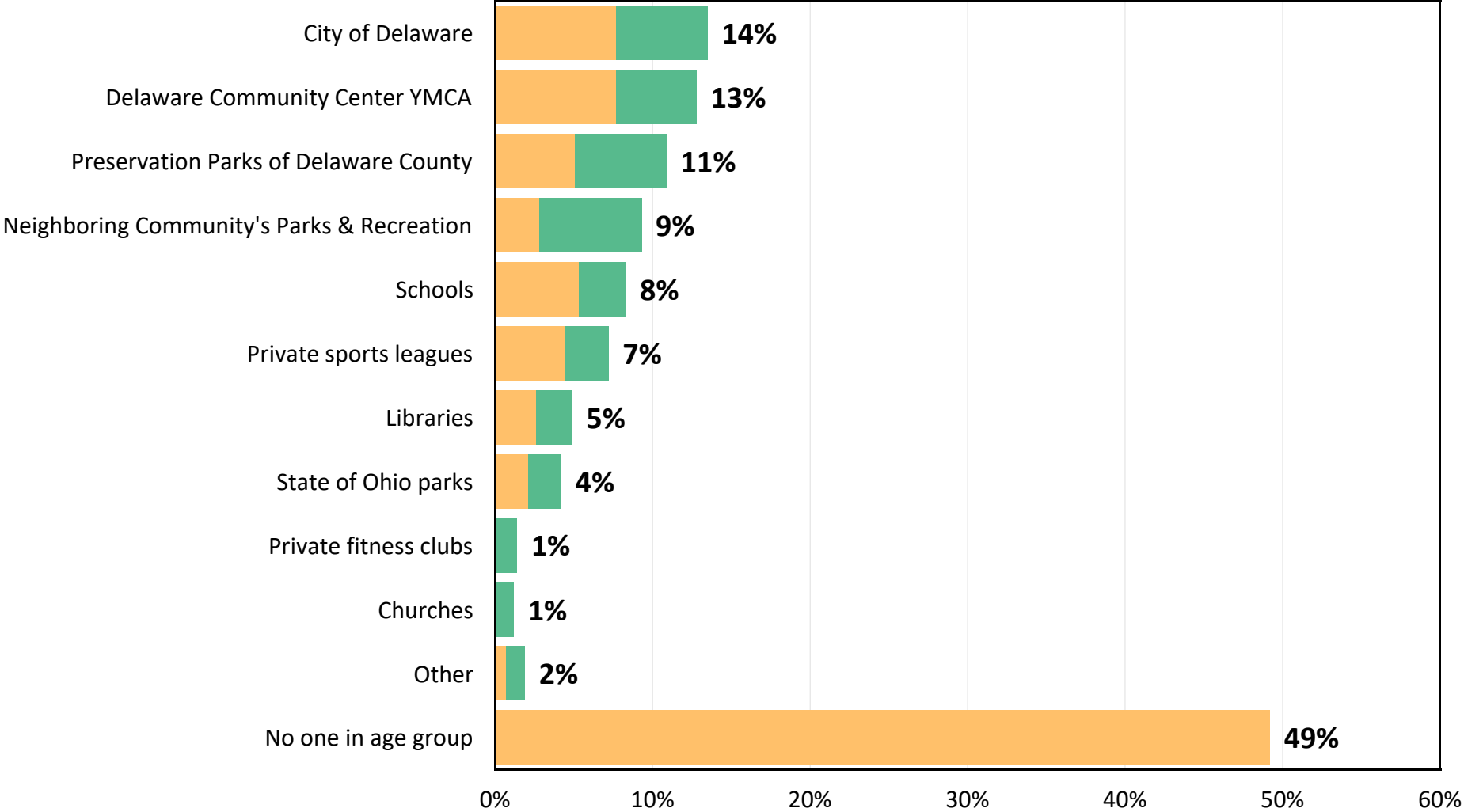


Source: ETC Institute (2020)



# Q7. For the age group of 0-17, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services.

by percentage of respondents who selected the items as one of their top two choices

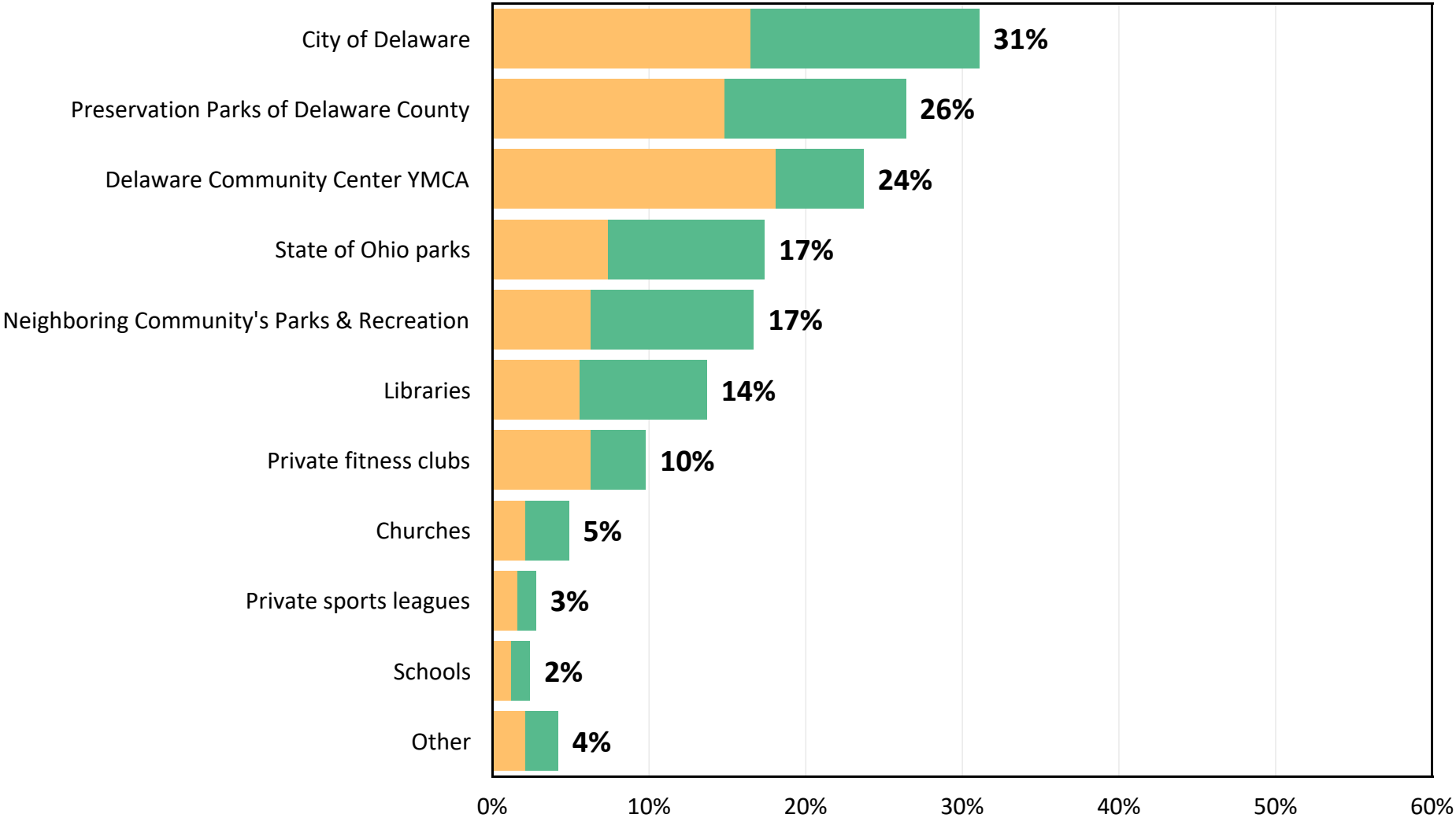


Source: ETC Institute (2020)

Most Used 2nd Choice

# Q7. For the age group of 18 or older, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services.

by percentage of respondents who selected the items as one of their top two choices

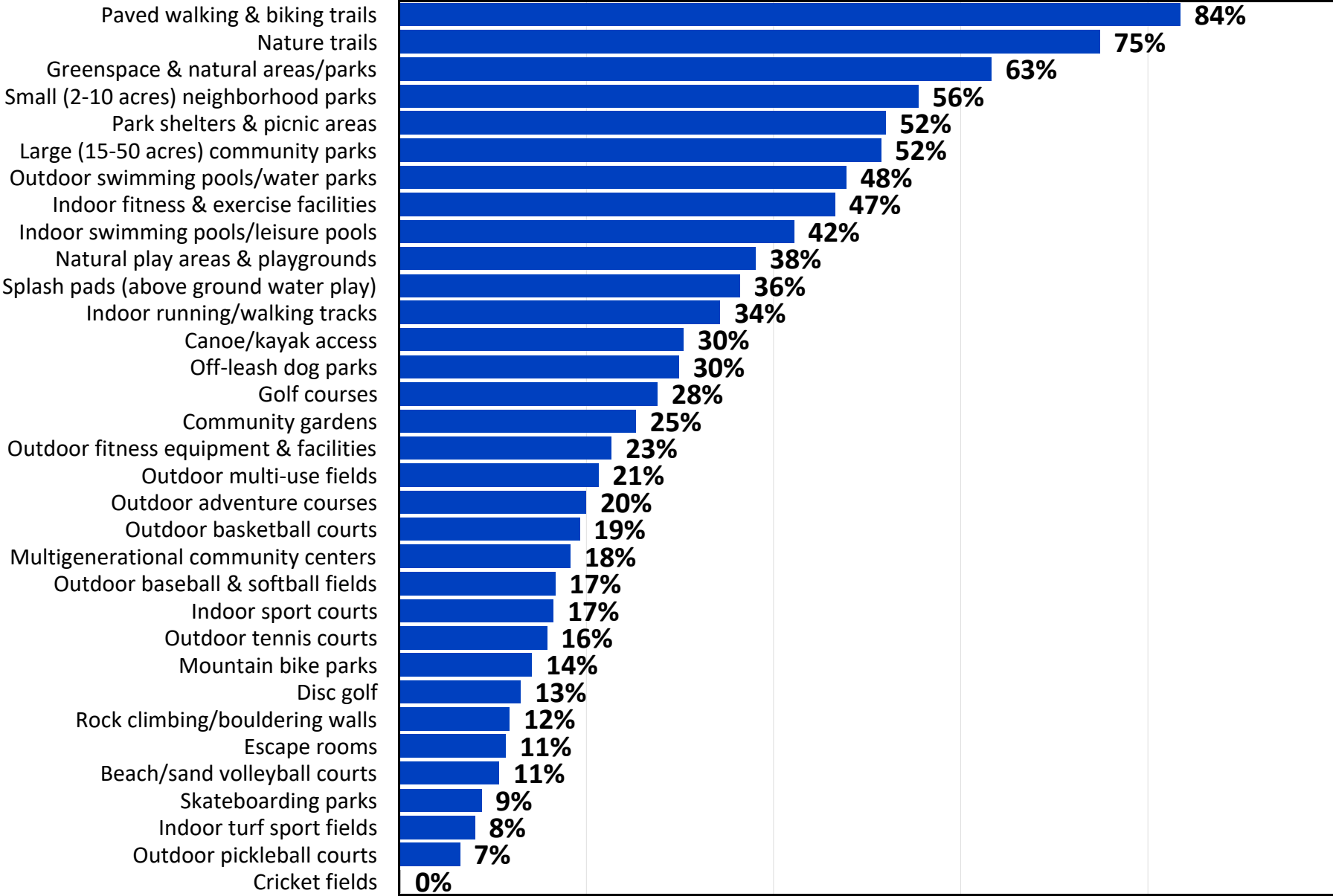


Source: ETC Institute (2020)

Most Used 2nd Choice

# Q8. Households' Facility Needs

by percentage of respondents (multiple choices could be made)

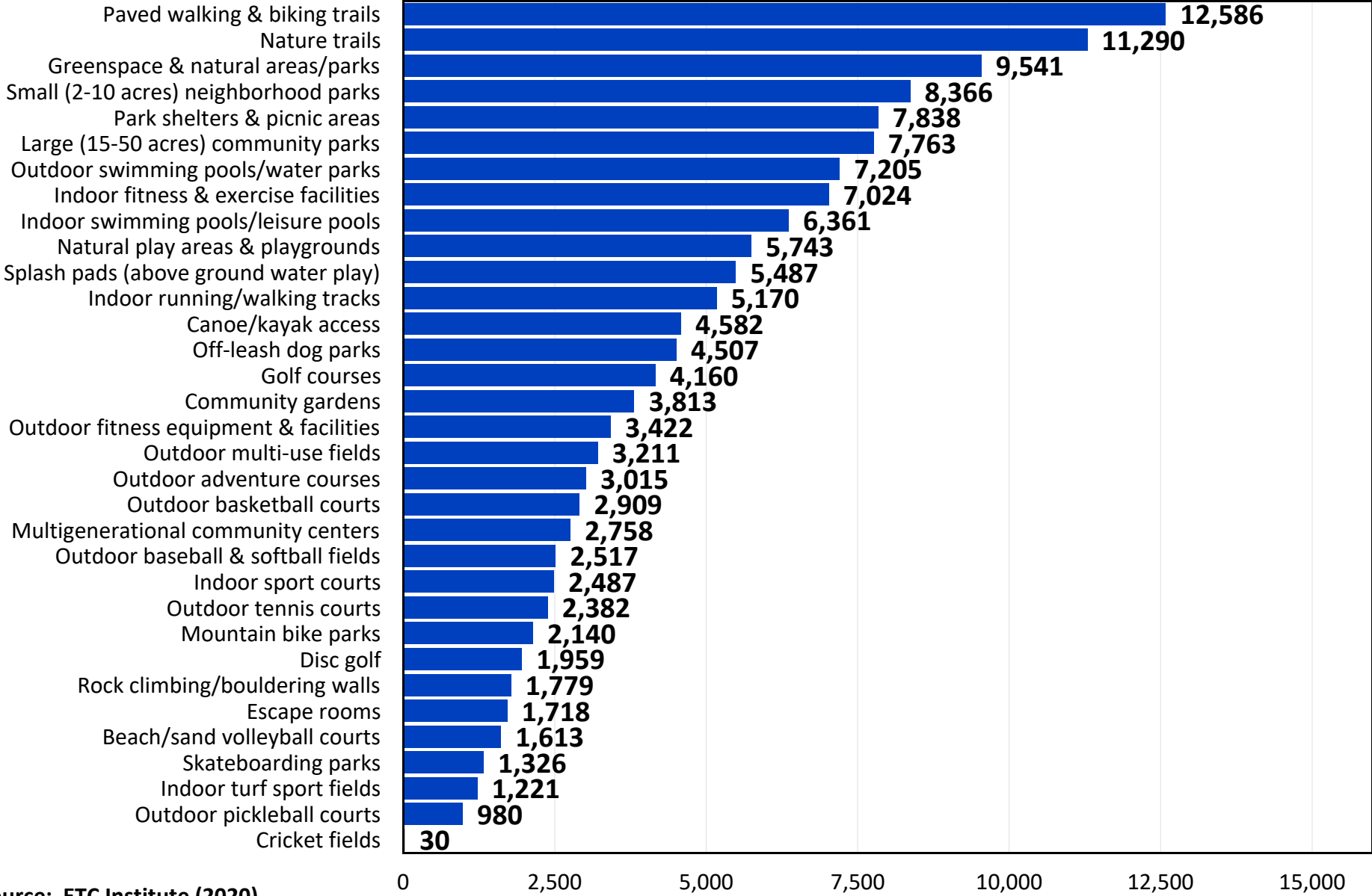


Source: ETC Institute (2020)

0% 20% 40% 60% 80% 100%

# Estimated Number of Households That Have a Need for Various Facilities

by number of households based on an estimated 15,073 households in Delaware, Ohio

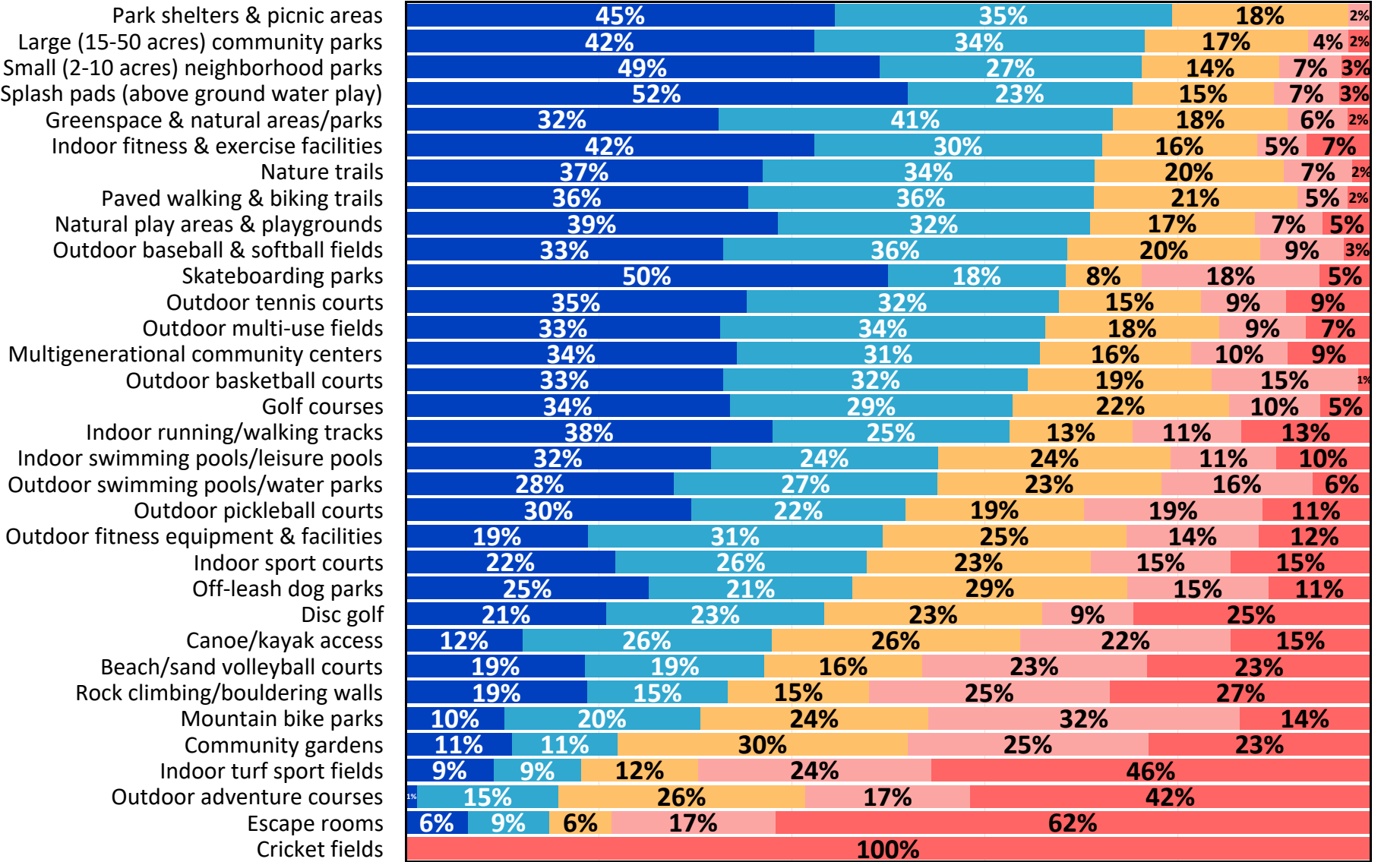


Source: ETC Institute (2020)

# Q8. How Well Facilities Meet the Needs of Respondent Households

by percentage of respondents with a need for facilities

(using a scale of 1 to 5, where 5 means your needs are "100% Met" and 1 means "0% Met.")

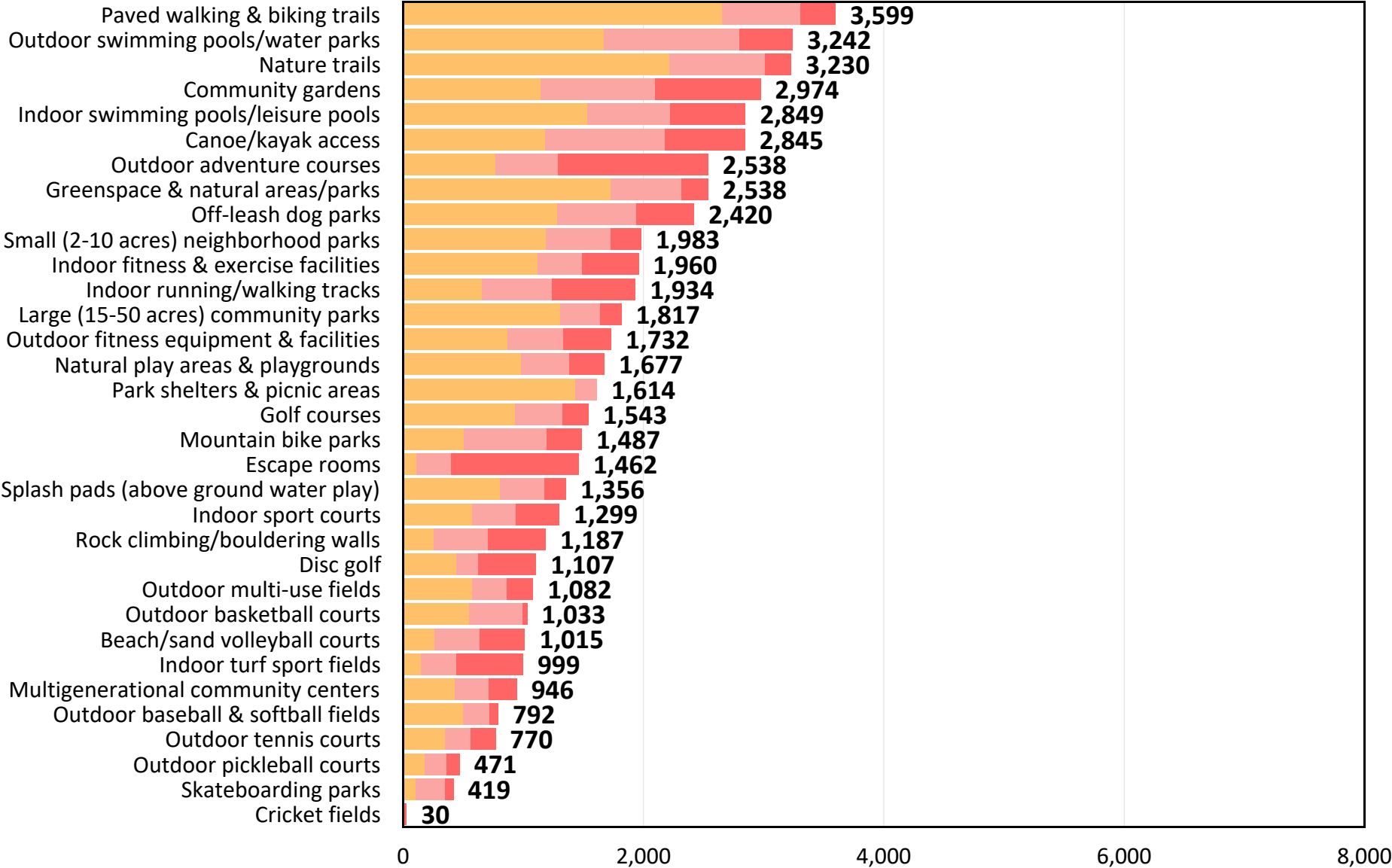


100% Met 75% Met 50% Met 25% Met 0% Met

Source: ETC Institute (2020)

# Estimated Number of Households Whose Needs for Facilities Are Being Met 50% or Less

by number of households based on an estimated 15,073 households in Delaware, Ohio

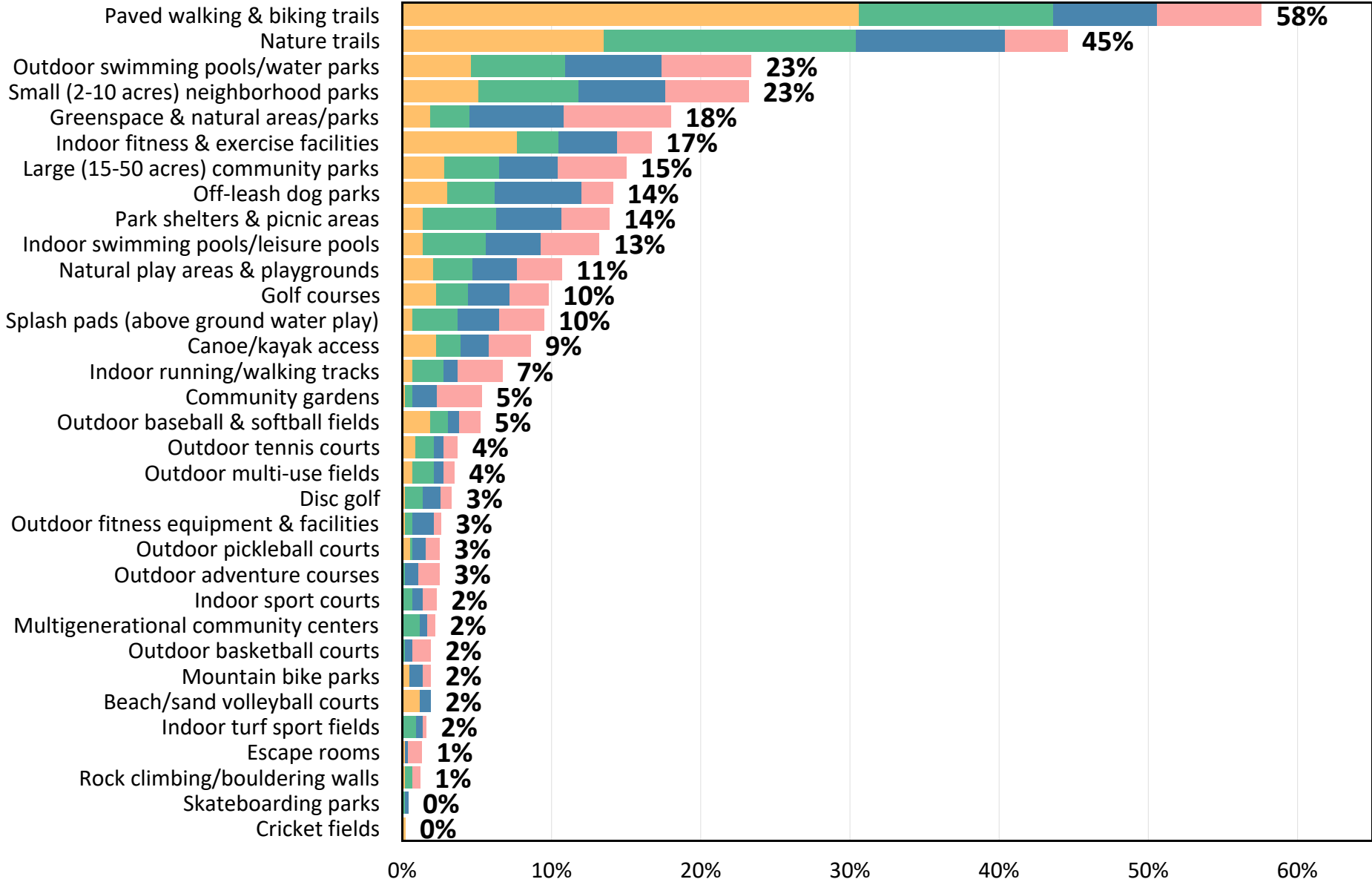


Source: ETC Institute (2020)

50% Met 25% Met 0% Met

# Q9. Facilities Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

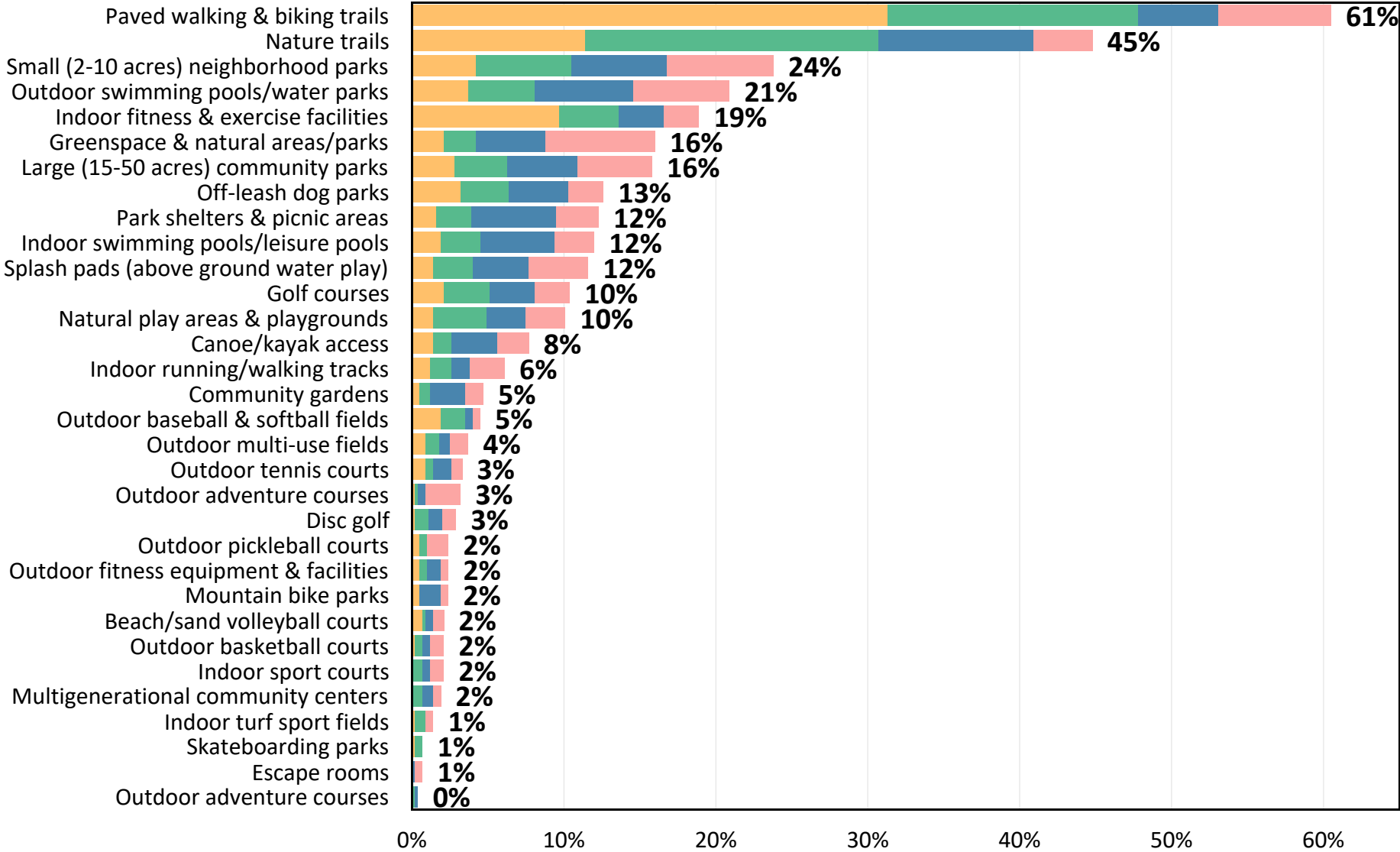


Source: ETC Institute (2020)

Most Important 2nd Choice 3rd Choice 4th Choice

# Q10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN?

by percentage of respondents who selected the items as one of their top four choices



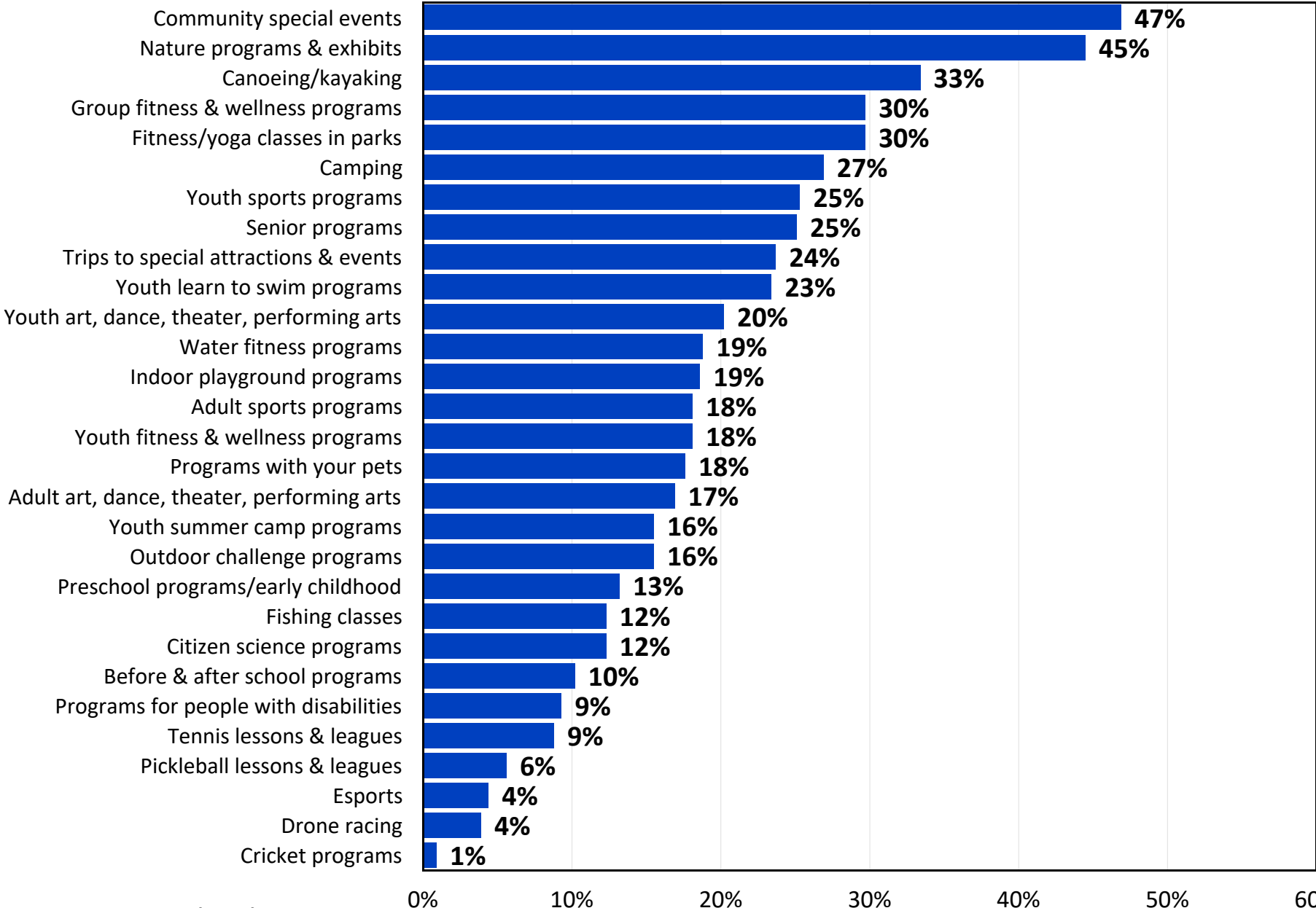
Source: ETC Institute (2020)

Use Most 2nd Choice 3rd Choice 4th Choice



# Q11. Households' Program Needs

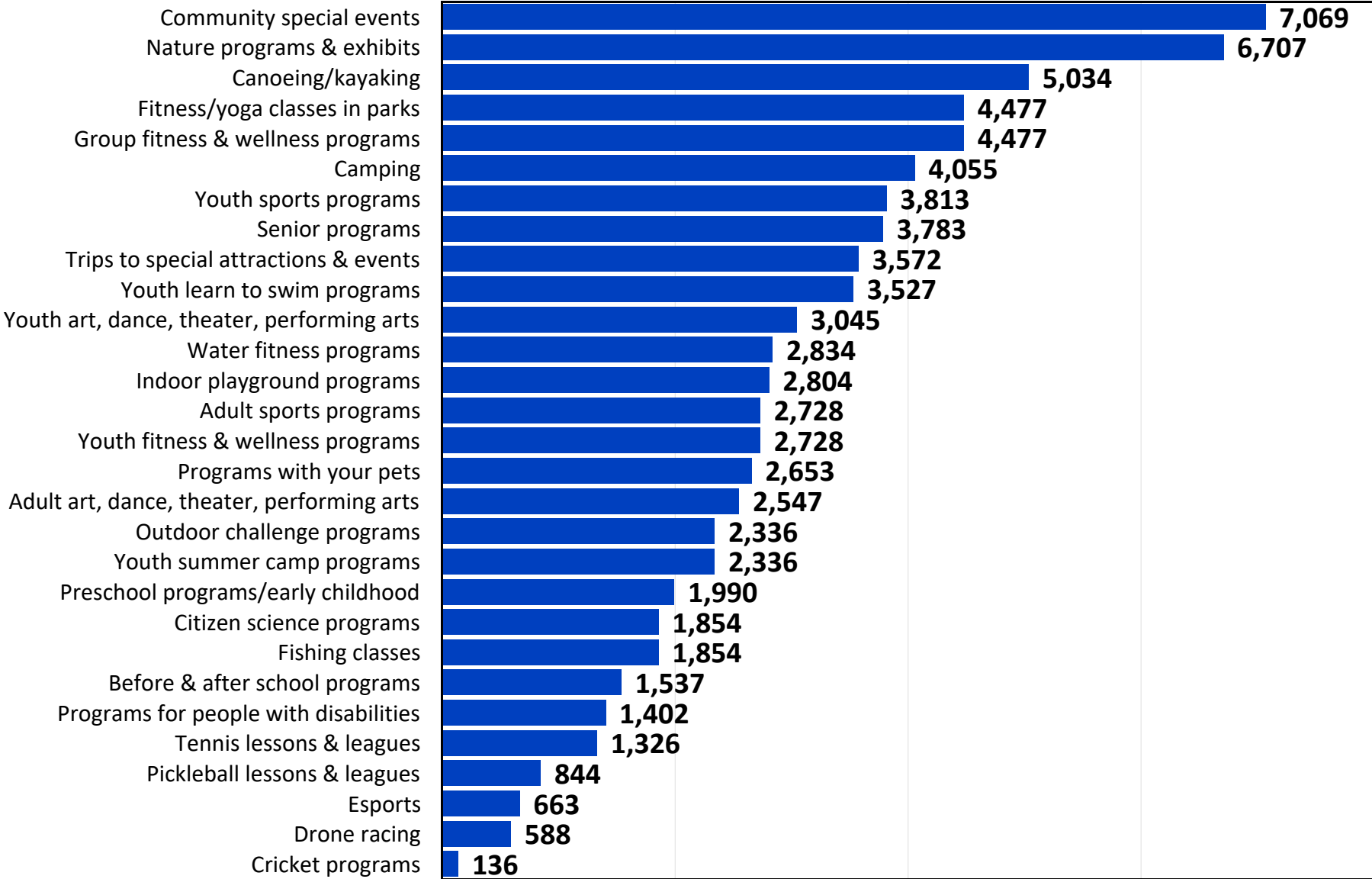
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

# Estimated Number of Households That Have a Need for Various Programs

by number of households based on an estimated 15,073 households in Delaware, Ohio

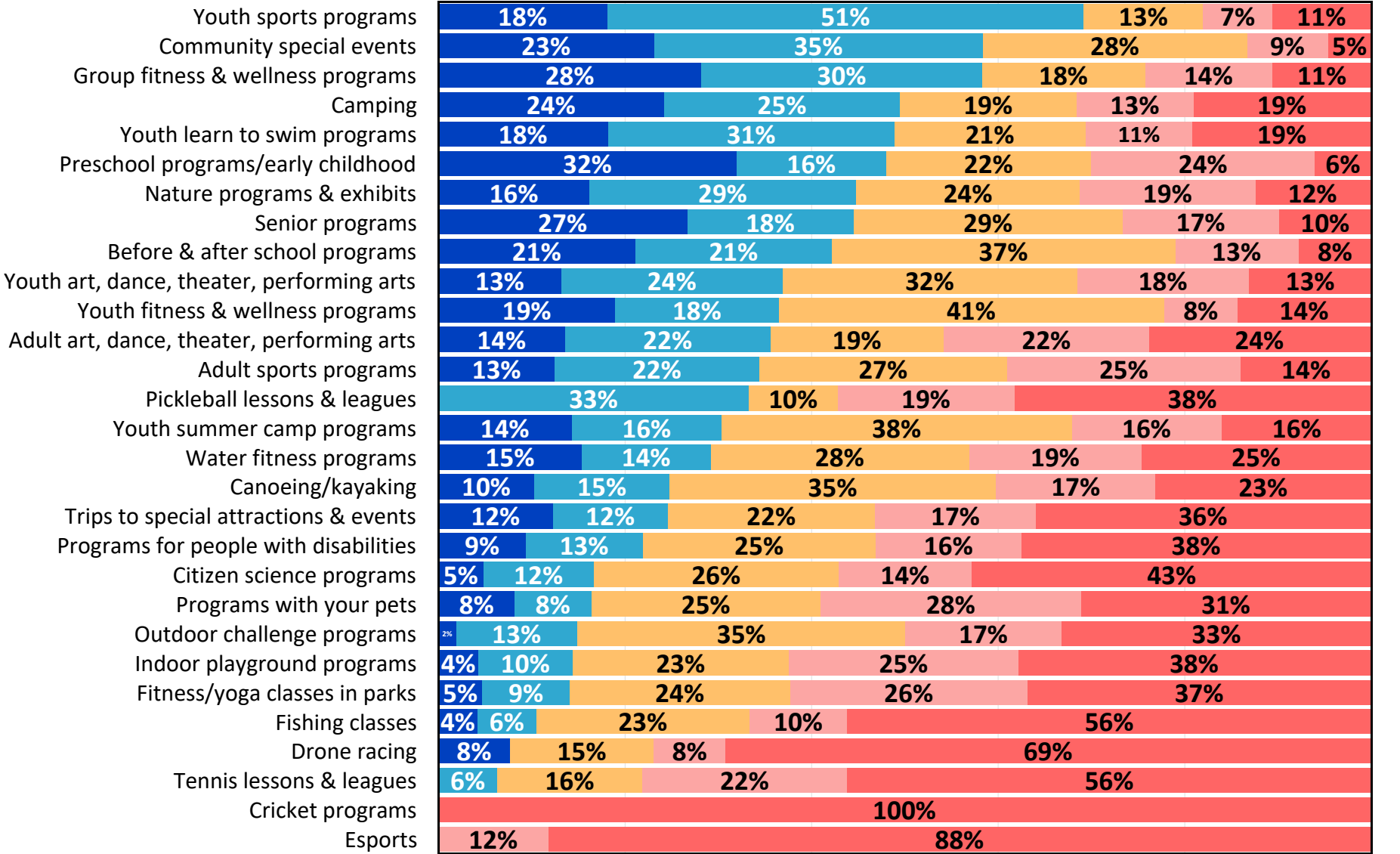


Source: ETC Institute (2020)

0 2,000 4,000 6,000 8,000

# Q11. How Well Programs Meet the Needs of Respondent Households

by percentage of respondents with a need for programs  
 (using a scale of 1 to 5, where 5 means your needs are "100% Met" and 1 means "0% Met.")

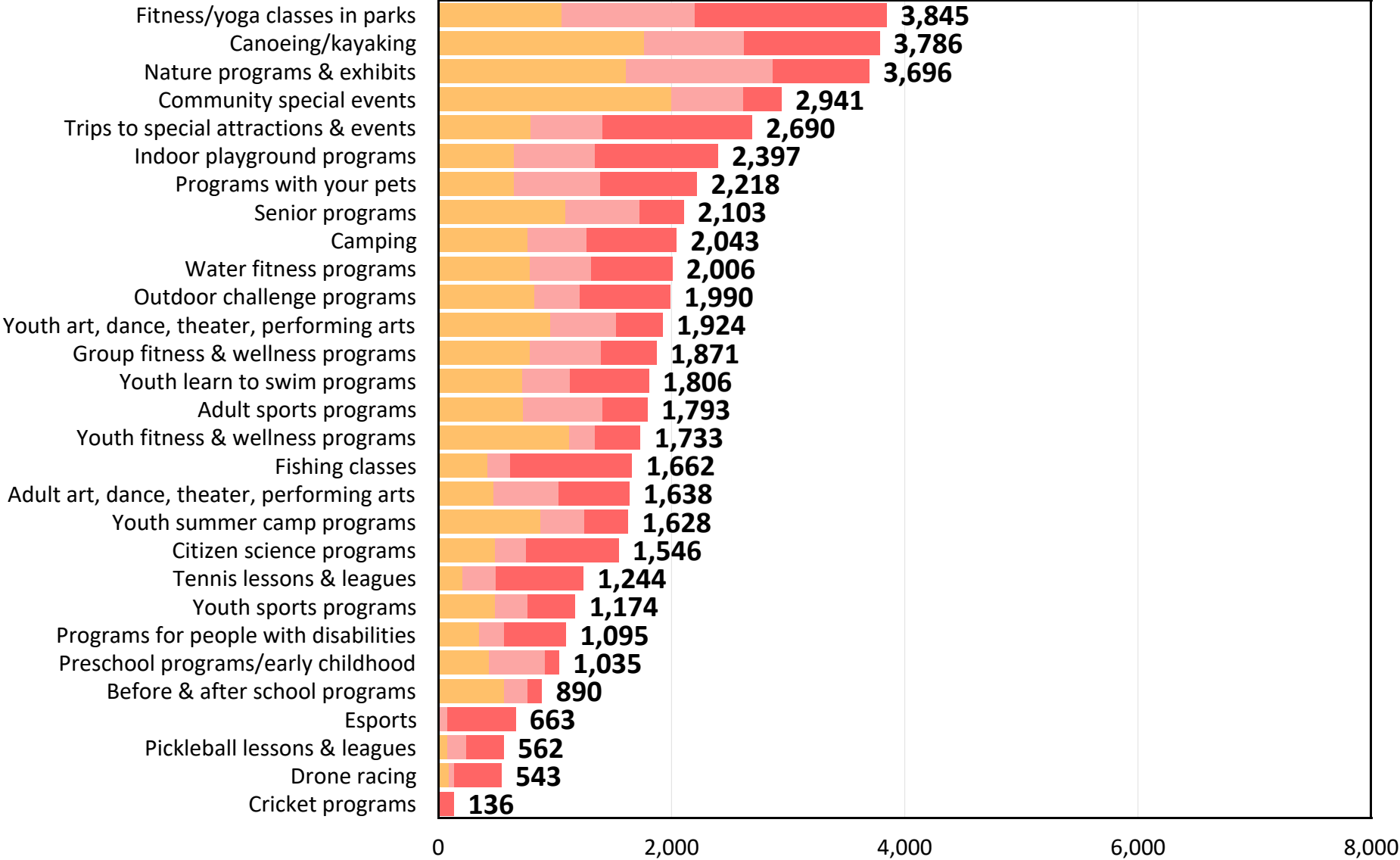


Source: ETC Institute (2020)

100% Met 75% Met 50% Met 25% Met 0% Met

# Estimated Number of Households Whose Needs for Programs Are Met 50% or Less

by number of households based on an estimated 15,073 households in Delaware, Ohio

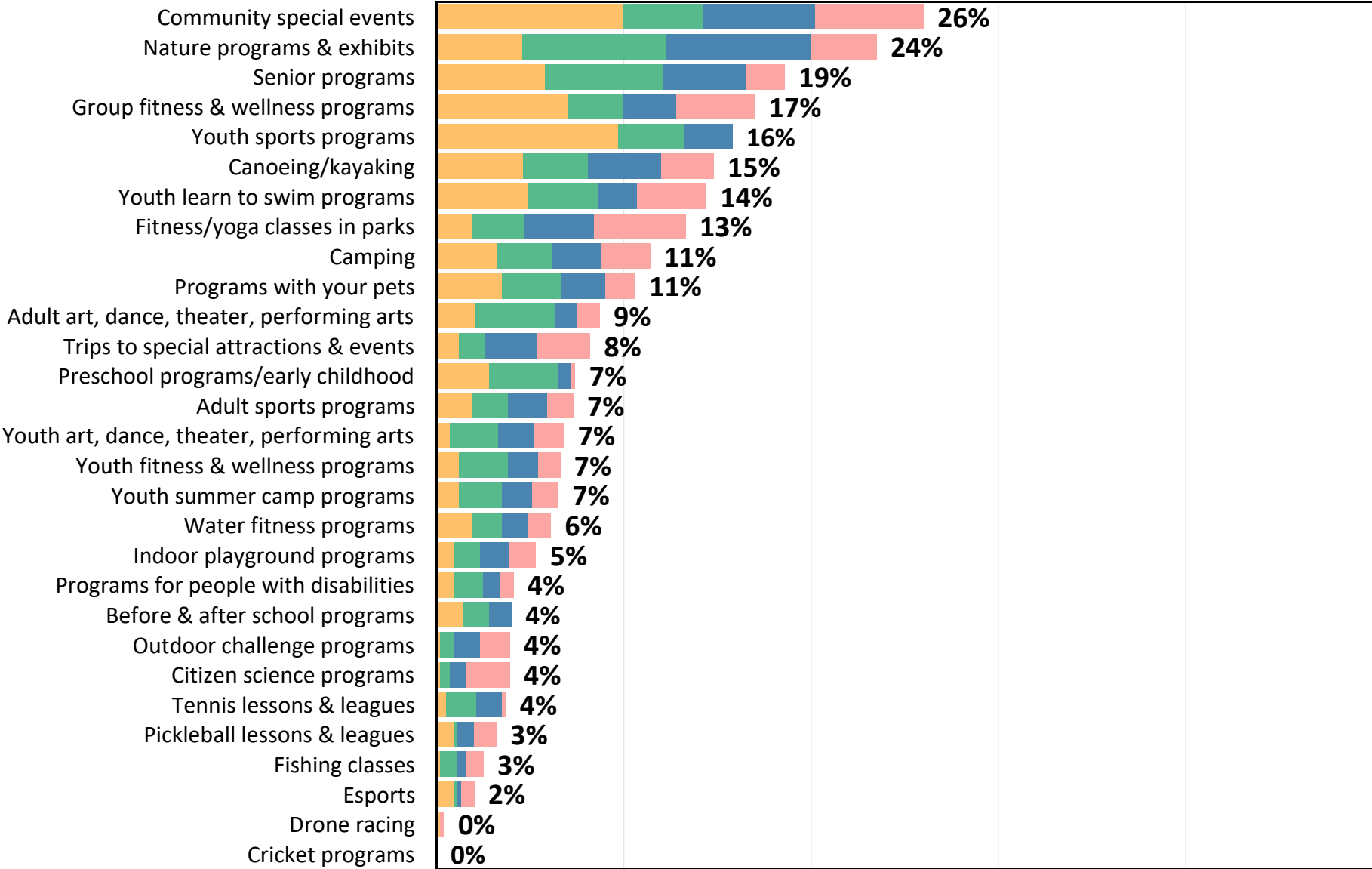


Source: ETC Institute (2020)

50% Met 25% Met 0% Met

# Q12. Programs Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

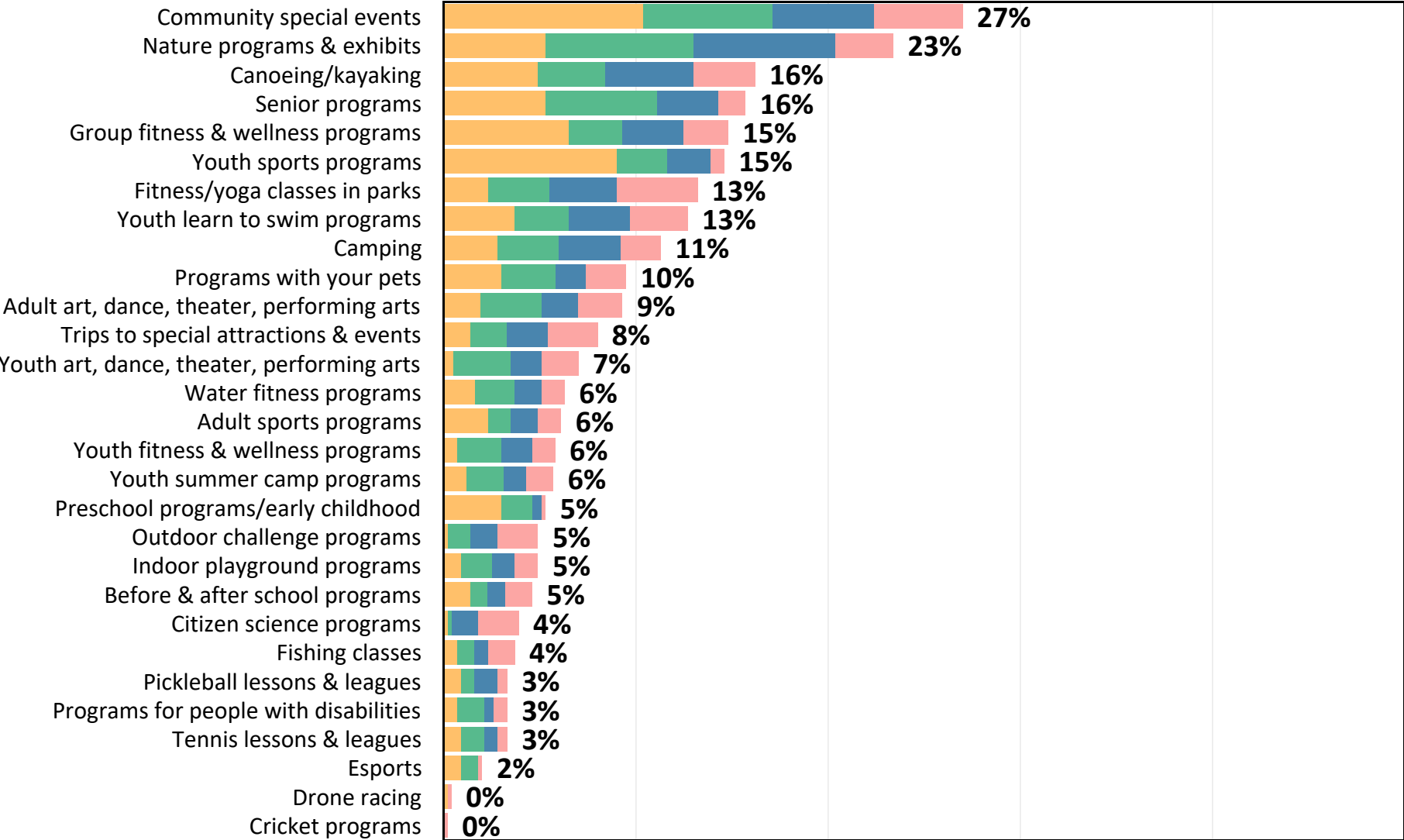


Most Important 2nd Choice 3rd Choice 4th Choice

Source: ETC Institute (2020)

# Q13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN?

by percentage of respondents who selected the items as one of their top four choices

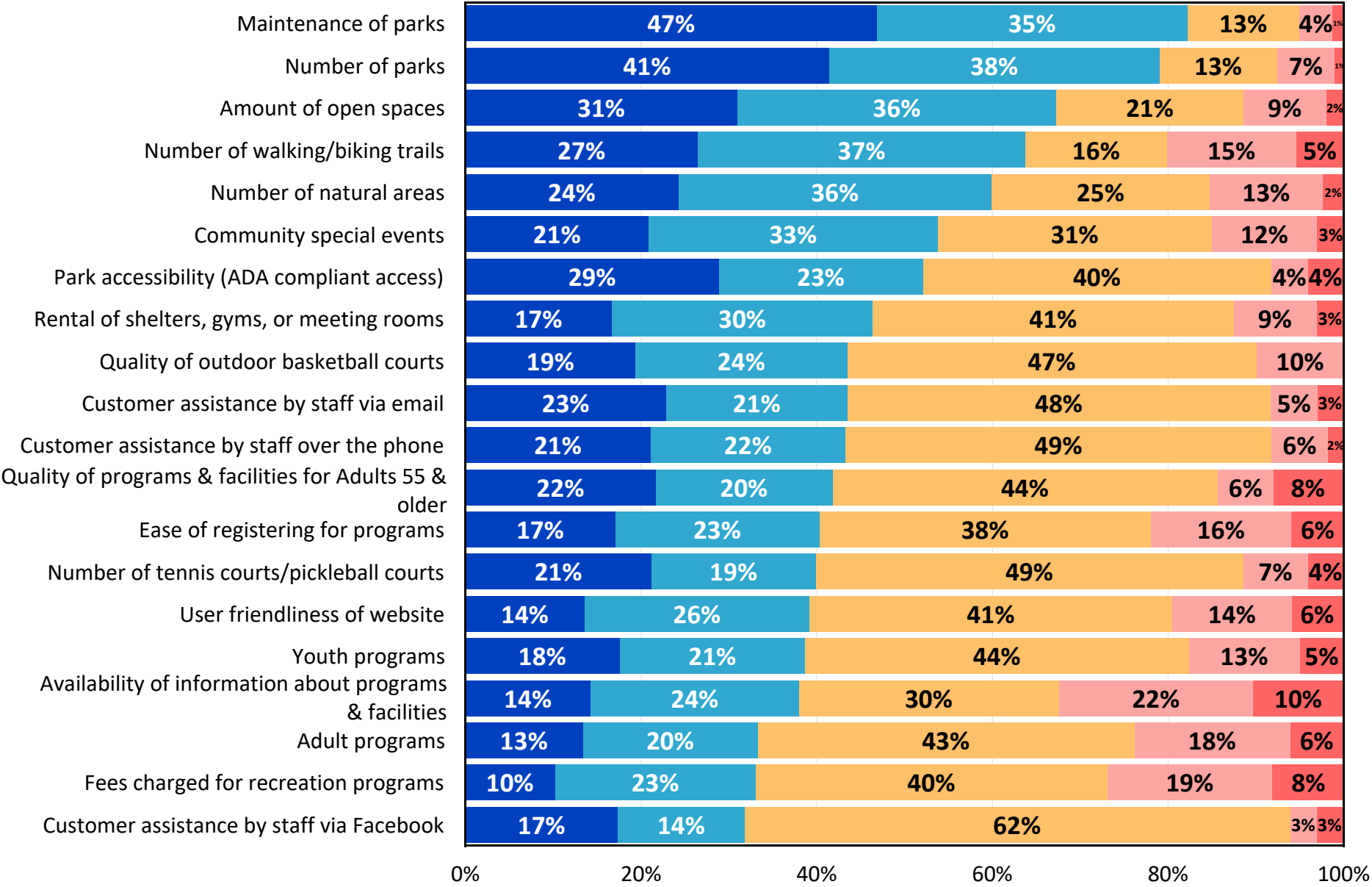


Source: ETC Institute (2020)

Most Often 2nd Choice 3rd Choice 4th Choice

# Q14. Satisfaction With Various Recreation Services

by percentage of respondents using a 5-point scale, where 5 means "very satisfied" and 1 means "very dissatisfied" (without "don't know")

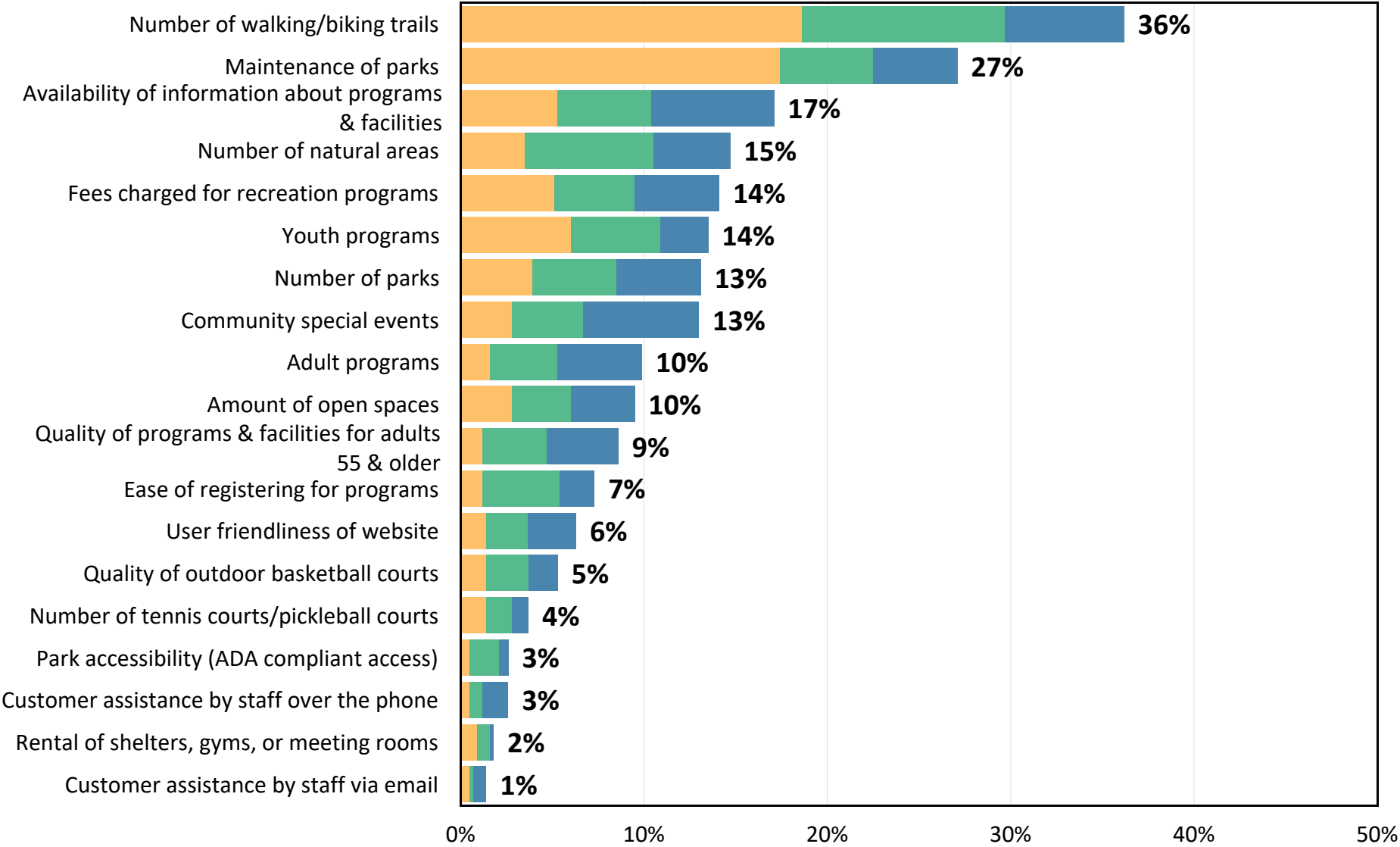


Source: ETC Institute (2020)

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied

# Q15. Which THREE items identified in Question 14 do you think should receive the MOST ATTENTION over the next TWO years?

by percentage of respondents who selected the items as one of their top three choices



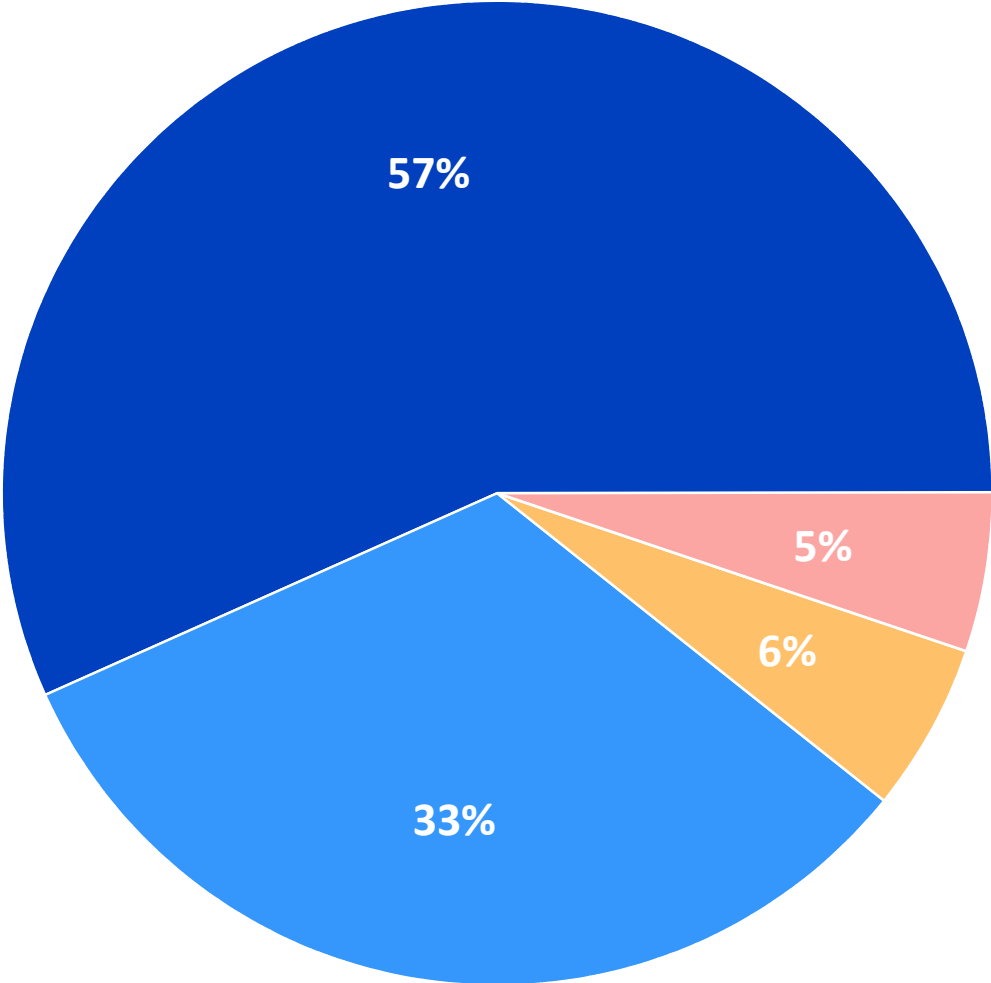
Source: ETC Institute (2020)

Most Attention 2nd Choice 3rd Choice



# Q16. If City officials were to consider continuing the existing levy at its present level to support parks, trails, and recreation, how supportive would you be?

by percentage of respondents (without "don't know")

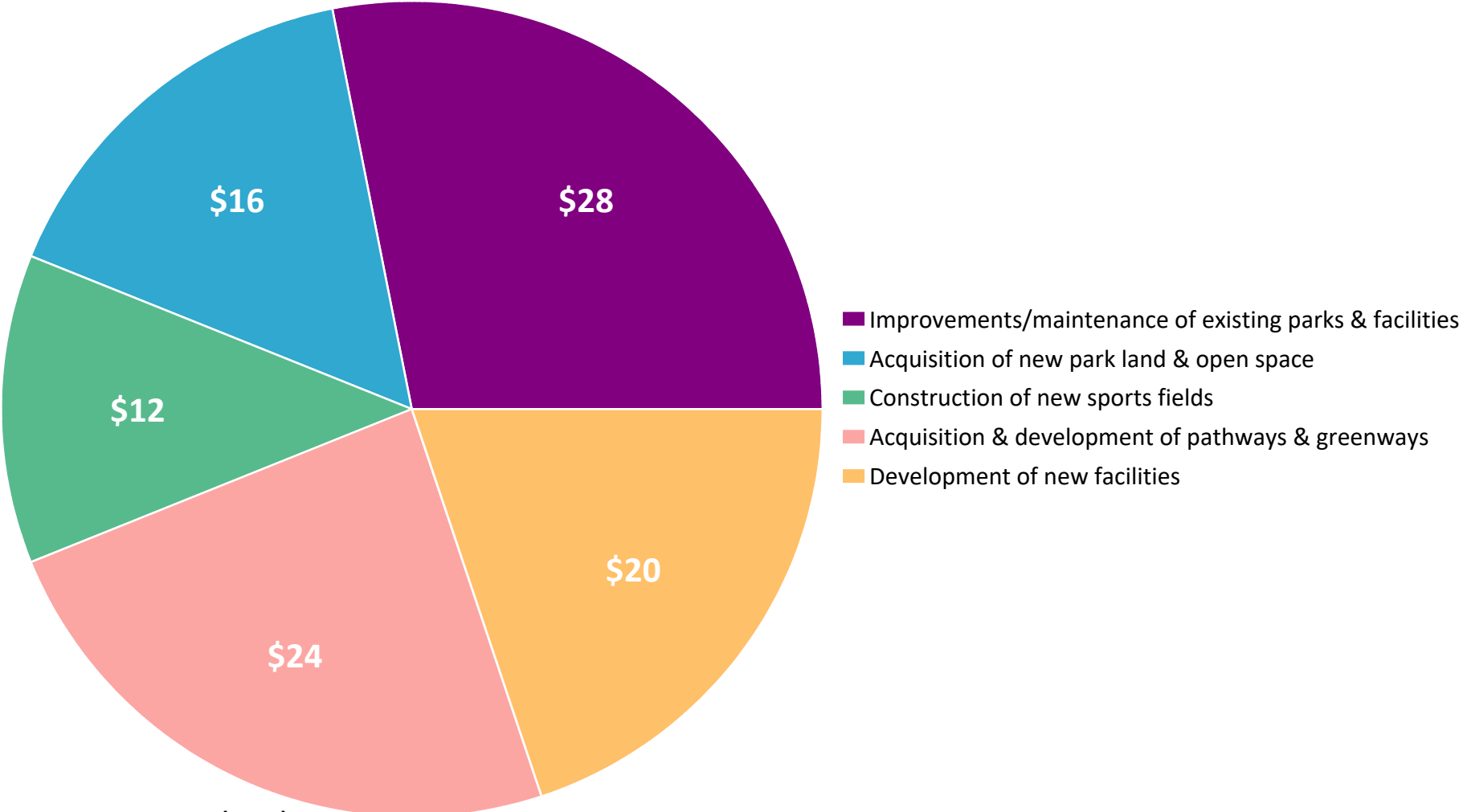


■ Very Supportive ■ Somewhat Supportive ■ Not Supportive ■ Not Supportive at All

Source: ETC Institute (2020)

# Q17. How would you prioritize (breakout) \$100 for City of Delaware parks, trails, sports, and recreation? Please show how you would allocate the funds among the categories listed below in specific dollar amounts.

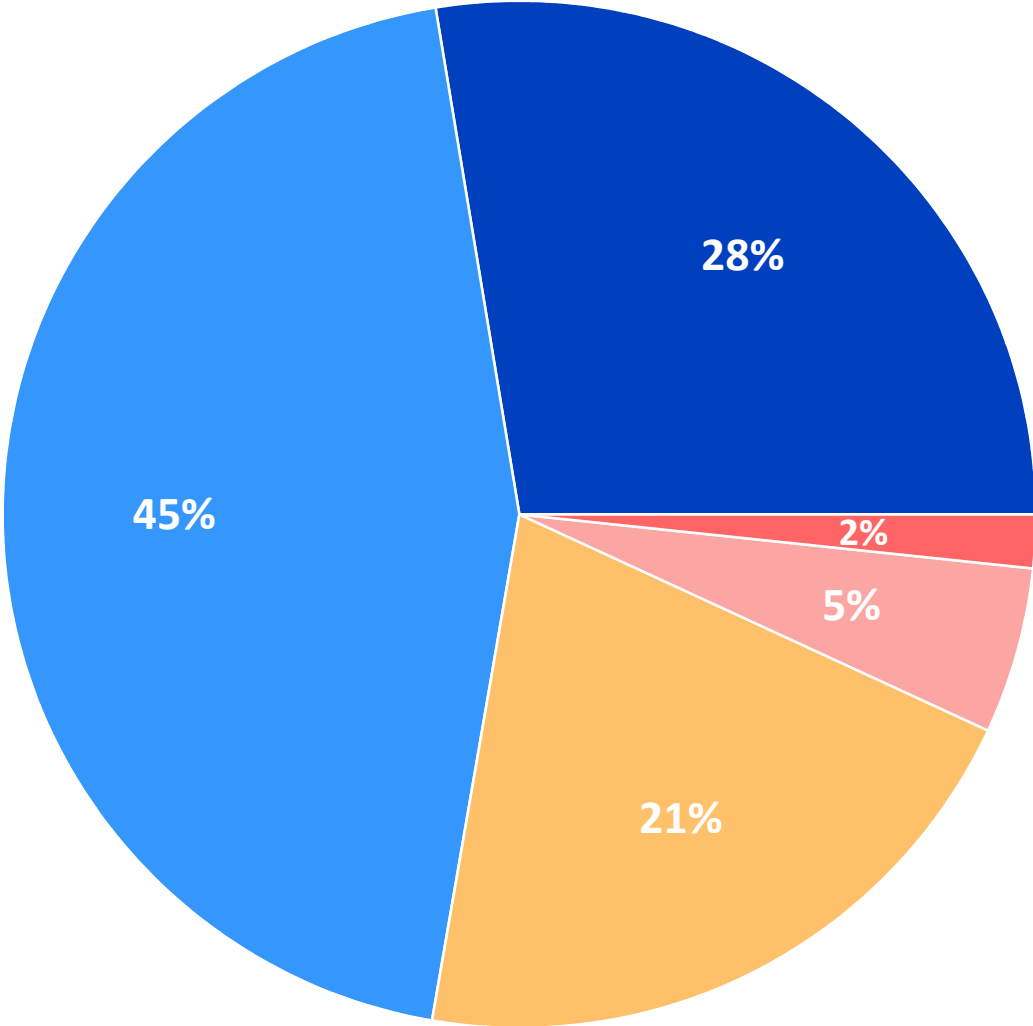
by percentage of respondents



Source: ETC Institute (2020)

# Q18. Please rate your level of satisfaction with the overall value that your household receives from recreation services and parks.

by percentage of respondents (without "don't know")

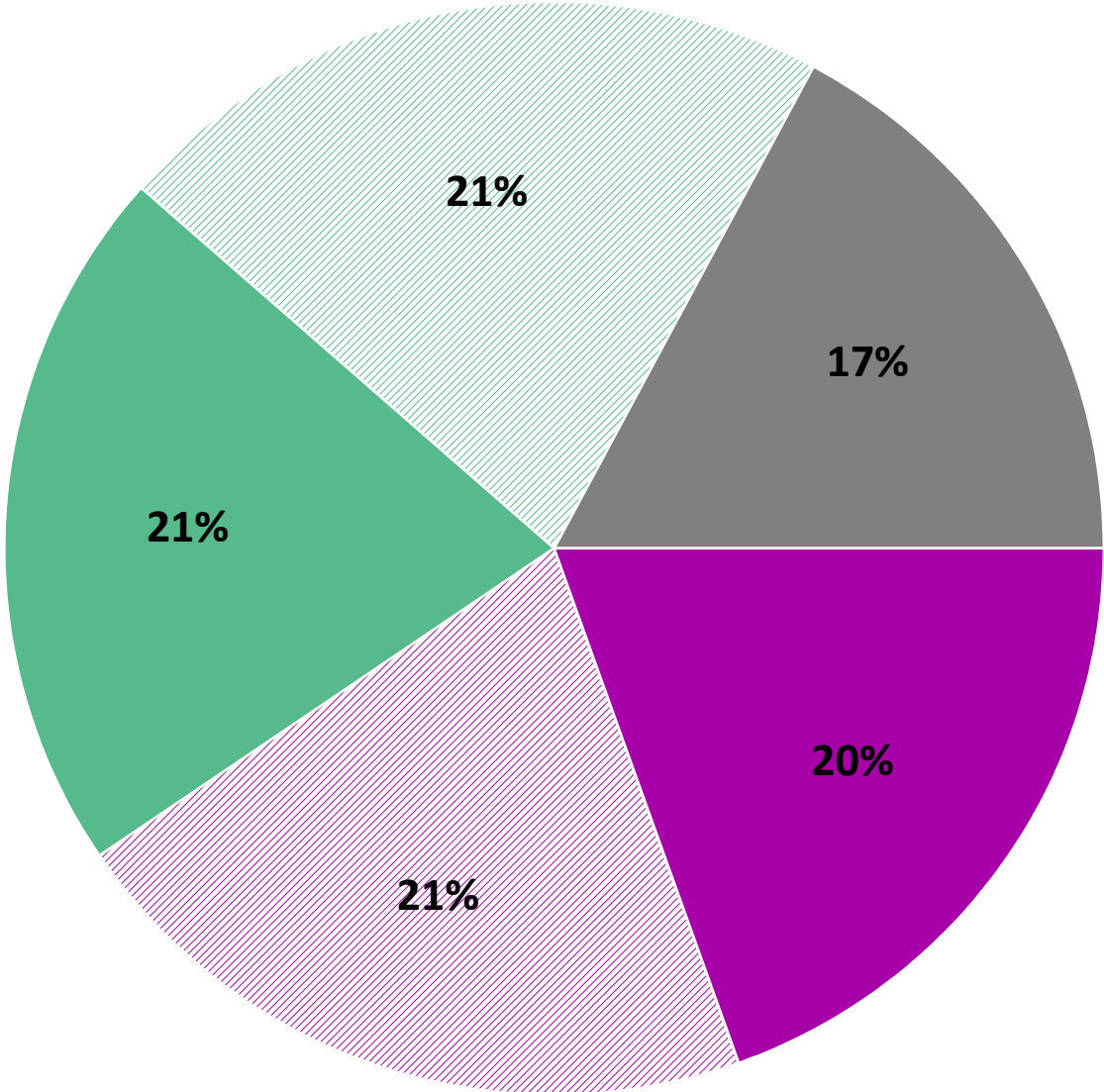


Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied

Source: ETC Institute (2020)

# Q19. Demographics: What is your age?

by percentage of respondents (without "not provided")

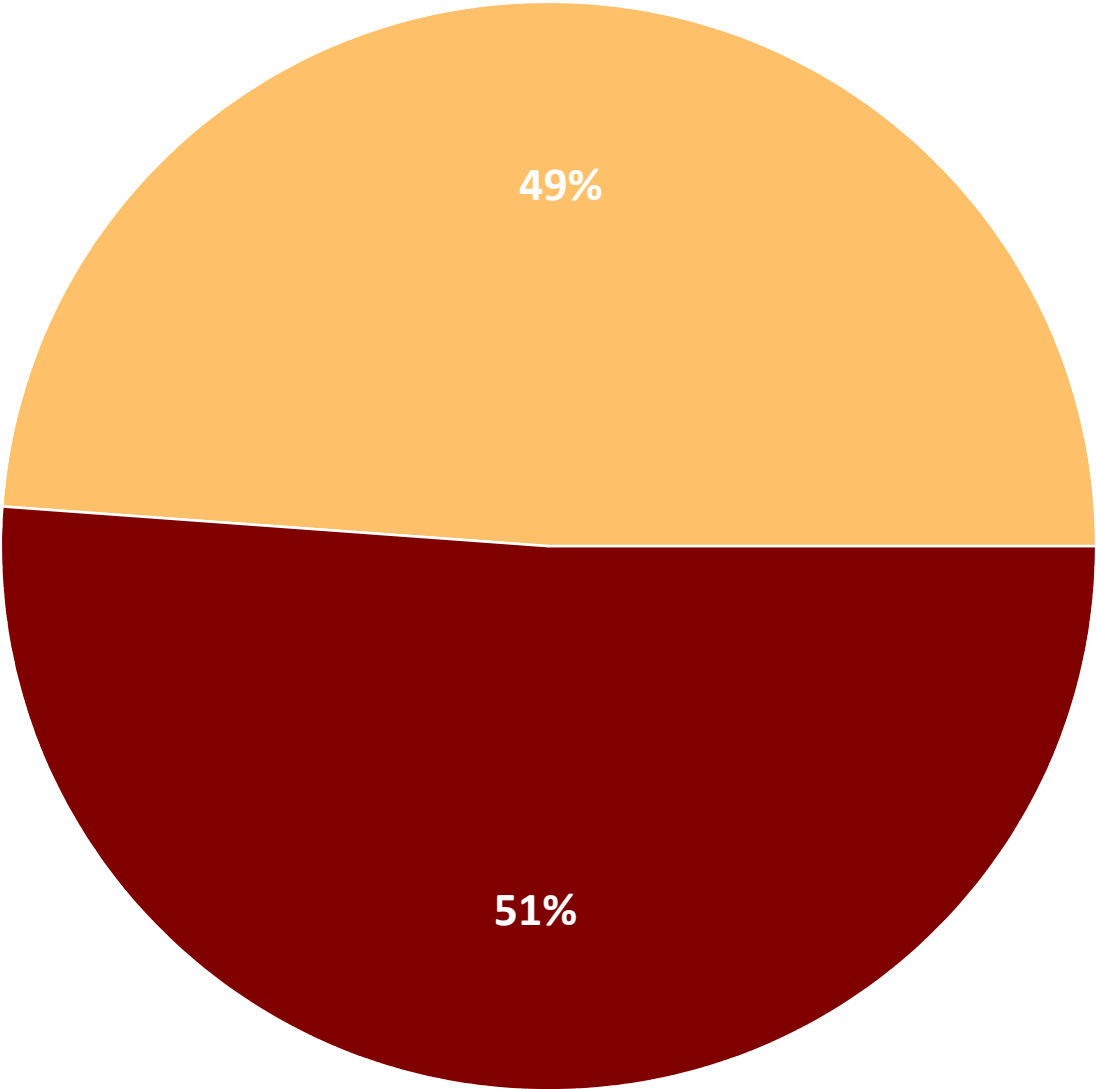


■ 18-34 years    ▨ 35-44 years    ■ 45-54 years    ▨ 55-64 years    ■ 65+ years

Source: ETC Institute (2020)

# Q20. Demographics: What is your gender?

by percentage of respondents (without "not provided")

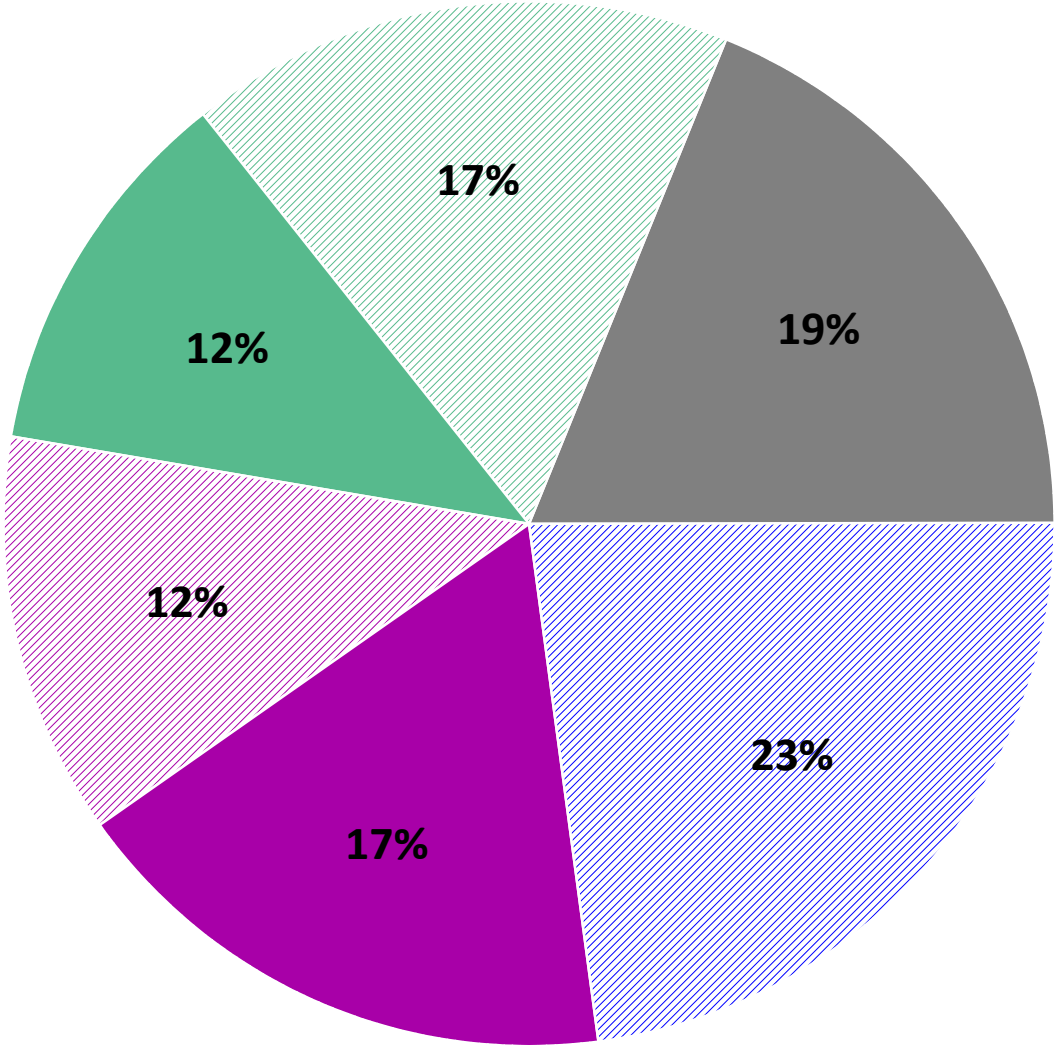


Male Female

Source: ETC Institute (2020)

# Q21. Demographics: How many years have you lived in the City of Delaware?

by percentage of respondents (without “not provided”)

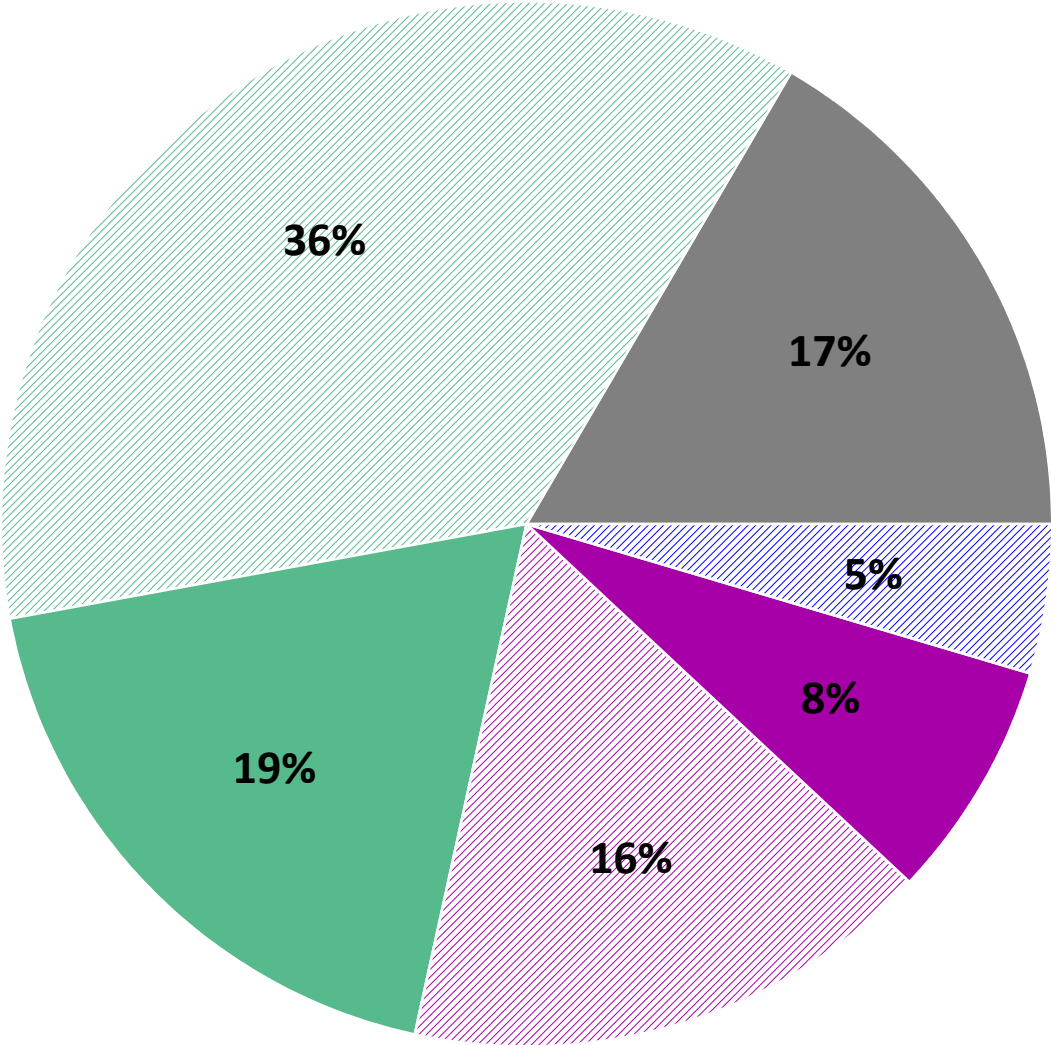


■ 0-5 years    ▨ 6-10 years    ■ 11-15 years    ▨ 16-20 years    ■ 21-30 years    ▨ 31+ years

Source: ETC Institute (2020)

# Q22. Demographics: Counting yourself, how many people live in your household?

by percentage of respondents (without “not provided”)

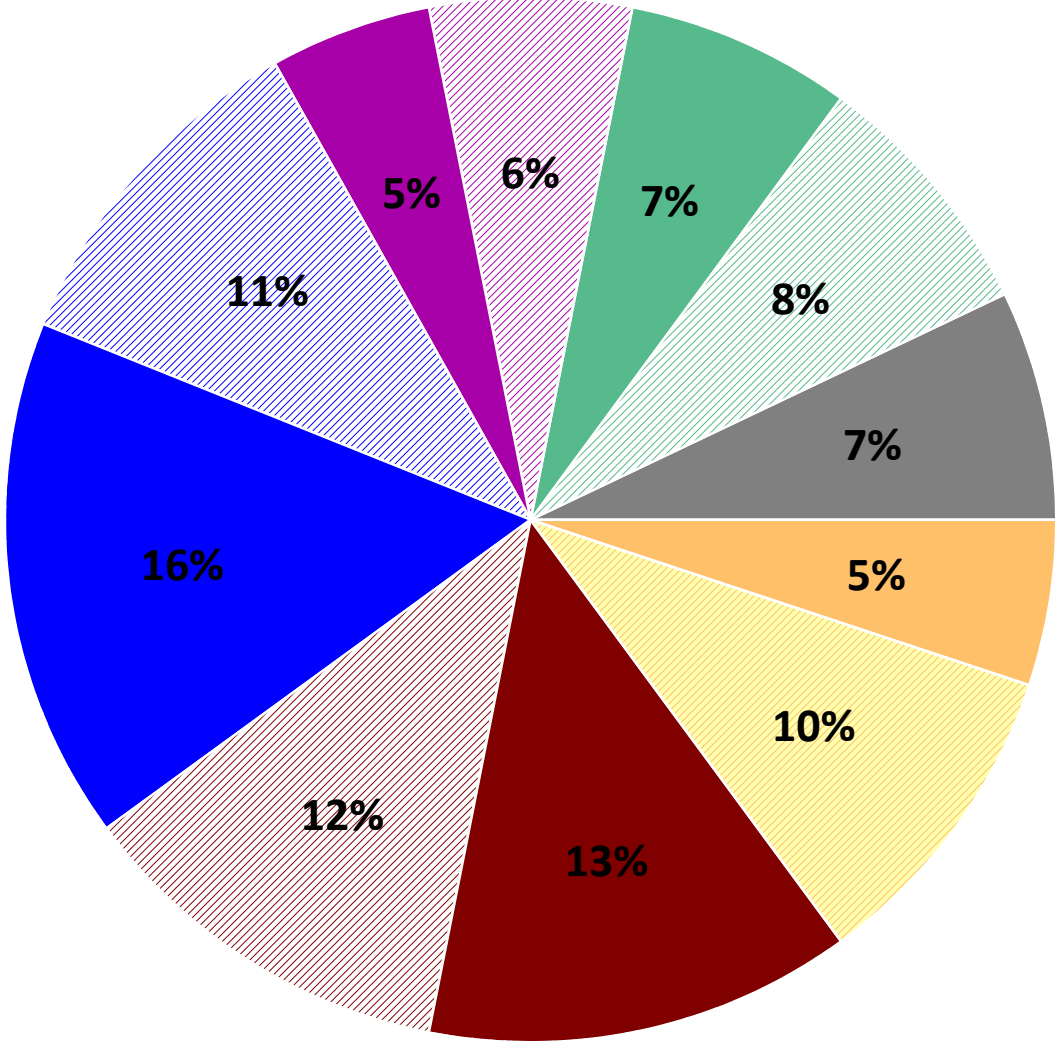


Source: ETC Institute (2020)

■ One ■ Two ■ Three ■ Four ■ Five ■ Six or More

# Q23. Demographics: Counting yourself, how many people in your household are:

by percentage of respondents



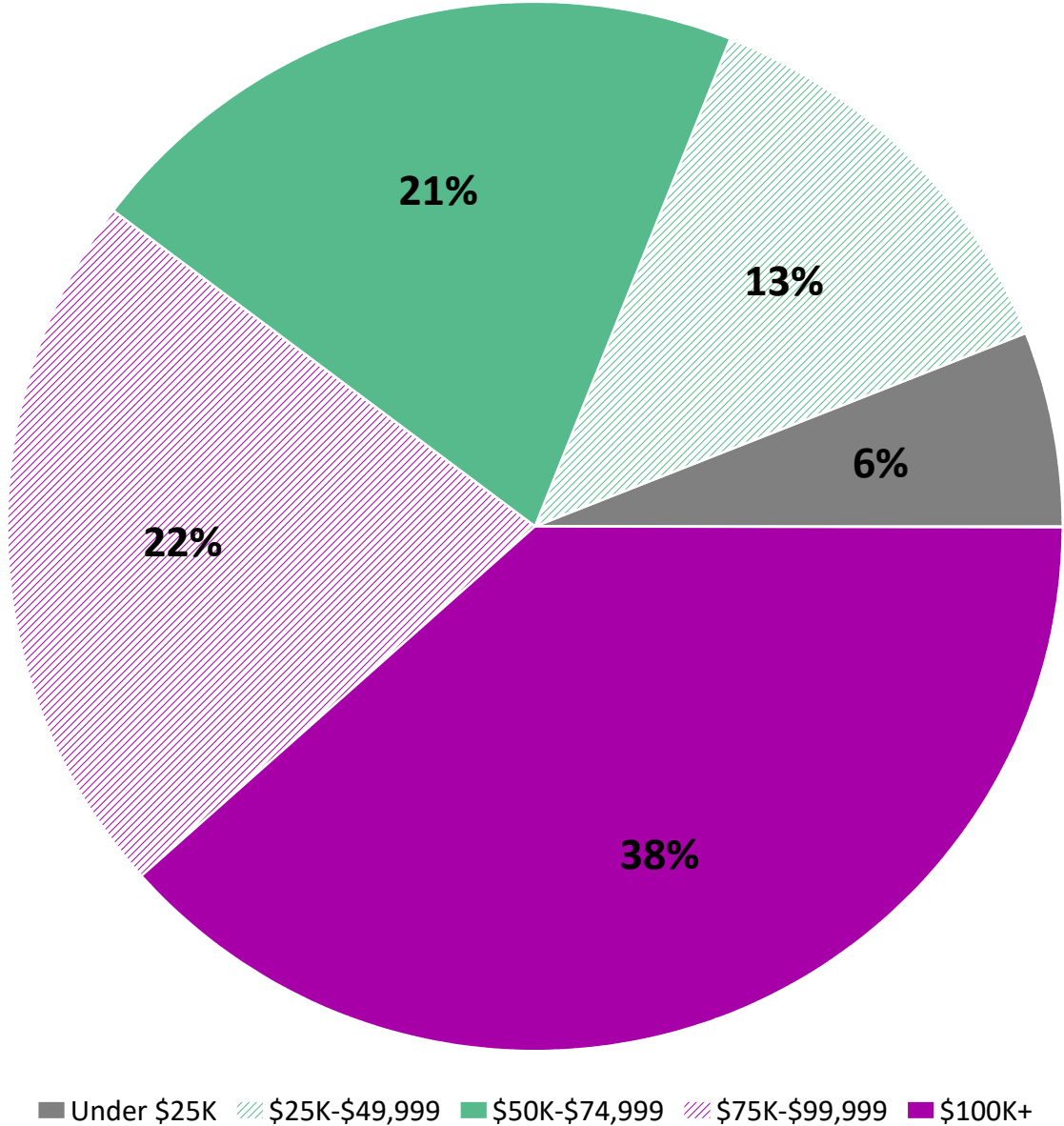
■ Under age 5   ■ Ages 5-9   ■ Ages 10-14   ■ Ages 15-19   ■ Ages 20-24   ■ Ages 25-34  
■ Ages 35-44   ■ Ages 45-54   ■ Ages 55-64   ■ Ages 65-74   ■ Ages 75+

Source: ETC Institute (2020)



# Q24. Demographics: What is your annual household income?

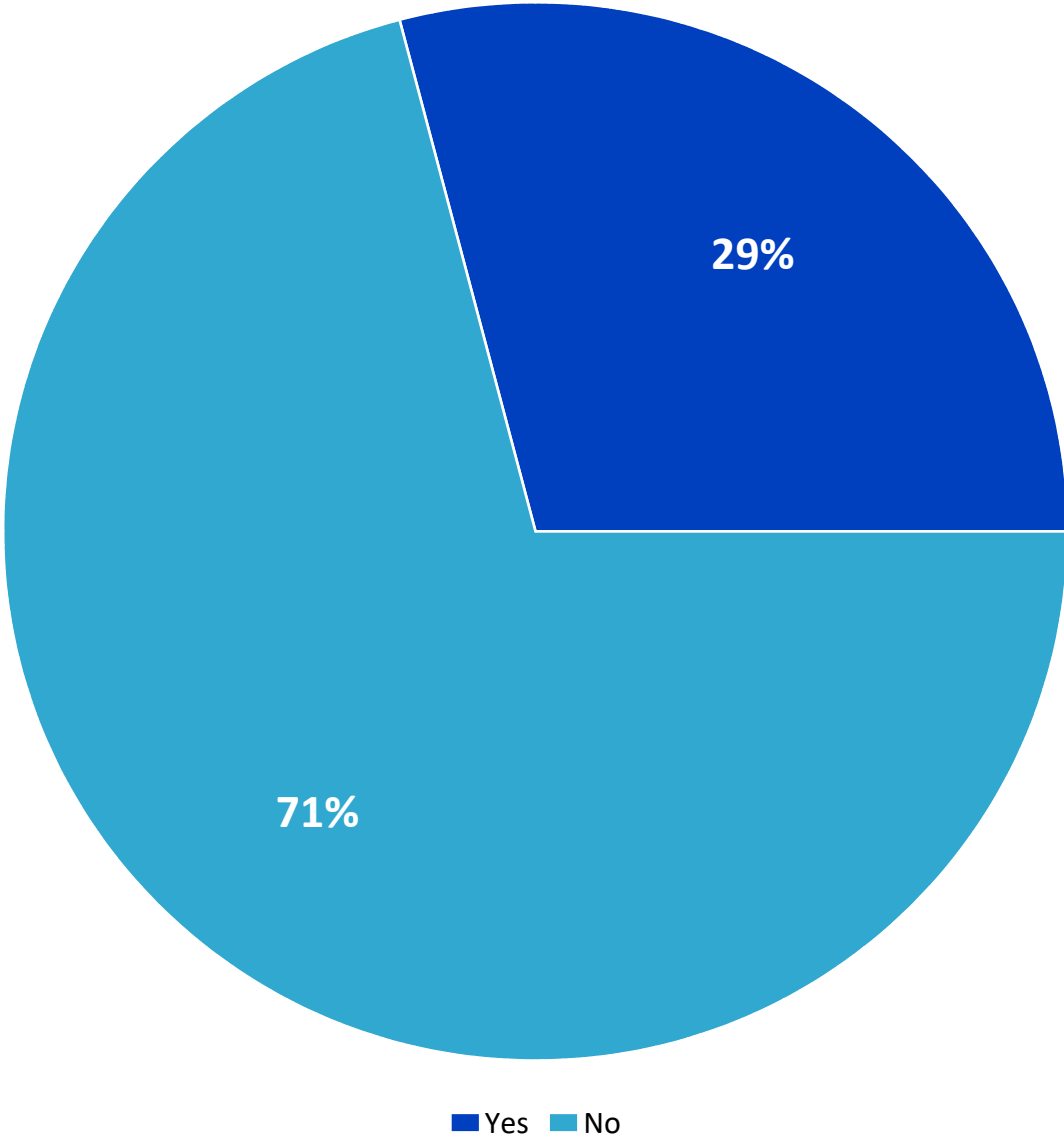
by percentage of respondents (without "not provided")



Source: ETC Institute (2020)

# Q25. Is anyone in your household a member of the Delaware Community Center YMCA?

by percentage of respondents



Source: ETC Institute (2020)

## **Section 2**

# **Benchmarking Analysis**

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# Benchmarking Summary Report

## Delaware, Ohio

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***Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 400 communities in 49 states across the country.***

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

***“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues*** including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

***Results from household responses for the City of Delaware, Ohio were compared to National Benchmarks to gain further strategic information.*** A summary of all tabular comparisons are shown on the following page.

**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Delaware (Ohio) is not authorized without written consent from ETC Institute.**

<b>Benchmarking for the City of Delaware Community Interest and Opinion Survey</b>			
<b>Satisfaction with the overall value received from the parks and recreation department</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Very Satisfied	24%	<b>25%</b>	<b>1%</b>
Somewhat Satisfied	35%	<b>40%</b>	<b>5%</b>
Neutral	22%	<b>19%</b>	<b>-3%</b>
Somewhat Dissatisfied	6%	<b>5%</b>	<b>-1%</b>
Very Dissatisfied	3%	<b>1%</b>	<b>-2%</b>
Don't Know	11%	<b>11%</b>	<b>-0.3%</b>
<b>Have you or members of your household visited any City/County/Park District parks over the past year?</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Yes	76%	<b>85%</b>	<b>9%</b>
No	23%	<b>15%</b>	<b>-8%</b>
<b>How would you rate the quality of all the parks you've visited?</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Excellent	29%	<b>36%</b>	<b>7%</b>
Good	53%	<b>58%</b>	<b>4%</b>
Fair	14%	<b>6%</b>	<b>-8%</b>
Poor	3%	<b>1%</b>	<b>-2%</b>
<b>Have you or members of your household participated in City/County/Park District recreation programs during the past year?</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Yes	33%	<b>37%</b>	<b>4%</b>
No	67%	<b>63%</b>	<b>-4%</b>
<b>How would you rate the quality of all the recreation programs you've participated in?</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Excellent	33%	<b>32%</b>	<b>-1%</b>
Good	55%	<b>60%</b>	<b>5%</b>
Fair	10%	<b>7%</b>	<b>-3%</b>
Poor	2%	<b>1%</b>	<b>-1%</b>

<b>Benchmarking for the City of Delaware Community Interest and Opinion Survey</b>			
<b>Ways respondents learn about recreation programs and activities</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Word of Mouth/Friends/Coworkers	48%	60%	12%
Social media - Facebook	25%	47%	22%
Newsletters/Flyers/Brochures	24%	38%	14%
Newspaper	31%	34%	3%
E-mail bulletins/notification (Email)	16%	27%	10%
Website	36%	23%	-13%
Conversations with City/County/Park District staff	6%	10%	3%
<b>Organizations used for parks and recreation programs and facilities</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
City/County Parks & Recreation Department	50%	61%	10%
Forest Preserve Districts	58%	57%	-1%
County/State Parks	40%	50%	10%
Other Cities/Park Districts	28%	43%	15%
YMCA	17%	41%	24%
School District	25%	24%	-0.3%
Churches	25%	17%	-8%
Private Clubs	23%	17%	-6%
Private sports clubs	13%	13%	-0.4%
<b>Reasons preventing the use of parks and recreation facilities and programs more often</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
We are too busy	32%	32%	0%
I do not know what is being offered	35%	30%	-4%
Fees are too expensive	15%	24%	9%
Program times are not convenient	18%	11%	-7%
Use facilities/programs of other organizations	11%	10%	-1%
I do not know location of facilities	14%	10%	-5%
Use services of other agencies	10%	9%	-1%
Programs I am interested in are not offered	18%	6%	-12%
Waiting list/programs were full	5%	6%	1%
Too far from residence	14%	6%	-8%
Lack of quality programs	10%	5%	-5%
Facilities are not well maintained	10%	4%	-5%
Facility operating hours are not convenient	9%	4%	-5%
Lack of parking	7%	3%	-4%
Registration for programs is difficult	3%	3%	-0.1%
Security is insufficient	9%	3%	-6%
Facilities do not have right equipment	9%	2%	-7%
Poor customer service by staff	3%	2%	-2%

<b>Benchmarking for the City of Delaware Community Interest and Opinion Survey</b>			
<b>Recreation programs that respondent households have a need for</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Special events	39%	<b>47%</b>	8%
Nature programs/environmental education	30%	<b>45%</b>	15%
Adult fitness and wellness programs	48%	<b>30%</b>	-18%
Youth sports programs	22%	<b>25%</b>	3%
Seniors/Adult programs for 50 years and older	26%	<b>25%</b>	-1%
Youth Learn to Swim programs	22%	<b>23%</b>	1%
Youth art, dance, performing arts	16%	<b>20%</b>	4%
Water fitness programs	26%	<b>19%</b>	-7%
Adult sports programs	23%	<b>18%</b>	-5%
Youth fitness and wellness programs	17%	<b>18%</b>	1%
Adult arts, dance, performing arts	21%	<b>17%</b>	-5%
Youth summer camp programs	19%	<b>16%</b>	-3%
Preschool programs	13%	<b>13%</b>	0.1%
Before and after school programs	16%	<b>10%</b>	-6%
Programs for people with disabilities	10%	<b>9%</b>	-1%
Tennis lessons and leagues	14%	<b>9%</b>	-6%
<b>Most important recreation programs (sum of top choices)</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Special events	21%	<b>26%</b>	5%
Nature programs/environmental education	14%	<b>24%</b>	10%
Seniors/Adult programs for 50 years and older	16%	<b>19%</b>	3%
Adult fitness and wellness programs	30%	<b>17%</b>	-13%
Youth sports programs	12%	<b>16%</b>	4%
Youth Learn to Swim programs	12%	<b>14%</b>	3%
Adult arts, dance, performing arts	9%	<b>9%</b>	-1%
Preschool programs	7%	<b>7%</b>	1%
Adult sports programs	10%	<b>7%</b>	-2%
Youth art, dance, performing arts	5%	<b>7%</b>	2%
Youth fitness and wellness programs	6%	<b>7%</b>	1%
Youth summer camp programs	8%	<b>7%</b>	-2%
Water fitness programs	11%	<b>6%</b>	-4%
Programs for people with disabilities	4%	<b>4%</b>	-0.2%
Before and after school programs	8%	<b>4%</b>	-4%
Tennis lessons and leagues	5%	<b>4%</b>	-2%

<b>Benchmarking for the City of Delaware Community Interest and Opinion Survey</b>			
<b>Parks and recreation facilities that respondent households have a need for</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Walking & Biking Trails	70%	<b>84%</b>	14%
Nature Center/Nature Trails	51%	<b>75%</b>	24%
Natural areas/wildlife habitats (Greenspace and natural areas)	55%	<b>63%</b>	8%
Small neighborhood parks	53%	<b>56%</b>	2%
Picnic Areas and Shelters	47%	<b>52%</b>	5%
Large Multi Use Community Parks	51%	<b>52%</b>	0.2%
Outdoor Swimming Pools/Aquatic Center	40%	<b>48%</b>	8%
Indoor Fitness and Exercise Facilities	47%	<b>47%</b>	-0.1%
Indoor Swimming Pools/Aquatic Center	40%	<b>42%</b>	3%
Playground Equipment for Children	40%	<b>38%</b>	-2%
Splash park/pad	24%	<b>36%</b>	12%
Indoor running/walking track	37%	<b>34%</b>	-3%
Boat Facilities/Paddle Boats	26%	<b>30%</b>	5%
Off-leash dog parks	30%	<b>30%</b>	-0.2%
18 Hole Golf Course	22%	<b>28%</b>	5%
Community Gardens	30%	<b>25%</b>	-5%
Soccer, Lacrosse Fields (Outdoor field space)	21%	<b>21%</b>	0.4%
Outdoor basketball/multi-use courts	20%	<b>19%</b>	-1%
Community/Recreation Centers	31%	<b>18%</b>	-13%
Adult Baseball/Softball Fields	15%	<b>17%</b>	2%
Indoor basketball/volleyball courts (Gymnasiums)	20%	<b>17%</b>	-4%
Tennis Courts (outdoor)	21%	<b>16%</b>	-6%
Mountain bike trails	22%	<b>14%</b>	-8%
Ultimate Frisbee/Disc Golf	13%	<b>13%</b>	-0.2%
Volleyball courts (outdoor sand)	15%	<b>11%</b>	-4%
Skateboarding Park/Area	11%	<b>9%</b>	-2%
Cricket fields	4%	<b>0.2%</b>	-4%



<b>Benchmarking for the City of Delaware Community Interest and Opinion Survey</b>			
<b>Most important parks and recreation facilities (sum of top choices)</b>	<b>National Average</b>	<b>Delaware, Ohio 2020</b>	<b>Difference</b>
Walking and Biking Trails	45%	<b>58%</b>	13%
Nature Center/Nature Trails (Nature trails/nature parks)	21%	<b>45%</b>	23%
Outdoor Swimming Pools/Aquatic Facilities	17%	<b>23%</b>	6%
Small Neighborhood Parks	24%	<b>23%</b>	-0.3%
Natural areas/wildlife habitats (Greenspace and natural areas)	24%	<b>18%</b>	-6%
Indoor Fitness and Exercise Facilities	20%	<b>17%</b>	-4%
Large Community Parks	19%	<b>15%</b>	-4%
Off-Leash Dog Park	16%	<b>14%</b>	-2%
Picnic Areas and Shelters	14%	<b>14%</b>	0.1%
Indoor Swimming Pools/Aquatic Facilities	17%	<b>13%</b>	-4%
Playground Equipment for Children	17%	<b>11%</b>	-7%
18 Hole Golf Course	9%	<b>10%</b>	1%
Splash park/pad	8%	<b>10%</b>	1%
Boat Facilities/Paddle Boats	10%	<b>9%</b>	-1%
Indoor running/walking track	15%	<b>7%</b>	-9%
Community Gardens	9%	<b>5%</b>	-4%
Adult Baseball/Softball Fields	4%	<b>5%</b>	2%
Tennis Courts (outdoor)	6%	<b>4%</b>	-2%
Soccer, Lacrosse Fields (Outdoor field space)	7%	<b>4%</b>	-3%
Ultimate Frisbee/Disc Golf	3%	<b>3%</b>	0%
Indoor basketball/volleyball courts (Gymnasiums)	5%	<b>2%</b>	-3%
Community/Recreation Centers	10%	<b>2%</b>	-8%
Mountain bike trails	7%	<b>2%</b>	-5%
Outdoor Basketball Courts	4%	<b>2%</b>	-2%
Volleyball Courts (outdoor sand)	2%	<b>2%</b>	-0.2%
Skateboarding Area	2%	<b>0.4%</b>	-2%
Cricket field	1%	<b>0.2%</b>	-1%

## **Section 3**

# **Priority Investment Ratings**

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# Priority Investment Rating

## Delaware, Ohio

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The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being partly or not met) for each facility and program relative to the facility and program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for outdoor tennis courts is 21.4 (out of 100) and the Importance Rating for outdoor tennis courts is 6.4 (out of 100), the Priority Investment Rating for outdoor tennis courts is 27.8 (out of 200).

### How to Analyze the Charts:

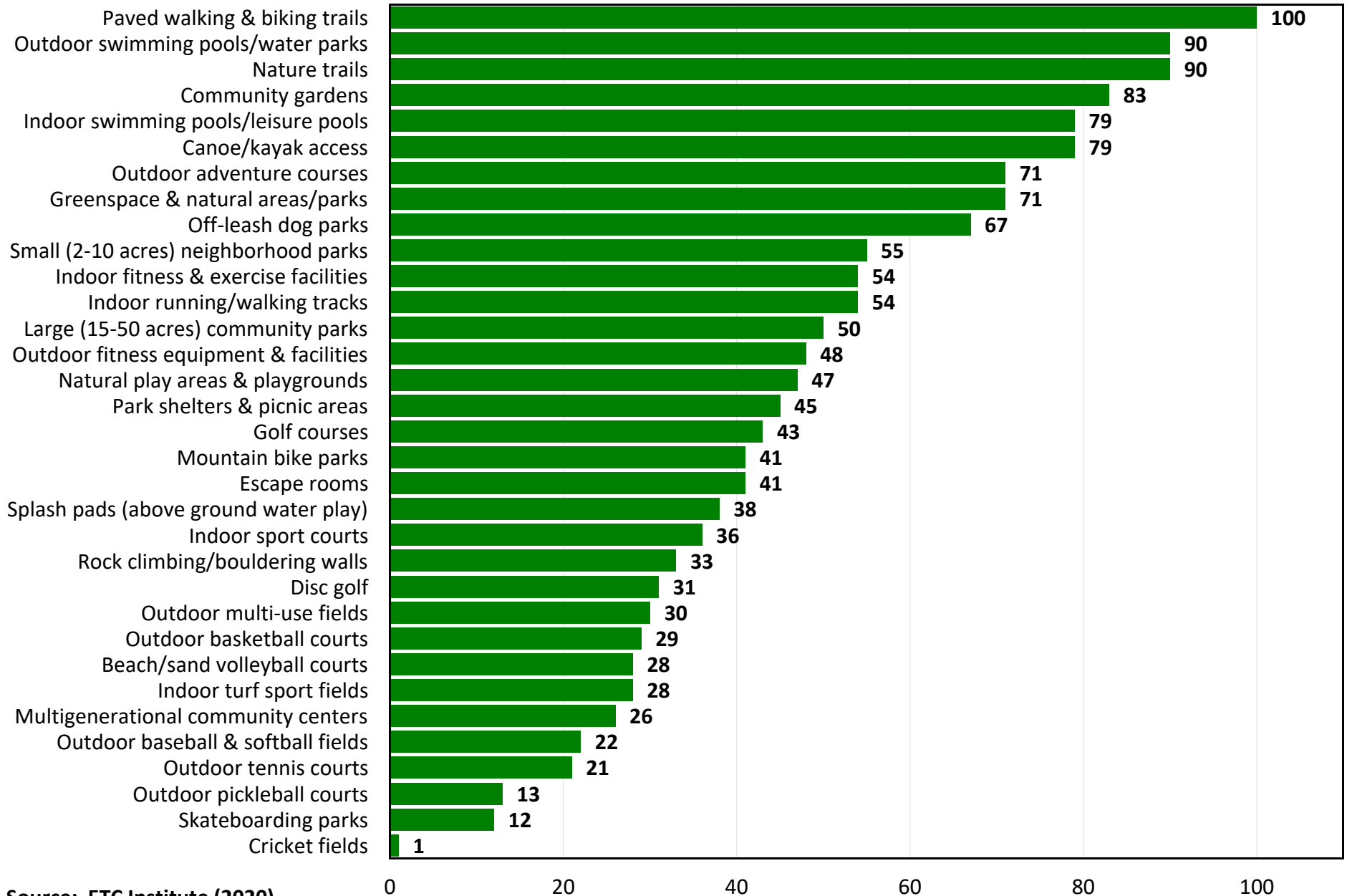
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

# Unmet Needs Rating for Facilities

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

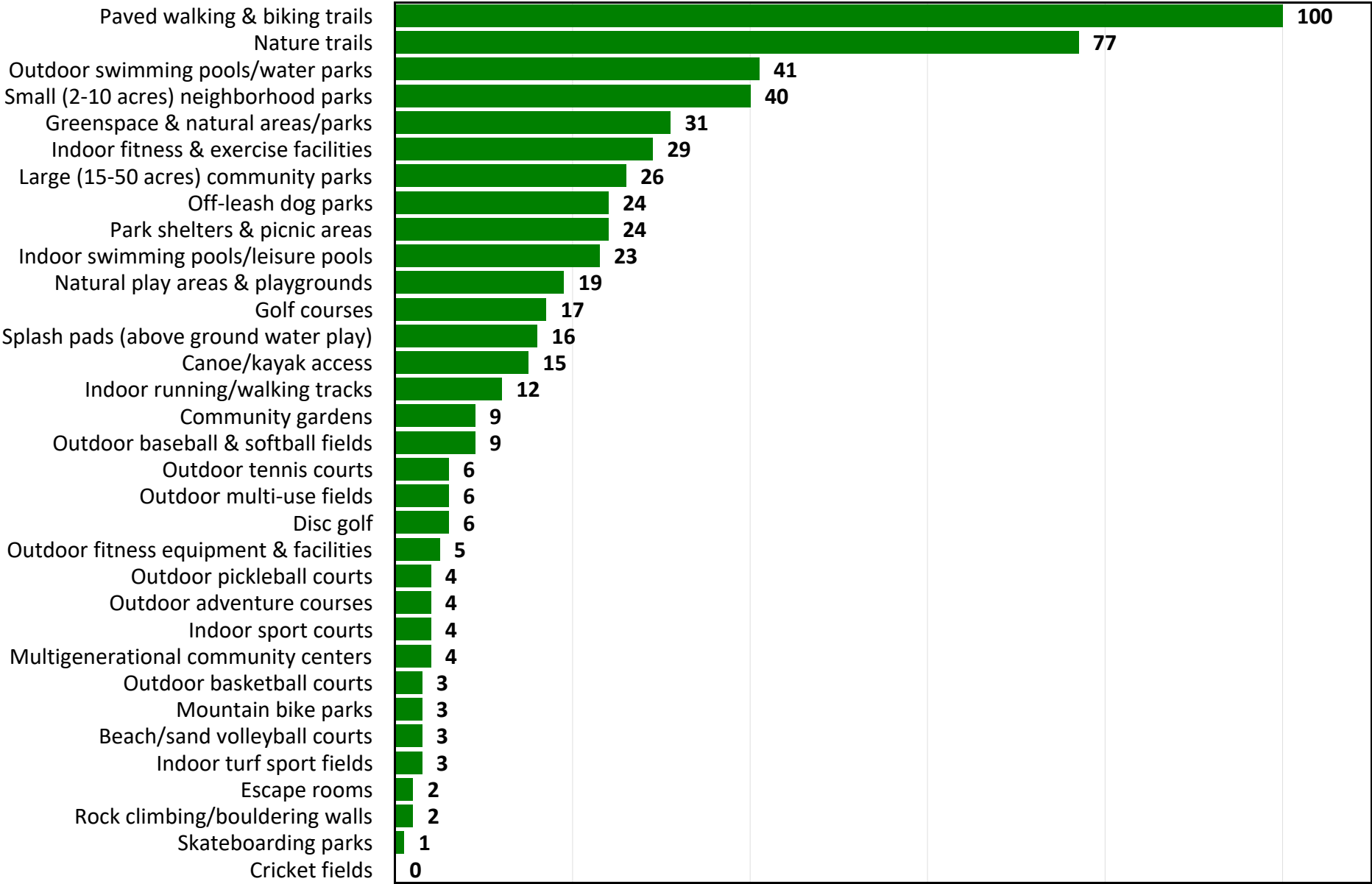


Source: ETC Institute (2020)

# Importance Rating for Facilities

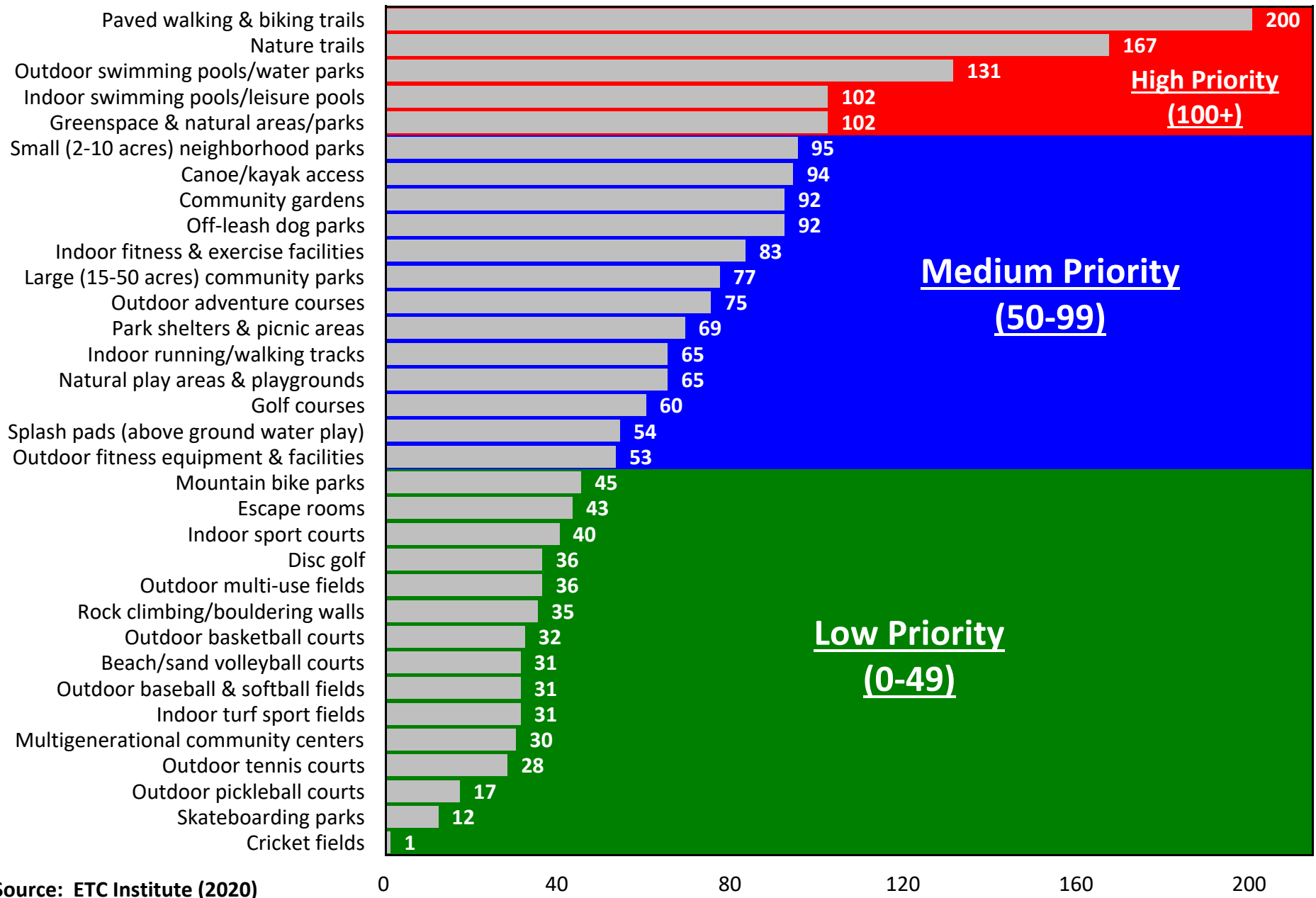
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2020)

# Top Priorities for Investment for Facilities Based on the Priority Investment Rating

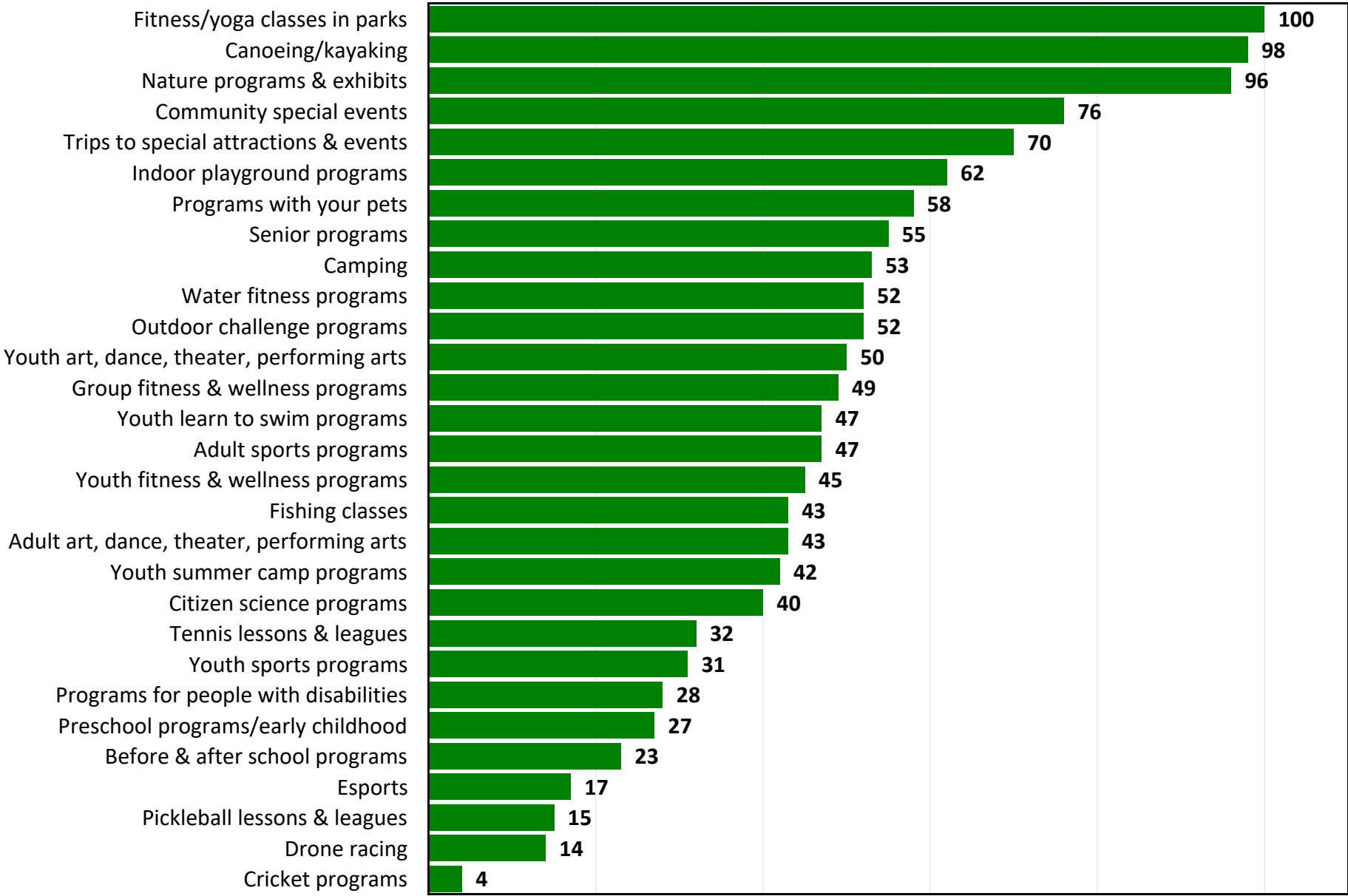


Source: ETC Institute (2020)

# Unmet Needs Rating for Programs

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

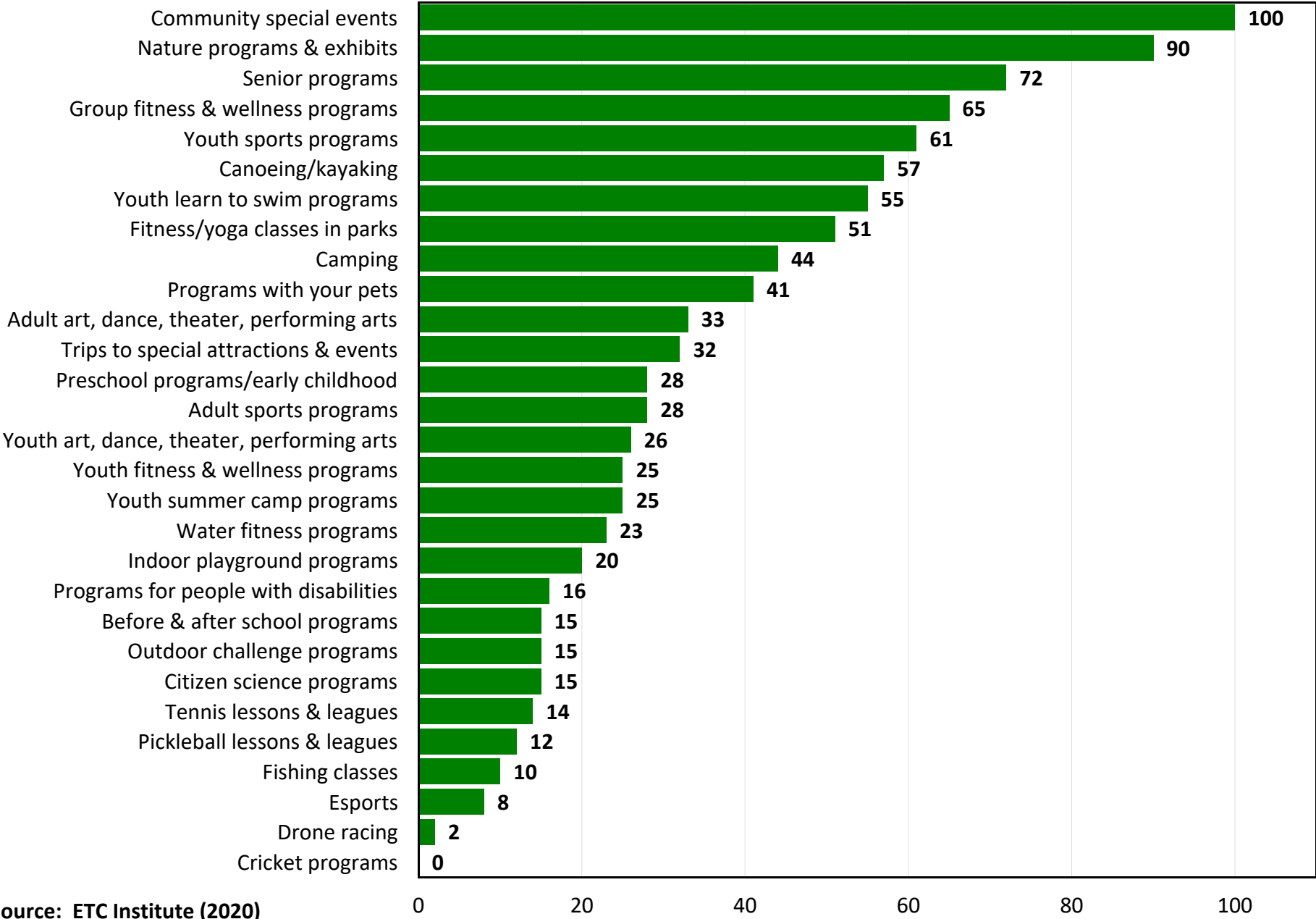


Source: ETC Institute (2020)

# Importance Rating for Programs

the rating for the item rated as the most important=100

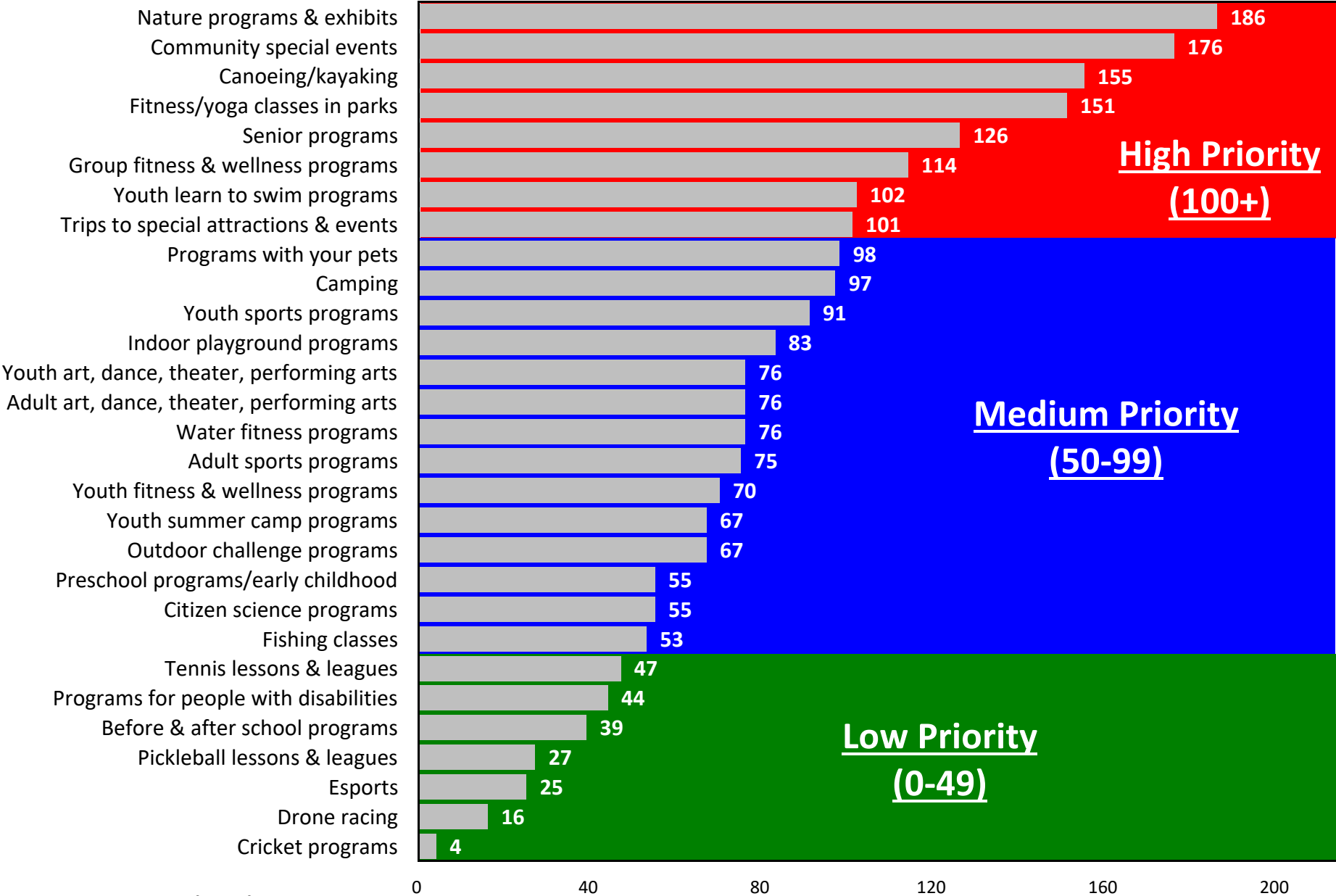
the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2020)



# Top Priorities for Investment for Programs Based on the Priority Investment Rating



Source: ETC Institute (2020)

# **Section 4**

## **Tabular Data**

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**Q1. Have you or other members of your household participated in any recreation programs in Delaware during the past 12 months?**

Q1. Have you participated in any recreation programs in Delaware during past 12 months	Number	Percent
Yes	160	37.1 %
No	271	62.9 %
Total	431	100.0 %

**Q1a. Approximately, how many different recreation programs have you or members of your household participated in over the past 12 months?**

Q1a. How many different recreation programs have you participated in over past 12 months	Number	Percent
1 program	50	31.3 %
2 to 3 programs	91	56.9 %
4 to 6 programs	14	8.8 %
7 to 10 programs	3	1.9 %
11+ programs	2	1.3 %
Total	160	100.0 %

**Q1b. From the following list, please check the THREE primary reasons why you or members of your household participate in recreation programs.**

Q1b. Primary reasons why you participate in recreation programs	Number	Percent
Quality of program instructors	37	23.1 %
Quality of youth sport coaches	17	10.6 %
Location of program facility	113	70.6 %
Quality of program facility	54	33.8 %
Fees charged for program	59	36.9 %
Times program is offered	57	35.6 %
Friends participate in program	46	28.8 %
Dates program is offered	28	17.5 %
Other	11	6.9 %
Total	422	

**Q1b-9. Other**

<u>Q1b-9. Other</u>	<u>Number</u>	<u>Percent</u>
CHILD INTEREST	1	10.0 %
PART OF OUR Y MEMBERSHIP	1	10.0 %
Availability	1	10.0 %
SOCIALIZATION	1	10.0 %
POOL	1	10.0 %
KEEP ACTIVE	1	10.0 %
OUTDOOR CONCERTS	1	10.0 %
What my child is interested in	1	10.0 %
They are programs in which we wanted to participate	1	10.0 %
<u>Exercise is important to the wellbeing of my family</u>	<u>1</u>	<u>10.0 %</u>
Total	10	100.0 %

**Q1c. How would you rate the overall quality of programs that you or members of your household have participated in?**

Q1c. How would you rate overall quality of programs that you have participated in	Number	Percent
Excellent	50	31.3 %
Good	93	58.1 %
Fair	11	6.9 %
Poor	1	0.6 %
Not provided	5	3.1 %
Total	160	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q1c. How would you rate the overall quality of programs that you or members of your household have participated in? (without "not provided")**

Q1c. How would you rate overall quality of programs that you have participated in	Number	Percent
Excellent	50	32.3 %
Good	93	60.0 %
Fair	11	7.1 %
Poor	1	0.6 %
Total	155	100.0 %

**Q1d. From the following list, please check ALL the programs or activities that you or members of your household have participated in during the past 12 months.**

Q1d. Programs or activities you have participated in during past 12 months	Number	Percent
Swim lessons	18	11.3 %
General pool use	77	48.1 %
Adult sports	17	10.6 %
Youth sports	60	37.5 %
Fitness	81	50.6 %
Family events	47	29.4 %
Youth activities	40	25.0 %
Other	14	8.8 %
Total	354	

**Q1d-8. Other**

Q1d-8. Other	Number	Percent
DUNGEONS AND DRAGONS	1	7.1 %
Golf course	1	7.1 %
Hidden Valley Golf	1	7.1 %
YMCA	1	7.1 %
Zumba	1	7.1 %
BIRTHDAY PARTIES	1	7.1 %
KAYAK RENTAL	1	7.1 %
CAMPING	1	7.1 %
CONCERTS IN THE PARK	1	7.1 %
MUSIC	1	7.1 %
GENERAL PARKS	1	7.1 %
OUTDOOR CONCERTS	1	7.1 %
PARK PROGRAMS	1	7.1 %
Preservation park programs	1	7.1 %
Total	14	100.0 %

**Q2. From the following list, please CHECK ALL the ways your household learns about recreation programs and park activities.**

Q2. All the ways your household learns about recreation programs & park activities	Number	Percent
Conversations with staff	41	9.5 %
Email	114	26.5 %
Newspaper	148	34.3 %
Public meetings	5	1.2 %
Word of mouth	259	60.1 %
City newsletters	164	38.1 %
City website	97	22.5 %
Twitter	14	3.2 %
Facebook	202	46.9 %
Instagram	12	2.8 %
YMCA website	131	30.4 %
YMCA emails	91	21.1 %
Other	24	5.6 %
Total	1302	

**Q2-13. Other**

Q2-13. Other	Number	Percent
Mail	4	16.7 %
YMCA	2	8.3 %
Flyers available at the YMCA	1	4.2 %
FAMILY	1	4.2 %
SIGNS	1	4.2 %
DON'T HEAR ABOUT THEM	1	4.2 %
YMCA FACEBOOK	1	4.2 %
PEOPLE DOING PROGRAMS	1	4.2 %
NEIGHBORHOOD FACEBOOK GROUP	1	4.2 %
Google	1	4.2 %
DAILY ENEWSLETTERS	1	4.2 %
NEIGHBORHOOD NEXTDOOR	1	4.2 %
Park website	1	4.2 %
DRIVE BY	1	4.2 %
PRESERVATION PARK WEBSITE	1	4.2 %
WATER BILL	1	4.2 %
YMCA HANDOUTS	1	4.2 %
SHARE POINT	1	4.2 %
Sourcepoint	1	4.2 %
Too busy to look into it	1	4.2 %
Total	24	100.0 %

**Q3. What are your preferred ways to learn about parks, recreation programs, and park activities?**

Q3. Top choice	Number	Percent
Conversations with staff	5	1.2 %
Email	92	21.3 %
Newspaper	35	8.1 %
Word of mouth	28	6.5 %
City newsletters	61	14.2 %
City website	24	5.6 %
Twitter	4	0.9 %
Facebook	78	18.1 %
Instagram	4	0.9 %
YMCA website	23	5.3 %
YMCA emails	25	5.8 %
Other	6	1.4 %
None chosen	46	10.7 %
Total	431	100.0 %

**Q3. What are your preferred ways to learn about parks, recreation programs, and park activities?**

Q3. 2nd choice	Number	Percent
Conversations with staff	5	1.2 %
Email	31	7.2 %
Newspaper	31	7.2 %
Public meetings	1	0.2 %
Word of mouth	37	8.6 %
City newsletters	64	14.8 %
City website	38	8.8 %
Twitter	3	0.7 %
Facebook	73	16.9 %
Instagram	6	1.4 %
YMCA website	40	9.3 %
YMCA emails	30	7.0 %
Other	5	1.2 %
None chosen	67	15.5 %
Total	431	100.0 %



**Q3. What are your preferred ways to learn about parks, recreation programs, and park activities?**

Q3. 3rd choice	Number	Percent
Conversations with staff	10	2.3 %
Email	29	6.7 %
Newspaper	34	7.9 %
Word of mouth	63	14.6 %
City newsletters	40	9.3 %
City website	36	8.4 %
Facebook	39	9.0 %
Instagram	7	1.6 %
YMCA website	31	7.2 %
YMCA emails	14	3.2 %
Other	6	1.4 %
None chosen	122	28.3 %
Total	431	100.0 %

**SUM OF THE TOP THREE CHOICES****Q3. What are your preferred ways to learn about parks, recreation programs, and park activities? (top 3)**

Q3. Top choice	Number	Percent
Conversations with staff	20	4.6 %
Email	152	35.3 %
Newspaper	100	23.2 %
Public meetings	1	0.2 %
Word of mouth	128	29.7 %
City newsletters	165	38.3 %
City website	98	22.7 %
Twitter	7	1.6 %
Facebook	190	44.1 %
Instagram	17	3.9 %
YMCA website	94	21.8 %
YMCA emails	69	16.0 %
Other	17	3.9 %
None chosen	46	10.7 %
Total	1104	

**Q4. Have you or any member of your household visited any parks, recreation facilities, or sports fields in Delaware during the past 12 months?**

Q4. Have you visited any parks, recreation facilities, or sports fields in Delaware during past 12 months	Number	Percent
Yes	366	84.9 %
No	65	15.1 %
Total	431	100.0 %

**Q4a. How often have you visited parks and/or facilities in Delaware during the past 12 months?**

Q4a. How often have you visited parks and/or facilities in Delaware during past 12 months	Number	Percent
More than 5 times a week	23	6.3 %
2-4 times a week	93	25.4 %
Once a week	69	18.9 %
1-3 times a month	107	29.2 %
Less than once a month	69	18.9 %
Don't know	5	1.4 %
Total	366	100.0 %

**WITHOUT "DON'T KNOW"**

**Q4a. How often have you visited parks and/or facilities in Delaware during the past 12 months? (without "don't know")**

Q4a. How often have you visited parks and/or facilities in Delaware during past 12 months	Number	Percent
More than 5 times a week	23	6.4 %
2-4 times a week	93	25.8 %
Once a week	69	19.1 %
1-3 times a month	107	29.6 %
Less than once a month	69	19.1 %
Total	361	100.0 %

**Q4b. Overall, how would you rate the physical condition of ALL the parks and facilities you have visited in Delaware?**

Q4b. How would you rate physical condition of all parks & facilities you have visited	Number	Percent
Excellent	129	35.2 %
Good	208	56.8 %
Fair	22	6.0 %
Poor	2	0.5 %
Not provided	5	1.4 %
Total	366	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q4b. Overall, how would you rate the physical condition of ALL the parks and facilities you have visited in Delaware? (without "not provided")**

Q4b. How would you rate physical condition of all parks & facilities you have visited	Number	Percent
Excellent	129	35.7 %
Good	208	57.6 %
Fair	22	6.1 %
Poor	2	0.6 %
Total	361	100.0 %

**Q5. Please CHECK ALL the reasons that currently prevent you or other members of your household from using recreation facilities or programs in Delaware more often.**

Q5. All the reasons that currently prevent you from using recreation facilities or programs more often	Number	Percent
Facilities are not well maintained	19	4.4 %
Program or facility not offered	26	6.0 %
Facilities lack right equipment	9	2.1 %
Security is insufficient	12	2.8 %
Lack of quality programs	22	5.1 %
Too far from residence	24	5.6 %
Class full	26	6.0 %
Fees are too high	103	23.9 %
Use facilities of other agencies	42	9.7 %
Poor customer service by staff	8	1.9 %
I do not know locations of facilities	41	9.5 %
Program times are not convenient	47	10.9 %
Use services of other agencies	39	9.0 %
I do not know who manages/operates facility	9	2.1 %
I do not know what is being offered	130	30.2 %
Operating hours not convenient	18	4.2 %
Registration process is difficult	13	3.0 %
Lack of parking	14	3.2 %
No time to participate	136	31.6 %
Lack of/insufficient childcare	11	2.6 %
Total	749	

**Q6. Please CHECK ALL the parks or facilities you or members of your household have used for indoor and outdoor recreation activities during the past 12 months.**

Q6. All parks or facilities you have used for indoor & outdoor recreation activities during past 12 months	Number	Percent
City of Delaware	262	60.8 %
Delaware Community Center YMCA	176	40.8 %
Preservation Parks of Delaware County	245	56.8 %
Neighboring Community's Parks & Recreation	186	43.2 %
State of Ohio parks	217	50.3 %
Private sports leagues	55	12.8 %
Private fitness clubs	71	16.5 %
Schools	105	24.4 %
Churches	74	17.2 %
Libraries	159	36.9 %
Other	28	6.5 %
Total	1578	

**Q6-76. Other**

Q6-11. Other	Number	Percent
Source Point	8	28.6 %
YMCA	2	7.1 %
Public City park for walking	1	3.6 %
Golf course	1	3.6 %
SPLASH PAD PARK	1	3.6 %
Local park in the neighborhood	1	3.6 %
LOCUST CURVED SOCCER FIELD PLAYGROUNDS	1	3.6 %
CHRISTIAN CAMP	1	3.6 %
Mountain bike trails	1	3.6 %
WALKING DELAWARE STREETS	1	3.6 %
CBUS ZOO FRANKLIN PARK	1	3.6 %
BLUE LIME STORE/HIDDEN VALLEY GOLF	1	3.6 %
PRIVATE DANCE CLASS	1	3.6 %
NATIONAL PARKS	1	3.6 %
DOG PARK	1	3.6 %
PRIVATE LESSONS	1	3.6 %
HIGH BANKS METRO PARK	1	3.6 %
ALUMCREEK DOG PARK	1	3.6 %
We need quality rail trails that can be ridden for distance safely	1	3.6 %
Pool	1	3.6 %
Total	28	100.0 %

**Q7. For the age group of 0-17, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services.**

<u>Q7. Ages 0 to 17 (top choice)</u>	<u>Number</u>	<u>Percent</u>
City of Delaware	33	7.7 %
Delaware Community Center YMCA	33	7.7 %
Preservation Parks of Delaware County	22	5.1 %
Neighboring Community's Parks & Recreation	12	2.8 %
State of Ohio parks	9	2.1 %
Private sports leagues	19	4.4 %
Schools	23	5.3 %
Libraries	11	2.6 %
Other	3	0.7 %
No one in age group	212	49.2 %
None chosen	54	12.5 %
Total	431	100.0 %

**Q7. For the age group of 0-17, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services.**

<u>Q7. Ages 0 to 17 (2nd choice)</u>	<u>Number</u>	<u>Percent</u>
City of Delaware	25	5.8 %
Delaware Community Center YMCA	22	5.1 %
Preservation Parks of Delaware County	25	5.8 %
Neighboring Community's Parks & Recreation	28	6.5 %
State of Ohio parks	9	2.1 %
Private sports leagues	12	2.8 %
Private fitness clubs	6	1.4 %
Schools	13	3.0 %
Churches	5	1.2 %
Libraries	10	2.3 %
Other	5	1.2 %
None chosen	271	62.9 %
Total	431	100.0 %

**SUM OF THE TOP TWO CHOICES (0-17 YEARS)**

**Q7. For the age group of 0-17, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services. (top 2)**

Q7. Ages 0 to 17 (top choice)	Number	Percent
City of Delaware	58	13.5 %
Delaware Community Center YMCA	55	12.8 %
Preservation Parks of Delaware County	47	10.9 %
Neighboring Community's Parks & Recreation	40	9.3 %
State of Ohio parks	18	4.2 %
Private sports leagues	31	7.2 %
Private fitness clubs	6	1.4 %
Schools	36	8.4 %
Churches	5	1.2 %
Libraries	21	4.9 %
Other	8	1.9 %
No one in age group	212	49.2 %
None chosen	54	12.5 %
Total	591	

**Q7. For the age group of 18 or older, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services.**

<u>Q7. Ages 18 &amp; older (top choice)</u>	<u>Number</u>	<u>Percent</u>
City of Delaware	71	16.5 %
Delaware Community Center YMCA	78	18.1 %
Preservation Parks of Delaware County	64	14.8 %
Neighboring Community's Parks & Recreation	27	6.3 %
State of Ohio parks	32	7.4 %
Private sports leagues	7	1.6 %
Private fitness clubs	27	6.3 %
Schools	5	1.2 %
Churches	9	2.1 %
Libraries	24	5.6 %
Other	9	2.1 %
None chosen	78	18.1 %
Total	431	100.0 %

**Q7. For the age group of 18 or older, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services.**

<u>Q7. Ages 18 &amp; older (2nd choice)</u>	<u>Number</u>	<u>Percent</u>
City of Delaware	63	14.6 %
Delaware Community Center YMCA	24	5.6 %
Preservation Parks of Delaware County	50	11.6 %
Neighboring Community's Parks & Recreation	45	10.4 %
State of Ohio parks	43	10.0 %
Private sports leagues	5	1.2 %
Private fitness clubs	15	3.5 %
Schools	5	1.2 %
Churches	12	2.8 %
Libraries	35	8.1 %
Other	9	2.1 %
None chosen	125	29.0 %
Total	431	100.0 %



**SUM OF THE TOP TWO CHOICES (18 YEARS OR OLDER)**

**Q7. For the age group of 18 or older, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services. (top 2)**

<u>Q7. Ages 18 &amp; older (top choice)</u>	<u>Number</u>	<u>Percent</u>
City of Delaware	134	31.1 %
Delaware Community Center YMCA	102	23.7 %
Preservation Parks of Delaware County	114	26.5 %
Neighboring Community's Parks & Recreation	72	16.7 %
State of Ohio parks	75	17.4 %
Private sports leagues	12	2.8 %
Private fitness clubs	42	9.7 %
Schools	10	2.3 %
Churches	21	4.9 %
Libraries	59	13.7 %
Other	18	4.2 %
None chosen	78	18.1 %
Total	737	

**Q8. Please indicate if you or any member of your household has a need for each of the Parks and Recreation facilities listed below.**

(N=431)

	Yes	No
Q8-1. Paved walking & biking trails	83.5%	16.5%
Q8-2. Nature trails	74.9%	25.1%
Q8-3. Park shelters & picnic areas	52.0%	48.0%
Q8-4. Small (2-10 acres) neighborhood parks	55.5%	44.5%
Q8-5. Natural play areas & playgrounds	38.1%	61.9%
Q8-6. Outdoor tennis courts	15.8%	84.2%
Q8-7. Outdoor pickleball courts	6.5%	93.5%
Q8-8. Large (15-50 acres) community parks	51.5%	48.5%
Q8-9. Off-leash dog parks	29.9%	70.1%
Q8-10. Outdoor swimming pools/water parks	47.8%	52.2%
Q8-11. Indoor fitness & exercise facilities	46.6%	53.4%
Q8-12. Outdoor basketball courts	19.3%	80.7%
Q8-13. Disc golf	13.0%	87.0%
Q8-14. Skateboarding parks	8.8%	91.2%
Q8-15. Indoor swimming pools/leisure pools	42.2%	57.8%
Q8-16. Multigenerational community centers	18.3%	81.7%
Q8-17. Splash pads (above ground water play)	36.4%	63.6%
Q8-18. Golf courses	27.6%	72.4%
Q8-19. Outdoor fitness equipment & facilities	22.7%	77.3%
Q8-20. Indoor running/walking tracks	34.3%	65.7%
Q8-21. Outdoor baseball & softball fields	16.7%	83.3%
Q8-22. Outdoor multi-use fields	21.3%	78.7%
Q8-23. Indoor sport courts	16.5%	83.5%

**Q8. Please indicate if you or any member of your household has a need for each of the Parks and Recreation facilities listed below.**

(N=431)

	Yes	No
Q8-24. Indoor turf sport fields	8.1%	91.9%
Q8-25. Greenspace & natural areas/parks	63.3%	36.7%
Q8-26. Mountain bike parks	14.2%	85.8%
Q8-27. Community gardens	25.3%	74.7%
Q8-28. Beach/sand volleyball courts	10.7%	89.3%
Q8-29. Cricket fields	0.2%	99.8%
Q8-30. Escape rooms	11.4%	88.6%
Q8-31. Canoe/kayak access	30.4%	69.6%
Q8-32. Rock climbing/bouldering walls	11.8%	88.2%
Q8-33. Outdoor adventure courses	20.0%	80.0%
Q8-34. Other	3.2%	96.8%

**Q8. If "YES," please rate ALL of the facilities of this type in Delaware using a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

(N=405)

	100% met	75% met	50% met	25% met	0% met
Q8-1. Paved walking & biking trails	35.5%	35.8%	21.1%	5.2%	2.3%
Q8-2. Nature trails	37.0%	34.4%	19.6%	7.1%	1.9%
Q8-3. Park shelters & picnic areas	44.5%	34.9%	18.3%	2.3%	0.0%
Q8-4. Small (2-10 acres) neighborhood parks	49.1%	27.2%	14.2%	6.5%	3.0%
Q8-5. Natural play areas & playgrounds	38.6%	32.3%	17.1%	7.0%	5.1%
Q8-6. Outdoor tennis courts	35.3%	32.4%	14.7%	8.8%	8.8%
Q8-7. Outdoor pickleball courts	29.6%	22.2%	18.5%	18.5%	11.1%
Q8-8. Large (15-50 acres) community parks	42.3%	34.3%	16.9%	4.2%	2.3%
Q8-9. Off-leash dog parks	25.2%	21.1%	28.5%	14.6%	10.6%
Q8-10. Outdoor swimming pools/water parks	27.8%	27.3%	23.2%	15.7%	6.1%
Q8-11. Indoor fitness & exercise facilities	42.3%	29.9%	16.0%	5.2%	6.7%
Q8-12. Outdoor basketball courts	32.9%	31.6%	19.0%	15.2%	1.3%
Q8-13. Disc golf	20.8%	22.6%	22.6%	9.4%	24.5%
Q8-14. Skateboarding parks	50.0%	18.4%	7.9%	18.4%	5.3%
Q8-15. Indoor swimming pools/leisure pools	31.6%	23.6%	24.1%	10.9%	9.8%
Q8-16. Multigenerational community centers	34.3%	31.4%	15.7%	10.0%	8.6%
Q8-17. Splash pads (above ground water play)	52.0%	23.3%	14.7%	6.7%	3.3%
Q8-18. Golf courses	33.6%	29.3%	22.4%	9.5%	5.2%
Q8-19. Outdoor fitness equipment & facilities	18.9%	30.5%	25.3%	13.7%	11.6%

**Q8. If "YES," please rate ALL of the facilities of this type in Delaware using a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

	100% met	75% met	50% met	25% met	0% met
Q8-20. Indoor running/walking tracks	38.0%	24.6%	12.7%	11.3%	13.4%
Q8-21. Outdoor baseball & softball fields	32.9%	35.7%	20.0%	8.6%	2.9%
Q8-22. Outdoor multi-use fields	32.6%	33.7%	18.0%	9.0%	6.7%
Q8-23. Indoor sport courts	21.7%	26.1%	23.2%	14.5%	14.5%
Q8-24. Indoor turf sport fields	9.1%	9.1%	12.1%	24.2%	45.5%
Q8-25. Greenspace & natural areas/parks	32.4%	40.9%	18.1%	6.2%	2.3%
Q8-26. Mountain bike parks	10.2%	20.3%	23.7%	32.2%	13.6%
Q8-27. Community gardens	11.0%	11.0%	30.0%	25.0%	23.0%
Q8-28. Beach/sand volleyball courts	18.6%	18.6%	16.3%	23.3%	23.3%
Q8-29. Cricket fields	0.0%	0.0%	0.0%	0.0%	100.0%
Q8-30. Escape rooms	6.4%	8.5%	6.4%	17.0%	61.7%
Q8-31. Canoe/kayak access	12.1%	25.8%	25.8%	21.8%	14.5%
Q8-32. Rock climbing/bouldering walls	18.8%	14.6%	14.6%	25.0%	27.1%
Q8-33. Outdoor adventure courses	1.2%	14.6%	25.6%	17.1%	41.5%
Q8-34. Other	9.1%	0.0%	9.1%	18.2%	63.6%

**Q8-34. Other**

<u>Q8-34. Other</u>	<u>Number</u>	<u>Percent</u>
HOCKEY RINK	2	14.3 %
Camping facilities	1	7.1 %
FISHING	1	7.1 %
HAUNTED HOUSES	1	7.1 %
HORSESHOES, SHUFFLEBOARD	1	7.1 %
Merrick Rd	1	7.1 %
LABYRITH OWILL OUTDOOR	1	7.1 %
ONLINE LEARNING	1	7.1 %
MUSIC	1	7.1 %
CAMP GROUNDS	1	7.1 %
RACQUETBALL COURTS	1	7.1 %
WARM WATER WALKING POOL	1	7.1 %
MORE OUTDOOR PARKS	1	7.1 %
Total	14	100.0 %

**Q9. Which FOUR facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. Top choice	Number	Percent
Paved walking & biking trails	132	30.6 %
Nature trails	58	13.5 %
Park shelters & picnic areas	6	1.4 %
Small (2-10 acres) neighborhood parks	22	5.1 %
Natural play areas & playgrounds	9	2.1 %
Outdoor tennis courts	4	0.9 %
Outdoor pickleball courts	2	0.5 %
Large (15-50 acres) community parks	12	2.8 %
Off-leash dog parks	13	3.0 %
Outdoor swimming pools/water parks	20	4.6 %
Indoor fitness & exercise facilities	33	7.7 %
Disc golf	1	0.2 %
Indoor swimming pools/leisure pools	6	1.4 %
Splash pads (above ground water play)	3	0.7 %
Golf courses	10	2.3 %
Outdoor fitness equipment & facilities	1	0.2 %
Indoor running/walking tracks	3	0.7 %
Outdoor baseball & softball fields	8	1.9 %
Outdoor multi-use fields	3	0.7 %
Greenspace & natural areas/parks	8	1.9 %
Mountain bike parks	2	0.5 %
Community gardens	1	0.2 %
Beach/sand volleyball courts	5	1.2 %
Cricket fields	1	0.2 %
Escape rooms	1	0.2 %
Canoe/kayak access	10	2.3 %
Rock climbing/bouldering walls	1	0.2 %
Other	3	0.7 %
None chosen	53	12.3 %
Total	431	100.0 %

**Q9. Which FOUR facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. 2nd choice	Number	Percent
Paved walking & biking trails	56	13.0 %
Nature trails	73	16.9 %
Park shelters & picnic areas	21	4.9 %
Small (2-10 acres) neighborhood parks	29	6.7 %
Natural play areas & playgrounds	11	2.6 %
Outdoor tennis courts	5	1.2 %
Outdoor pickleball courts	1	0.2 %
Large (15-50 acres) community parks	16	3.7 %
Off-leash dog parks	14	3.2 %
Outdoor swimming pools/water parks	27	6.3 %
Indoor fitness & exercise facilities	12	2.8 %
Outdoor basketball courts	1	0.2 %
Disc golf	5	1.2 %
Skateboarding parks	1	0.2 %
Indoor swimming pools/leisure pools	18	4.2 %
Multigenerational community centers	5	1.2 %
Splash pads (above ground water play)	13	3.0 %
Golf courses	9	2.1 %
Outdoor fitness equipment & facilities	2	0.5 %
Indoor running/walking tracks	9	2.1 %
Outdoor baseball & softball fields	5	1.2 %
Outdoor multi-use fields	6	1.4 %
Indoor sport courts	3	0.7 %
Indoor turf sport fields	4	0.9 %
Greenspace & natural areas/parks	11	2.6 %
Community gardens	2	0.5 %
Canoe/kayak access	7	1.6 %
Rock climbing/bouldering walls	2	0.5 %
Outdoor adventure courses	1	0.2 %
Other	1	0.2 %
None chosen	61	14.2 %
<b>Total</b>	<b>431</b>	<b>100.0 %</b>



**Q9. Which FOUR facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. 3rd choice	Number	Percent
Paved walking & biking trails	30	7.0 %
Nature trails	43	10.0 %
Park shelters & picnic areas	19	4.4 %
Small (2-10 acres) neighborhood parks	25	5.8 %
Natural play areas & playgrounds	13	3.0 %
Outdoor tennis courts	3	0.7 %
Outdoor pickleball courts	4	0.9 %
Large (15-50 acres) community parks	17	3.9 %
Off-leash dog parks	25	5.8 %
Outdoor swimming pools/water parks	28	6.5 %
Indoor fitness & exercise facilities	17	3.9 %
Outdoor basketball courts	2	0.5 %
Disc golf	5	1.2 %
Skateboarding parks	1	0.2 %
Indoor swimming pools/leisure pools	16	3.7 %
Multigenerational community centers	2	0.5 %
Splash pads (above ground water play)	12	2.8 %
Golf courses	12	2.8 %
Outdoor fitness equipment & facilities	6	1.4 %
Indoor running/walking tracks	4	0.9 %
Outdoor baseball & softball fields	3	0.7 %
Outdoor multi-use fields	3	0.7 %
Indoor sport courts	3	0.7 %
Indoor turf sport fields	2	0.5 %
Greenspace & natural areas/parks	27	6.3 %
Mountain bike parks	4	0.9 %
Community gardens	7	1.6 %
Beach/sand volleyball courts	3	0.7 %
Escape rooms	1	0.2 %
Canoe/kayak access	8	1.9 %
Outdoor adventure courses	4	0.9 %
Other	1	0.2 %
None chosen	81	18.8 %
Total	431	100.0 %

**Q9. Which FOUR facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. 4th choice	Number	Percent
Paved walking & biking trails	30	7.0 %
Nature trails	18	4.2 %
Park shelters & picnic areas	14	3.2 %
Small (2-10 acres) neighborhood parks	24	5.6 %
Natural play areas & playgrounds	13	3.0 %
Outdoor tennis courts	4	0.9 %
Outdoor pickleball courts	4	0.9 %
Large (15-50 acres) community parks	20	4.6 %
Off-leash dog parks	9	2.1 %
Outdoor swimming pools/water parks	26	6.0 %
Indoor fitness & exercise facilities	10	2.3 %
Outdoor basketball courts	5	1.2 %
Disc golf	3	0.7 %
Indoor swimming pools/leisure pools	17	3.9 %
Multigenerational community centers	2	0.5 %
Splash pads (above ground water play)	13	3.0 %
Golf courses	11	2.6 %
Outdoor fitness equipment & facilities	2	0.5 %
Indoor running/walking tracks	13	3.0 %
Outdoor baseball & softball fields	6	1.4 %
Outdoor multi-use fields	3	0.7 %
Indoor sport courts	4	0.9 %
Indoor turf sport fields	1	0.2 %
Greenspace & natural areas/parks	31	7.2 %
Mountain bike parks	2	0.5 %
Community gardens	13	3.0 %
Escape rooms	4	0.9 %
Canoe/kayak access	12	2.8 %
Rock climbing/bouldering walls	2	0.5 %
Outdoor adventure courses	6	1.4 %
Other	3	0.7 %
None chosen	106	24.6 %
Total	431	100.0 %

**SUM OF THE TOP FOUR CHOICES****Q9. Which FOUR facilities from the list in Question 8 are MOST IMPORTANT to your household? (top 4)**

Q9. Top choice	Number	Percent
Paved walking & biking trails	248	57.5 %
Nature trails	192	44.5 %
Park shelters & picnic areas	60	13.9 %
Small (2-10 acres) neighborhood parks	100	23.2 %
Natural play areas & playgrounds	46	10.7 %
Outdoor tennis courts	16	3.7 %
Outdoor pickleball courts	11	2.6 %
Large (15-50 acres) community parks	65	15.1 %
Off-leash dog parks	61	14.2 %
Outdoor swimming pools/water parks	101	23.4 %
Indoor fitness & exercise facilities	72	16.7 %
Outdoor basketball courts	8	1.9 %
Disc golf	14	3.2 %
Skateboarding parks	2	0.5 %
Indoor swimming pools/leisure pools	57	13.2 %
Multigenerational community centers	9	2.1 %
Splash pads (above ground water play)	41	9.5 %
Golf courses	42	9.7 %
Outdoor fitness equipment & facilities	11	2.6 %
Indoor running/walking tracks	29	6.7 %
Outdoor baseball & softball fields	22	5.1 %
Outdoor multi-use fields	15	3.5 %
Indoor sport courts	10	2.3 %
Indoor turf sport fields	7	1.6 %
Greenspace & natural areas/parks	77	17.9 %
Mountain bike parks	8	1.9 %
Community gardens	23	5.3 %
Beach/sand volleyball courts	8	1.9 %
Cricket fields	1	0.2 %
Escape rooms	6	1.4 %
Canoe/kayak access	37	8.6 %
Rock climbing/bouldering walls	5	1.2 %
Outdoor adventure courses	11	2.6 %
Other	8	1.9 %
None chosen	53	12.3 %
Total	1476	

**Q10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN?**

Q10. Top choice	Number	Percent
Paved walking & biking trails	135	31.3 %
Nature trails	49	11.4 %
Park shelters & picnic areas	7	1.6 %
Small (2-10 acres) neighborhood parks	18	4.2 %
Natural play areas & playgrounds	6	1.4 %
Outdoor tennis courts	4	0.9 %
Outdoor pickleball courts	2	0.5 %
Large (15-50 acres) community parks	12	2.8 %
Off-leash dog parks	14	3.2 %
Outdoor swimming pools/water parks	16	3.7 %
Indoor fitness & exercise facilities	42	9.7 %
Outdoor basketball courts	1	0.2 %
Disc golf	1	0.2 %
Skateboarding parks	1	0.2 %
Indoor swimming pools/leisure pools	8	1.9 %
Splash pads (above ground water play)	6	1.4 %
Golf courses	9	2.1 %
Outdoor fitness equipment & facilities	2	0.5 %
Indoor running/walking tracks	5	1.2 %
Outdoor baseball & softball fields	8	1.9 %
Outdoor multi-use fields	4	0.9 %
Indoor turf sport fields	1	0.2 %
Greenspace & natural areas/parks	9	2.1 %
Mountain bike parks	2	0.5 %
Community gardens	2	0.5 %
Beach/sand volleyball courts	3	0.7 %
Canoe/kayak access	6	1.4 %
Outdoor adventure courses	1	0.2 %
Other	4	0.9 %
None chosen	53	12.3 %
Total	431	100.0 %

**Q10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN?**

Q10. 2nd choice	Number	Percent
Paved walking & biking trails	71	16.5 %
Nature trails	83	19.3 %
Park shelters & picnic areas	10	2.3 %
Small (2-10 acres) neighborhood parks	27	6.3 %
Natural play areas & playgrounds	15	3.5 %
Outdoor tennis courts	2	0.5 %
Outdoor pickleball courts	2	0.5 %
Large (15-50 acres) community parks	15	3.5 %
Off-leash dog parks	14	3.2 %
Outdoor swimming pools/water parks	19	4.4 %
Indoor fitness & exercise facilities	17	3.9 %
Outdoor basketball courts	2	0.5 %
Disc golf	4	0.9 %
Skateboarding parks	2	0.5 %
Indoor swimming pools/leisure pools	11	2.6 %
Multigenerational community centers	3	0.7 %
Splash pads (above ground water play)	11	2.6 %
Golf courses	13	3.0 %
Outdoor fitness equipment & facilities	2	0.5 %
Indoor running/walking tracks	6	1.4 %
Outdoor baseball & softball fields	7	1.6 %
Outdoor multi-use fields	4	0.9 %
Indoor sport courts	3	0.7 %
Indoor turf sport fields	3	0.7 %
Greenspace & natural areas/parks	9	2.1 %
Community gardens	3	0.7 %
Beach/sand volleyball courts	1	0.2 %
Canoe/kayak access	5	1.2 %
Rock climbing/bouldering walls	1	0.2 %
Outdoor adventure courses	1	0.2 %
None chosen	65	15.1 %
<b>Total</b>	<b>431</b>	<b>100.0 %</b>

**Q10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN?**

Q10. 3rd choice	Number	Percent
Paved walking & biking trails	23	5.3 %
Nature trails	44	10.2 %
Park shelters & picnic areas	24	5.6 %
Small (2-10 acres) neighborhood parks	27	6.3 %
Natural play areas & playgrounds	11	2.6 %
Outdoor tennis courts	5	1.2 %
Large (15-50 acres) community parks	20	4.6 %
Off-leash dog parks	17	3.9 %
Outdoor swimming pools/water parks	28	6.5 %
Indoor fitness & exercise facilities	13	3.0 %
Outdoor basketball courts	2	0.5 %
Disc golf	4	0.9 %
Indoor swimming pools/leisure pools	21	4.9 %
Multigenerational community centers	3	0.7 %
Splash pads (above ground water play)	16	3.7 %
Golf courses	13	3.0 %
Outdoor fitness equipment & facilities	4	0.9 %
Indoor running/walking tracks	5	1.2 %
Outdoor baseball & softball fields	2	0.5 %
Outdoor multi-use fields	3	0.7 %
Indoor sport courts	2	0.5 %
Greenspace & natural areas/parks	20	4.6 %
Mountain bike parks	6	1.4 %
Community gardens	10	2.3 %
Beach/sand volleyball courts	2	0.5 %
Escape rooms	1	0.2 %
Canoe/kayak access	13	3.0 %
Rock climbing/bouldering walls	2	0.5 %
Outdoor adventure courses	1	0.2 %
Other	1	0.2 %
None chosen	88	20.4 %
Total	431	100.0 %

**Q10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN?**

Q10. 4th choice	Number	Percent
Paved walking & biking trails	32	7.4 %
Nature trails	17	3.9 %
Park shelters & picnic areas	12	2.8 %
Small (2-10 acres) neighborhood parks	30	7.0 %
Natural play areas & playgrounds	11	2.6 %
Outdoor tennis courts	3	0.7 %
Outdoor pickleball courts	6	1.4 %
Large (15-50 acres) community parks	21	4.9 %
Off-leash dog parks	10	2.3 %
Outdoor swimming pools/water parks	27	6.3 %
Indoor fitness & exercise facilities	10	2.3 %
Outdoor basketball courts	4	0.9 %
Disc golf	4	0.9 %
Indoor swimming pools/leisure pools	11	2.6 %
Multigenerational community centers	2	0.5 %
Splash pads (above ground water play)	17	3.9 %
Golf courses	10	2.3 %
Outdoor fitness equipment & facilities	2	0.5 %
Indoor running/walking tracks	10	2.3 %
Outdoor baseball & softball fields	2	0.5 %
Outdoor multi-use fields	5	1.2 %
Indoor sport courts	4	0.9 %
Indoor turf sport fields	2	0.5 %
Greenspace & natural areas/parks	31	7.2 %
Mountain bike parks	2	0.5 %
Community gardens	5	1.2 %
Beach/sand volleyball courts	3	0.7 %
Escape rooms	2	0.5 %
Canoe/kayak access	9	2.1 %
Outdoor adventure courses	10	2.3 %
Other	1	0.2 %
None chosen	116	26.9 %
Total	431	100.0 %

**SUM OF THE TOP FOUR CHOICES****Q10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN?  
(top 4)**

Q10. Top choice	Number	Percent
Paved walking & biking trails	261	60.6 %
Nature trails	193	44.8 %
Park shelters & picnic areas	53	12.3 %
Small (2-10 acres) neighborhood parks	102	23.7 %
Natural play areas & playgrounds	43	10.0 %
Outdoor tennis courts	14	3.2 %
Outdoor pickleball courts	10	2.3 %
Large (15-50 acres) community parks	68	15.8 %
Off-leash dog parks	55	12.8 %
Outdoor swimming pools/water parks	90	20.9 %
Indoor fitness & exercise facilities	82	19.0 %
Outdoor basketball courts	9	2.1 %
Disc golf	13	3.0 %
Skateboarding parks	3	0.7 %
Indoor swimming pools/leisure pools	51	11.8 %
Multigenerational community centers	8	1.9 %
Splash pads (above ground water play)	50	11.6 %
Golf courses	45	10.4 %
Outdoor fitness equipment & facilities	10	2.3 %
Indoor running/walking tracks	26	6.0 %
Outdoor baseball & softball fields	19	4.4 %
Outdoor multi-use fields	16	3.7 %
Indoor sport courts	9	2.1 %
Indoor turf sport fields	6	1.4 %
Greenspace & natural areas/parks	69	16.0 %
Mountain bike parks	10	2.3 %
Community gardens	20	4.6 %
Beach/sand volleyball courts	9	2.1 %
Escape rooms	3	0.7 %
Canoe/kayak access	33	7.7 %
Rock climbing/bouldering walls	3	0.7 %
Outdoor adventure courses	13	3.0 %
Other	6	1.4 %
None chosen	53	12.3 %
Total	1455	



**Q11. Please indicate if you or any member of your household has a need for each of the recreation programs listed below.**

(N=431)

	Yes	No
Q11-1. Youth learn to swim programs	23.4%	76.6%
Q11-2. Preschool programs/early childhood	13.2%	86.8%
Q11-3. Before & after school programs	10.2%	89.8%
Q11-4. Youth summer camp programs	15.5%	84.5%
Q11-5. Youth sports programs	25.3%	74.7%
Q11-6. Adult sports programs	18.1%	81.9%
Q11-7. Youth fitness & wellness programs	18.1%	81.9%
Q11-8. Community special events	46.9%	53.1%
Q11-9. Group fitness & wellness programs	29.7%	70.3%
Q11-10. Water fitness programs	18.8%	81.2%
Q11-11. Tennis lessons & leagues	8.8%	91.2%
Q11-12. Pickleball lessons & leagues	5.6%	94.4%
Q11-13. Youth art, dance, theater, performing arts	20.2%	79.8%
Q11-14. Adult art, dance, theater, performing arts	16.9%	83.1%
Q11-15. Programs for people with disabilities	9.3%	90.7%
Q11-16. Cricket programs	0.9%	99.1%
Q11-17. Programs with your pets	17.6%	82.4%
Q11-18. Senior programs	25.1%	74.9%
Q11-19. Outdoor challenge programs	15.5%	84.5%
Q11-20. Nature programs & exhibits	44.5%	55.5%
Q11-21. Canoeing/kayaking	33.4%	66.6%
Q11-22. Fishing classes	12.3%	87.7%

**Q11. Please indicate if you or any member of your household has a need for each of the recreation programs listed below.**

(N=431)

	Yes	No
Q11-23. Trips to special attractions & events	23.7%	76.3%
Q11-24. Camping	26.9%	73.1%
Q11-25. Citizen science programs	12.3%	87.7%
Q11-26. Drone racing	3.9%	96.1%
Q11-27. Esports	4.4%	95.6%
Q11-28. Fitness/yoga classes in parks	29.7%	70.3%
Q11-29. Indoor playground programs	18.6%	81.4%
Q11-30. Other	3.0%	97.0%

**Q11. If "YES," please rate ALL of the recreation programs of this type in Delaware using a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

(N=368)

	100% met	75% met	50% met	25% met	0% met
Q11-1. Youth learn to swim programs	18.2%	30.7%	20.5%	11.4%	19.3%
Q11-2. Preschool programs/early childhood	32.0%	16.0%	22.0%	24.0%	6.0%
Q11-3. Before & after school programs	21.1%	21.1%	36.8%	13.2%	7.9%
Q11-4. Youth summer camp programs	14.3%	16.1%	37.5%	16.1%	16.1%
Q11-5. Youth sports programs	18.1%	51.1%	12.8%	7.4%	10.6%
Q11-6. Adult sports programs	12.5%	21.9%	26.6%	25.0%	14.1%
Q11-7. Youth fitness & wellness programs	19.0%	17.5%	41.3%	7.9%	14.3%
Q11-8. Community special events	23.1%	35.3%	28.3%	8.7%	4.6%
Q11-9. Group fitness & wellness programs	28.2%	30.1%	17.5%	13.6%	10.7%
Q11-10. Water fitness programs	15.4%	13.8%	27.7%	18.5%	24.6%
Q11-11. Tennis lessons & leagues	0.0%	6.3%	15.6%	21.9%	56.3%
Q11-12. Pickleball lessons & leagues	0.0%	33.3%	9.5%	19.0%	38.1%
Q11-13. Youth art, dance, theater, performing arts	13.2%	23.7%	31.6%	18.4%	13.2%
Q11-14. Adult art, dance, theater, performing arts	13.6%	22.0%	18.6%	22.0%	23.7%
Q11-15. Programs for people with disabilities	9.4%	12.5%	25.0%	15.6%	37.5%
Q11-16. Cricket programs	0.0%	0.0%	0.0%	0.0%	100.0%
Q11-17. Programs with your pets	8.2%	8.2%	24.6%	27.9%	31.1%
Q11-18. Senior programs	26.7%	17.8%	28.9%	16.7%	10.0%
Q11-19. Outdoor challenge programs	1.9%	13.0%	35.2%	16.7%	33.3%
Q11-20. Nature programs & exhibits	16.2%	28.6%	24.0%	18.8%	12.3%
Q11-21. Canoeing/kayaking	10.3%	14.5%	35.0%	17.1%	23.1%
Q11-22. Fishing classes	4.2%	6.3%	22.9%	10.4%	56.3%

**Q11. If "YES," please rate ALL of the recreation programs of this type in Delaware using a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

	100% met	75% met	50% met	25% met	0% met
Q11-23. Trips to special attractions & events	12.3%	12.3%	22.2%	17.3%	35.8%
Q11-24. Camping	24.2%	25.3%	18.9%	12.6%	18.9%
Q11-25. Citizen science programs	4.8%	11.9%	26.2%	14.3%	42.9%
Q11-26. Drone racing	7.7%	0.0%	15.4%	7.7%	69.2%
Q11-27. Esports	0.0%	0.0%	0.0%	11.8%	88.2%
Q11-28. Fitness/yoga classes in parks	4.7%	9.4%	23.6%	25.5%	36.8%
Q11-29. Indoor playground programs	4.3%	10.1%	23.2%	24.6%	37.7%
Q11-30. Other	18.2%	0.0%	18.2%	9.1%	54.5%

**Q11-30. Other**

<u>Q11-30. Other</u>	<u>Number</u>	<u>Percent</u>
HOCKEY LEAGUE	1	7.7 %
Golf at Hidden Valley	1	7.7 %
JAZZERCIZE	1	7.7 %
Parkinson meeting	1	7.7 %
Merrick Rd Extension	1	7.7 %
OUTDOOR LABRYINTH	1	7.7 %
BOATING	1	7.7 %
NATURE WALKS	1	7.7 %
TRAP	1	7.7 %
DANCING FOR SENIORS	1	7.7 %
SENIOR FITNESS	1	7.7 %
RACQUETBALL COURTS	1	7.7 %
Gardening, or plant care classes, to protect against current global issue	1	7.7 %
<b>Total</b>	<b>13</b>	<b>100.0 %</b>

**Q12. Which FOUR programs listed in Question 11 are MOST IMPORTANT to your household?**

<u>Q12. Top choice</u>	<u>Number</u>	<u>Percent</u>
Youth learn to swim programs	21	4.9 %
Preschool programs/early childhood	12	2.8 %
Before & after school programs	6	1.4 %
Youth summer camp programs	5	1.2 %
Youth sports programs	42	9.7 %
Adult sports programs	8	1.9 %
Youth fitness & wellness programs	5	1.2 %
Community special events	43	10.0 %
Group fitness & wellness programs	30	7.0 %
Water fitness programs	8	1.9 %
Tennis lessons & leagues	2	0.5 %
Pickleball lessons & leagues	4	0.9 %
Youth art, dance, theater, performing arts	3	0.7 %
Adult art, dance, theater, performing arts	9	2.1 %
Programs for people with disabilities	4	0.9 %
Programs with your pets	15	3.5 %
Senior programs	25	5.8 %
Outdoor challenge programs	1	0.2 %
Nature programs & exhibits	20	4.6 %
Canoeing/kayaking	20	4.6 %
Fishing classes	1	0.2 %
Trips to special attractions & events	5	1.2 %
Camping	14	3.2 %
Citizen science programs	1	0.2 %
Drone racing	1	0.2 %
Esports	4	0.9 %
Fitness/yoga classes in parks	8	1.9 %
Indoor playground programs	4	0.9 %
Other	6	1.4 %
None chosen	104	24.1 %
Total	431	100.0 %

**Q12. Which FOUR programs listed in Question 11 are MOST IMPORTANT to your household?**

<u>Q12. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Youth learn to swim programs	16	3.7 %
Preschool programs/early childhood	16	3.7 %
Before & after school programs	6	1.4 %
Youth summer camp programs	10	2.3 %
Youth sports programs	15	3.5 %
Adult sports programs	8	1.9 %
Youth fitness & wellness programs	11	2.6 %
Community special events	18	4.2 %
Group fitness & wellness programs	13	3.0 %
Water fitness programs	7	1.6 %
Tennis lessons & leagues	7	1.6 %
Pickleball lessons & leagues	1	0.2 %
Youth art, dance, theater, performing arts	11	2.6 %
Adult art, dance, theater, performing arts	18	4.2 %
Programs for people with disabilities	7	1.6 %
Programs with your pets	14	3.2 %
Senior programs	27	6.3 %
Outdoor challenge programs	3	0.7 %
Nature programs & exhibits	33	7.7 %
Canoeing/kayaking	15	3.5 %
Fishing classes	4	0.9 %
Trips to special attractions & events	6	1.4 %
Camping	13	3.0 %
Citizen science programs	2	0.5 %
Esports	1	0.2 %
Fitness/yoga classes in parks	12	2.8 %
Indoor playground programs	6	1.4 %
Other	2	0.5 %
None chosen	129	29.9 %
Total	431	100.0 %

**Q12. Which FOUR programs listed in Question 11 are MOST IMPORTANT to your household?**

<u>Q12. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Youth learn to swim programs	9	2.1 %
Preschool programs/early childhood	3	0.7 %
Before & after school programs	5	1.2 %
Youth summer camp programs	7	1.6 %
Youth sports programs	11	2.6 %
Adult sports programs	9	2.1 %
Youth fitness & wellness programs	7	1.6 %
Community special events	26	6.0 %
Group fitness & wellness programs	12	2.8 %
Water fitness programs	6	1.4 %
Tennis lessons & leagues	6	1.4 %
Pickleball lessons & leagues	4	0.9 %
Youth art, dance, theater, performing arts	8	1.9 %
Adult art, dance, theater, performing arts	5	1.2 %
Programs for people with disabilities	4	0.9 %
Programs with your pets	10	2.3 %
Senior programs	19	4.4 %
Outdoor challenge programs	6	1.4 %
Nature programs & exhibits	33	7.7 %
Canoeing/kayaking	17	3.9 %
Fishing classes	2	0.5 %
Trips to special attractions & events	12	2.8 %
Camping	11	2.6 %
Citizen science programs	4	0.9 %
Esports	1	0.2 %
Fitness/yoga classes in parks	16	3.7 %
Indoor playground programs	7	1.6 %
Other	4	0.9 %
None chosen	167	38.7 %
Total	431	100.0 %

**Q12. Which FOUR programs listed in Question 11 are MOST IMPORTANT to your household?**

<u>Q12. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Youth learn to swim programs	16	3.7 %
Before & after school programs	1	0.2 %
Youth summer camp programs	6	1.4 %
Adult sports programs	6	1.4 %
Youth fitness & wellness programs	5	1.2 %
Community special events	25	5.8 %
Group fitness & wellness programs	18	4.2 %
Water fitness programs	5	1.2 %
Tennis lessons & leagues	1	0.2 %
Pickleball lessons & leagues	5	1.2 %
Youth art, dance, theater, performing arts	7	1.6 %
Adult art, dance, theater, performing arts	5	1.2 %
Programs for people with disabilities	3	0.7 %
Programs with your pets	7	1.6 %
Senior programs	9	2.1 %
Outdoor challenge programs	7	1.6 %
Nature programs & exhibits	15	3.5 %
Canoeing/kayaking	12	2.8 %
Fishing classes	4	0.9 %
Trips to special attractions & events	12	2.8 %
Camping	11	2.6 %
Citizen science programs	10	2.3 %
Drone racing	1	0.2 %
Esports	3	0.7 %
Fitness/yoga classes in parks	21	4.9 %
Indoor playground programs	6	1.4 %
Other	3	0.7 %
None chosen	207	48.0 %
Total	431	100.0 %



**SUM OF THE TOP FOUR CHOICES****Q12. Which FOUR programs listed in Question 11 are MOST IMPORTANT to your household? (top 4)**

Q12. Top choice	Number	Percent
Youth learn to swim programs	62	14.4 %
Preschool programs/early childhood	31	7.2 %
Before & after school programs	18	4.2 %
Youth summer camp programs	28	6.5 %
Youth sports programs	68	15.8 %
Adult sports programs	31	7.2 %
Youth fitness & wellness programs	28	6.5 %
Community special events	112	26.0 %
Group fitness & wellness programs	73	16.9 %
Water fitness programs	26	6.0 %
Tennis lessons & leagues	16	3.7 %
Pickleball lessons & leagues	14	3.2 %
Youth art, dance, theater, performing arts	29	6.7 %
Adult art, dance, theater, performing arts	37	8.6 %
Programs for people with disabilities	18	4.2 %
Programs with your pets	46	10.7 %
Senior programs	80	18.6 %
Outdoor challenge programs	17	3.9 %
Nature programs & exhibits	101	23.4 %
Canoeing/kayaking	64	14.8 %
Fishing classes	11	2.6 %
Trips to special attractions & events	35	8.1 %
Camping	49	11.4 %
Citizen science programs	17	3.9 %
Drone racing	2	0.5 %
Esports	9	2.1 %
Fitness/yoga classes in parks	57	13.2 %
Indoor playground programs	23	5.3 %
Other	15	3.5 %
None chosen	104	24.1 %
Total	1221	

**Q13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN?**

<b>Q13. Top choice</b>	<b>Number</b>	<b>Percent</b>
Youth learn to swim programs	16	3.7 %
Preschool programs/early childhood	13	3.0 %
Before & after school programs	6	1.4 %
Youth summer camp programs	5	1.2 %
Youth sports programs	39	9.0 %
Adult sports programs	10	2.3 %
Youth fitness & wellness programs	3	0.7 %
Community special events	45	10.4 %
Group fitness & wellness programs	28	6.5 %
Water fitness programs	7	1.6 %
Tennis lessons & leagues	4	0.9 %
Pickleball lessons & leagues	4	0.9 %
Youth art, dance, theater, performing arts	2	0.5 %
Adult art, dance, theater, performing arts	8	1.9 %
Programs for people with disabilities	3	0.7 %
Programs with your pets	13	3.0 %
Senior programs	23	5.3 %
Outdoor challenge programs	1	0.2 %
Nature programs & exhibits	23	5.3 %
Canoeing/kayaking	21	4.9 %
Fishing classes	3	0.7 %
Trips to special attractions & events	6	1.4 %
Camping	12	2.8 %
Citizen science programs	1	0.2 %
Drone racing	1	0.2 %
Esports	4	0.9 %
Fitness/yoga classes in parks	10	2.3 %
Indoor playground programs	4	0.9 %
Other	9	2.1 %
<b>None chosen</b>	<b>107</b>	<b>24.8 %</b>
<b>Total</b>	<b>431</b>	<b>100.0 %</b>

**Q13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN?**

<u>Q13. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Youth learn to swim programs	12	2.8 %
Preschool programs/early childhood	7	1.6 %
Before & after school programs	4	0.9 %
Youth summer camp programs	8	1.9 %
Youth sports programs	11	2.6 %
Adult sports programs	5	1.2 %
Youth fitness & wellness programs	10	2.3 %
Community special events	29	6.7 %
Group fitness & wellness programs	12	2.8 %
Water fitness programs	9	2.1 %
Tennis lessons & leagues	5	1.2 %
Pickleball lessons & leagues	3	0.7 %
Youth art, dance, theater, performing arts	13	3.0 %
Adult art, dance, theater, performing arts	14	3.2 %
Programs for people with disabilities	6	1.4 %
Programs with your pets	12	2.8 %
Senior programs	25	5.8 %
Outdoor challenge programs	5	1.2 %
Nature programs & exhibits	33	7.7 %
Canoeing/kayaking	15	3.5 %
Fishing classes	4	0.9 %
Trips to special attractions & events	8	1.9 %
Camping	14	3.2 %
Citizen science programs	1	0.2 %
Esports	4	0.9 %
Fitness/yoga classes in parks	14	3.2 %
Indoor playground programs	7	1.6 %
Other	1	0.2 %
None chosen	140	32.5 %
Total	431	100.0 %

**Q13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN?**

Q13. 3rd choice	Number	Percent
Youth learn to swim programs	14	3.2 %
Preschool programs/early childhood	2	0.5 %
Before & after school programs	4	0.9 %
Youth summer camp programs	5	1.2 %
Youth sports programs	10	2.3 %
Adult sports programs	6	1.4 %
Youth fitness & wellness programs	7	1.6 %
Community special events	23	5.3 %
Group fitness & wellness programs	14	3.2 %
Water fitness programs	6	1.4 %
Tennis lessons & leagues	3	0.7 %
Pickleball lessons & leagues	5	1.2 %
Youth art, dance, theater, performing arts	7	1.6 %
Adult art, dance, theater, performing arts	8	1.9 %
Programs for people with disabilities	2	0.5 %
Programs with your pets	7	1.6 %
Senior programs	14	3.2 %
Outdoor challenge programs	6	1.4 %
Nature programs & exhibits	32	7.4 %
Canoeing/kayaking	20	4.6 %
Fishing classes	3	0.7 %
Trips to special attractions & events	9	2.1 %
Camping	14	3.2 %
Citizen science programs	6	1.4 %
Fitness/yoga classes in parks	15	3.5 %
Indoor playground programs	5	1.2 %
Other	2	0.5 %
None chosen	182	42.2 %
Total	431	100.0 %

**Q13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN?**

Q13. 4th choice	Number	Percent
Youth learn to swim programs	13	3.0 %
Preschool programs/early childhood	1	0.2 %
Before & after school programs	6	1.4 %
Youth summer camp programs	6	1.4 %
Youth sports programs	3	0.7 %
Adult sports programs	5	1.2 %
Youth fitness & wellness programs	5	1.2 %
Community special events	20	4.6 %
Group fitness & wellness programs	10	2.3 %
Water fitness programs	5	1.2 %
Tennis lessons & leagues	2	0.5 %
Pickleball lessons & leagues	2	0.5 %
Youth art, dance, theater, performing arts	8	1.9 %
Adult art, dance, theater, performing arts	10	2.3 %
Programs for people with disabilities	3	0.7 %
Cricket programs	1	0.2 %
Programs with your pets	9	2.1 %
Senior programs	6	1.4 %
Outdoor challenge programs	9	2.1 %
Nature programs & exhibits	13	3.0 %
Canoeing/kayaking	14	3.2 %
Fishing classes	6	1.4 %
Trips to special attractions & events	11	2.6 %
Camping	9	2.1 %
Citizen science programs	9	2.1 %
Drone racing	1	0.2 %
Esports	1	0.2 %
Fitness/yoga classes in parks	18	4.2 %
Indoor playground programs	5	1.2 %
Other	3	0.7 %
None chosen	217	50.3 %
Total	431	100.0 %

**SUM OF THE TOP FOUR CHOICES****Q13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN? (top 4)**

Q13. Top choice	Number	Percent
Youth learn to swim programs	55	12.8 %
Preschool programs/early childhood	23	5.3 %
Before & after school programs	20	4.6 %
Youth summer camp programs	24	5.6 %
Youth sports programs	63	14.6 %
Adult sports programs	26	6.0 %
Youth fitness & wellness programs	25	5.8 %
Community special events	117	27.1 %
Group fitness & wellness programs	64	14.8 %
Water fitness programs	27	6.3 %
Tennis lessons & leagues	14	3.2 %
Pickleball lessons & leagues	14	3.2 %
Youth art, dance, theater, performing arts	30	7.0 %
Adult art, dance, theater, performing arts	40	9.3 %
Programs for people with disabilities	14	3.2 %
Cricket programs	1	0.2 %
Programs with your pets	41	9.5 %
Senior programs	68	15.8 %
Outdoor challenge programs	21	4.9 %
Nature programs & exhibits	101	23.4 %
Canoeing/kayaking	70	16.2 %
Fishing classes	16	3.7 %
Trips to special attractions & events	34	7.9 %
Camping	49	11.4 %
Citizen science programs	17	3.9 %
Drone racing	2	0.5 %
Esports	9	2.1 %
Fitness/yoga classes in parks	57	13.2 %
Indoor playground programs	21	4.9 %
Other	15	3.5 %
None chosen	107	24.8 %
Total	1185	

**Q14. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following recreation services.**

(N=431)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q14-1. Maintenance of parks	41.5%	31.3%	11.4%	3.2%	1.2%	11.4%
Q14-2. Number of parks	36.2%	32.9%	11.6%	5.8%	0.9%	12.5%
Q14-3. Number of walking/ biking trails	23.0%	32.3%	13.9%	12.8%	4.6%	13.5%
Q14-4. Quality of outdoor basketball courts	8.6%	10.7%	20.6%	4.4%	0.0%	55.7%
Q14-5. Amount of open spaces	24.6%	28.8%	16.9%	7.4%	1.6%	20.6%
Q14-6. Number of tennis courts/pickleball courts	9.5%	8.4%	21.8%	3.2%	1.9%	55.2%
Q14-7. Youth programs	8.1%	9.7%	20.2%	5.8%	2.3%	53.8%
Q14-8. Adult programs	7.2%	10.7%	23.0%	9.5%	3.2%	46.4%
Q14-9. Number of natural areas	19.0%	27.8%	19.5%	10.0%	1.9%	21.8%
Q14-10. Community special events	14.2%	22.3%	21.1%	8.1%	2.1%	32.3%
Q14-11. Availability of information about programs & facilities	10.7%	17.6%	22.0%	16.5%	7.7%	25.5%
Q14-12. Ease of registering for programs	9.7%	13.2%	21.6%	9.0%	3.5%	42.9%
Q14-13. Quality of programs & facilities for adults 55 & older	9.5%	8.8%	19.3%	2.8%	3.5%	56.1%
Q14-14. Rental of shelters, gyms, or meeting rooms	7.4%	13.2%	18.3%	4.2%	1.4%	55.5%
Q14-15. User friendliness of website	7.7%	14.4%	23.2%	7.7%	3.2%	43.9%
Q14-16. Fees charged for recreation programs	5.8%	13.0%	22.7%	10.7%	4.6%	43.2%

**Q14. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following recreation services.**

(N=431)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q14-17. Park accessibility (ADA compliant access)	13.0%	10.4%	17.9%	1.9%	1.9%	55.0%
Q14-18. Customer assistance by staff over the phone	8.4%	8.8%	19.3%	2.6%	0.7%	60.3%
Q14-19. Customer assistance by staff via email	9.0%	8.1%	19.0%	2.1%	1.2%	60.6%
Q14-20. Customer assistance by staff via Facebook	5.3%	4.4%	19.0%	0.9%	0.9%	69.4%



**WITHOUT "DON'T KNOW"**

**Q14. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following recreation services. (without "don't know")**

(N=431)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q14-1. Maintenance of parks	46.9%	35.3%	12.8%	3.7%	1.3%
Q14-2. Number of parks	41.4%	37.7%	13.3%	6.6%	1.1%
Q14-3. Number of walking/biking trails	26.5%	37.3%	16.1%	14.7%	5.4%
Q14-4. Quality of outdoor basketball courts	19.4%	24.1%	46.6%	9.9%	0.0%
Q14-5. Amount of open spaces	31.0%	36.3%	21.3%	9.4%	2.0%
Q14-6. Number of tennis courts/pickleball courts	21.2%	18.7%	48.7%	7.3%	4.1%
Q14-7. Youth programs	17.6%	21.1%	43.7%	12.6%	5.0%
Q14-8. Adult programs	13.4%	19.9%	42.9%	17.7%	6.1%
Q14-9. Number of natural areas	24.3%	35.6%	24.9%	12.8%	2.4%
Q14-10. Community special events	20.9%	32.9%	31.2%	12.0%	3.1%
Q14-11. Availability of information about programs & facilities	14.3%	23.7%	29.6%	22.1%	10.3%
Q14-12. Ease of registering for programs	17.1%	23.2%	37.8%	15.9%	6.1%
Q14-13. Quality of programs & facilities for Adults 55 & older	21.7%	20.1%	43.9%	6.3%	7.9%
Q14-14. Rental of shelters, gyms, or meeting rooms	16.7%	29.7%	41.1%	9.4%	3.1%
Q14-15. User friendliness of website	13.6%	25.6%	41.3%	13.6%	5.8%
Q14-16. Fees charged for recreation programs	10.2%	22.9%	40.0%	18.8%	8.2%
Q14-17. Park accessibility (ADA compliant access)	28.9%	23.2%	39.7%	4.1%	4.1%
Q14-18. Customer assistance by staff over the phone	21.1%	22.2%	48.5%	6.4%	1.8%
Q14-19. Customer assistance by staff via email	22.9%	20.6%	48.2%	5.3%	2.9%

**WITHOUT "DON'T KNOW"**

**Q14. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following recreation services. (without "don't know")**

(N=431)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q14-20. Customer assistance by staff via Facebook	17.4%	14.4%	62.1%	3.0%	3.0%

**Q15. Which THREE items identified in Question 14 do you think should receive the MOST ATTENTION over the next TWO years?**

Q15. Top choice	Number	Percent
Maintenance of parks	75	17.4 %
Number of parks	17	3.9 %
Number of walking/biking trails	80	18.6 %
Quality of outdoor basketball courts	6	1.4 %
Amount of open spaces	12	2.8 %
Number of tennis courts/pickleball courts	6	1.4 %
Youth programs	26	6.0 %
Adult programs	7	1.6 %
Number of natural areas	15	3.5 %
Community special events	12	2.8 %
Availability of information about programs & facilities	23	5.3 %
Ease of registering for programs	5	1.2 %
Quality of programs & facilities for adults 55 & older	5	1.2 %
Rental of shelters, gyms, or meeting rooms	4	0.9 %
User friendliness of website	6	1.4 %
Fees charged for recreation programs	22	5.1 %
Park accessibility (ADA compliant access)	2	0.5 %
Customer assistance by staff over the phone	2	0.5 %
Customer assistance by staff via email	2	0.5 %
None chosen	104	24.1 %
Total	431	100.0 %

**Q15. Which THREE items identified in Question 14 do you think should receive the MOST ATTENTION over the next TWO years?**

Q15. 2nd choice	Number	Percent
Maintenance of parks	22	5.1 %
Number of parks	20	4.6 %
Number of walking/biking trails	48	11.1 %
Quality of outdoor basketball courts	10	2.3 %
Amount of open spaces	14	3.2 %
Number of tennis courts/pickleball courts	6	1.4 %
Youth programs	21	4.9 %
Adult programs	16	3.7 %
Number of natural areas	30	7.0 %
Community special events	17	3.9 %
Availability of information about programs & facilities	22	5.1 %
Ease of registering for programs	18	4.2 %
Quality of programs & facilities for adults 55 & older	15	3.5 %
Rental of shelters, gyms, or meeting rooms	3	0.7 %
User friendliness of website	10	2.3 %
Fees charged for recreation programs	19	4.4 %
Park accessibility (ADA compliant access)	7	1.6 %
Customer assistance by staff over the phone	3	0.7 %
Customer assistance by staff via Facebook	1	0.2 %
None chosen	129	29.9 %
Total	431	100.0 %

**Q15. Which THREE items identified in Question 14 do you think should receive the MOST ATTENTION over the next TWO years?**

Q15. 3rd choice	Number	Percent
Maintenance of parks	20	4.6 %
Number of parks	20	4.6 %
Number of walking/biking trails	28	6.5 %
Quality of outdoor basketball courts	7	1.6 %
Amount of open spaces	15	3.5 %
Number of tennis courts/pickleball courts	4	0.9 %
Youth programs	11	2.6 %
Adult programs	20	4.6 %
Number of natural areas	18	4.2 %
Community special events	27	6.3 %
Availability of information about programs & facilities	29	6.7 %
Ease of registering for programs	8	1.9 %
Quality of programs & facilities for adults 55 & older	17	3.9 %
Rental of shelters, gyms, or meeting rooms	1	0.2 %
User friendliness of website	11	2.6 %
Fees charged for recreation programs	20	4.6 %
Park accessibility (ADA compliant access)	2	0.5 %
Customer assistance by staff over the phone	6	1.4 %
Customer assistance by staff via email	3	0.7 %
None chosen	164	38.1 %
Total	431	100.0 %

**SUM OF THE TOP THREE CHOICES****Q15. Which THREE items identified in Question 14 do you think should receive the MOST ATTENTION over the next TWO years? (top 3)**

Q15. Top choice	Number	Percent
Maintenance of parks	117	27.1 %
Number of parks	57	13.2 %
Number of walking/biking trails	156	36.2 %
Quality of outdoor basketball courts	23	5.3 %
Amount of open spaces	41	9.5 %
Number of tennis courts/pickleball courts	16	3.7 %
Youth programs	58	13.5 %
Adult programs	43	10.0 %
Number of natural areas	63	14.6 %
Community special events	56	13.0 %
Availability of information about programs & facilities	74	17.2 %
Ease of registering for programs	31	7.2 %
Quality of programs & facilities for adults 55 & older	37	8.6 %
Rental of shelters, gyms, or meeting rooms	8	1.9 %
User friendliness of website	27	6.3 %
Fees charged for recreation programs	61	14.2 %
Park accessibility (ADA compliant access)	11	2.6 %
Customer assistance by staff over the phone	11	2.6 %
Customer assistance by staff via email	5	1.2 %
Customer assistance by staff via Facebook	1	0.2 %
None chosen	104	24.1 %
Total	1000	

**Q16. A recreation levy approved by residents in 2008 has allowed the City to pay for renovations to every City park, enhance bike paths and construct the Community Center. The average Delaware household currently pays \$106 additional per year. If City officials were to consider continuing the existing levy at its present level to support parks, trails, and recreation, how supportive would you be?**

Q16. How supportive would you be if City officials were to consider continuing existing levy at its present level to support parks, trails, & recreation

	Number	Percent
Very supportive	213	49.4 %
Somewhat supportive	123	28.5 %
Not supportive	21	4.9 %
Not supportive at all	19	4.4 %
Don't know	55	12.8 %
Total	431	100.0 %

**WITHOUT "DON'T KNOW"**

**Q16. A recreation levy approved by residents in 2008 has allowed the City to pay for renovations to every City park, enhance bike paths and construct the Community Center. The average Delaware household currently pays \$106 additional per year. If City officials were to consider continuing the existing levy at its present level to support parks, trails, and recreation, how supportive would you be? (without "don't know")**

Q16. How supportive would you be if City officials were to consider continuing existing levy at its present level to support parks, trails, & recreation

	Number	Percent
Very supportive	213	56.6 %
Somewhat supportive	123	32.7 %
Not supportive	21	5.6 %
Not supportive at all	19	5.1 %
Total	376	100.0 %

**Q17. How would you prioritize (breakout) \$100 for City of Delaware parks, trails, sports, and recreation? Please show how you would allocate the funds among the categories listed below in specific dollar amounts.**

	<u>Mean</u>
Improvements/maintenance of existing parks & recreation facilities	37.24
Acquisition of new park land & open space	21.41
Construction of new sports fields (softball, soccer, baseball, etc.)	15.69
Acquisition & development of pathways & greenways (walking & biking trails)	31.64
Development of new facilities (indoor/outdoor pool, multigeneration center, gyms, etc.)	26.51

**Q18. Please rate your level of satisfaction with the overall value that your household receives from recreation services and parks.**

Q18. Your level of satisfaction with overall value your household receives from recreation services & parks	Number	Percent
Very satisfied	106	24.6 %
Somewhat satisfied	173	40.1 %
Neutral	80	18.6 %
Somewhat dissatisfied	20	4.6 %
Very dissatisfied	6	1.4 %
Don't know	46	10.7 %
Total	431	100.0 %

**WITHOUT "DON'T KNOW"****Q18. Please rate your level of satisfaction with the overall value that your household receives from recreation services and parks. (without "don't know")**

Q18. Your level of satisfaction with overall value your household receives from recreation services & parks	Number	Percent
Very satisfied	106	27.5 %
Somewhat satisfied	173	44.9 %
Neutral	80	20.8 %
Somewhat dissatisfied	20	5.2 %
Very dissatisfied	6	1.6 %
Total	385	100.0 %

**Q19. What is your age?**

Q19. Your age	Number	Percent
18-34	73	16.9 %
35-44	90	20.9 %
45-54	88	20.4 %
55-64	88	20.4 %
65+	83	19.3 %
Not provided	9	2.1 %
Total	431	100.0 %

**WITHOUT "NOT PROVIDED"****Q19. What is your age? (without "not provided")**

Q19. Your age	Number	Percent
18-34	73	17.3 %
35-44	90	21.3 %
45-54	88	20.9 %
55-64	88	20.9 %
65+	83	19.7 %
Total	422	100.0 %



**Q20. What is your gender?**

<u>Q20. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	209	48.5 %
Female	218	50.6 %
Not provided	4	0.9 %
Total	431	100.0 %

**WITHOUT "NOT PROVIDED"****Q20. What is your gender? (without "not provided")**

<u>Q20. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	209	48.9 %
Female	218	51.1 %
Total	427	100.0 %

**Q21. How many years have you lived in the City of Delaware?**

<u>Q21. How many years have you lived in City of Delaware</u>	<u>Number</u>	<u>Percent</u>
0-5	80	18.6 %
6-10	70	16.2 %
11-15	50	11.6 %
16-20	52	12.1 %
21-30	73	16.9 %
31+	97	22.5 %
Not provided	9	2.1 %
Total	431	100.0 %

**WITHOUT "NOT PROVIDED"****Q21. How many years have you lived in the City of Delaware? (without "not provided")**

<u>Q21. How many years have you lived in City of Delaware</u>	<u>Number</u>	<u>Percent</u>
0-5	80	19.0 %
6-10	70	16.6 %
11-15	50	11.8 %
16-20	52	12.3 %
21-30	73	17.3 %
31+	97	23.0 %
Total	422	100.0 %

**Q22. Counting yourself, how many people live in your household?**

<u>Q22. How many people live in your household</u>	<u>Number</u>	<u>Percent</u>
1	71	16.5 %
2	153	35.5 %
3	80	18.6 %
4	69	16.0 %
5	32	7.4 %
6+	19	4.4 %
Not provided	7	1.6 %
Total	431	100.0 %

**WITHOUT "NOT PROVIDED"****Q22. Counting yourself, how many people live in your household? (without "not provided")**

<u>Q22. How many people live in your household</u>	<u>Number</u>	<u>Percent</u>
1	71	16.7 %
2	153	36.1 %
3	80	18.9 %
4	69	16.3 %
5	32	7.5 %
6+	19	4.5 %
Total	424	100.0 %

**Q23. Counting yourself, how many people in your household are:**

	Mean	Sum
number	2.8	1175
Under age 5	0.2	83
Ages 5-9	0.2	97
Ages 10-14	0.2	86
Ages 15-19	0.2	71
Ages 20-24	0.1	55
Ages 25-34	0.3	134
Ages 35-44	0.4	187
Ages 45-54	0.3	139
Ages 55-64	0.4	152
Ages 65-74	0.3	116
Ages 75+	0.1	55

**Q24. What is your annual household income?**

Q24. Your annual household income	Number	Percent
Under \$25K	22	5.1 %
\$25K-\$49,999	49	11.4 %
\$50K-\$74,999	77	17.9 %
\$75K-\$99,999	81	18.8 %
\$100K+	143	33.2 %
Not provided	59	13.7 %
Total	431	100.0 %

**WITHOUT "NOT PROVIDED"****Q24. What is your annual household income? (without "not provided")**

Q24. Your annual household income	Number	Percent
Under \$25K	22	5.9 %
\$25K-\$49,999	49	13.2 %
\$50K-\$74,999	77	20.7 %
\$75K-\$99,999	81	21.8 %
\$100K+	143	38.4 %
Total	372	100.0 %

**Q25. Is anyone in your household a member of the Delaware Community Center YMCA?**

Q25. Is anyone in your household a member of Delaware Community Center YMCA	Number	Percent
Yes	125	29.0 %
No	306	71.0 %
Total	431	100.0 %

**WRITTEN COMMENTS****Q26. Please share any additional comments that could assist Delaware with improving parks, trails, open space, or recreational programs and services.**

1. A new dog park with a splash pad would be amazing!
2. Add dog park, free indoor walking, better maint of minog park, safe space for teenagers to skate community theater programs reasonable priced yoga
3. Add more bench seating in dog parks, add more dog parks
4. Add park to west delaware rt 36 area make sure pools are clean and safe
5. "additional green space and new hike/bike trails connecting delaware neighborhoods would add a lot to the community and the tremendous growth in the cheshire rd neighborhoods warrants a close-by city park.
6. I answered q27 no since i may be involved in this as a member of the delaware parks and recreation committee"
7. Adult dance and music programs, please! Information needs to be distributed on a bigger, broader scale i don't know what is being offered or where to find the information
8. Allow rental of ymca pool for club teams
9. Ask for volunteers to lead programs include more programs for girl scouts, have a pool admission for scout parties like you used to
10. Being able to register and pay for youth sports on line would be helpful
11. Being in low to middle class having programs offered with no fees or very little res is very beneficial, i wish there were more theater activities available for children to participate in not have to pay for
12. Better communication, more frequent announcements
13. Better information where to look for what is available in the way of programs available, really enjoy the paved walking areas in parks, would love to have even more cost of programs especially ymca is a real hinderance for me bt would love to be able to use it
14. Better security at night at the park on lexington blvd i believe it is a drug hand off lot, as cars are there late in the night
15. Bike trails that link to other central ohio trail systems would be amazing!
16. Bike way, bike paths are terrible do you know simith lake has no place to lock up a bike
17. Build more camping and kayak access mingo indoor basketball courts need upkeep build more shelters for get togethers
18. Buy land while it still available
19. City baseball program is dying in part due to lack of upkeep of the fields my boys had a much better experience playing in the county league than the city league, in part due to field conditions and upkeep
20. City should team up with ohio wesleyan and renovate their old tennis courts, corner of henry st and hayes st split the cost and make them open for students and the public
21. Class time schedules don't seem to consider people who work they are not offered in the evenings after 6:30 when a person who has to come from work can attend on time
22. Community center ymca is extremely expensive for a family membership and then to have to pay a fee on top of that to participate in programs
23. Connecting sidewalks so residents can walk/bike to parks would make them all so much more accessible there are too many dangerous places without sidewalks that we refuse to walk along
24. Cost for ymca is too high programs should not cost additional if we are a member staff at the ymca is not friendly maintenance is poor at the ymca the track is never swept and the hot tub needs scrubbing
25. Dck hockey rinks and leagues, develop an indoor ice rink for skating and hockey need more natural trails and playground areas develop community gardens
26. Delaware may offer more programs than we are aware of i feel there is opportunity to improve the communication around what our parks department offers we have utilized westerville parks and rec for years b/c they offer quality children's programming with lots of options additionally, they do a great job communicating we also really enjoy what preservation parks offers - parks, programs, and trails
27. Dissapointed with the city parks and rec handled by the ymca it is hard to understand which programs are sponsored by the city versus the ymca registration is very difficult it was much better when it was seperate

28. Do not have a need for all the services mentioned but i do think its important to offer a variety (kids, senios) indoor/outdoors etc, it makes delawre a nicer community to have a variety of high quality options
29. Does the delaware website have a calendar of what events go on daily? If not maybe two calendars one for official and the other for non-official events going on throughout town
30. Due to illness over the past 2 yrs have not been able to use any recreational services but have inthe past and will again always have been a strong support of these programs and facilities i have raised 4 children and now grand children all of which have been very pleased with a number of programs or facilities they have also had summer jobs with the city thank you delaware a great place to live
31. Dur to stay at home orders we have been seeking exercise by walking in our neighborhood or smith park mingo and gallant woods, we enjoy all 3 we own kayaks but have yet to use the river access/usually go to alum creek, we plan to get bikes and want to explore the bike trails eager to access trails without the need to transport our bikes
32. Eastside has been neglected i seen they tried but there is so much that can be done with our local park we rather drive somewhere than take our kids where there is so mcuh drug activity
33. Equitable access to parks is not consistent through out delaware
34. Expand mingo pool or build a new one membership fees need to be waived during the pandemic
35. Finish the bike trails that you started a rural bike trail would be nice
36. Focus on outdoor activities for everyone school sport courts should be free to public after hours to accomodate shortage/need for building more
37. "get away from ymca
38. Taxes paid for houk rd community centers
39. Fees too expensive to use
40. Double dipping"
41. Getting to biking areas requires too much street riding and street crossing
42. Great city!
43. Haven't sought out parks and rec info so i haven't seen much of what's available i do follow many local restaurants on instagram maybe they could hlep promote
44. Help desk at the ymca struggles to register people for programs without difficulty and errors
45. Hidden valley golf course is an under valued and appreciated treasure the city should more actively support the citizens of delaware enjoy this facility especially seniors and young golfers it seems as though hidden valley is the red headed step child of city government you need better equipment, more advertising and organized programs
46. Hope i have given a fair assessment unfortunately i seldom visit delaware parks
47. I am deeply distressed at the number of housing developments rising and eating up farmland i don't want to live in a country that is a bunch of cookie-cutter housing developments that have no spaces between them - little plots of green space in neighborhoods doesn't cut it and it's not good for the environment and we might as well live in condos/apartments i hate the loss of land and the developers running the county show
48. I appreciate our city's commitment to maintaining our parks
49. I do not have specifics for the parks you could define "need" for q8 and q11, is that an iprovement to make it more accessable to me, or in general for physical activity and connection to my community
50. I have noticed more paved paths in recent years but many do not connect to each other i live off stratford road but to get anywhere i have to drive would love to see the paved path on henry street connect to the new path at the end of stratford parks should be our priority over new building development would love to see the city turn the open space at the end of stratford into a large park/nature center, maybe in conjunction with the historical society
51. I know this is a hard request and a huge liability but a motor sport(dirt bike) trail/area
52. I love it!
53. I realize while filling out this survey that i do not view the del ymca as community space because it is such an expansive membership seems more like a private club
54. I really enjoy having access to the indoor pool athe the y and upstairs walking and machines i enjoy the water classes for seniors and the group activities for seniors
55. I really love the y but is not cheap to have a membership there, it would be great to have a community center that would be more affordable to be a part of it wouldn't have to be as big as the y and certainly no



pool but a fitness center basketball court and indoor track would be a ll thats needed

56. I think it is unconscionable that the city of delaware is taxing all residents for parks, but is giving preferential treatment to those who purchase an overpriced ymca membership at places like city pools these actions fit the exact description of fascism
57. I think we have enough parks we could use another pool not associated with the ymca
58. I use many of the services at source point, and volunteer there often i also use some of the nature parks with my granddaughter all facilities are great
59. I wish youth sports went above age 9!
60. I would like to see a walking path around mingo so you do not have to walk on the road to complete the loop more paved nature trails would be great
61. I'd like to see the cost of a y membership decrease i'm already paying through my taxes and the cost for a y membership or a city resident or even a one day pass is ridiculous for that reason, i don't use the y or get membership to mingo or participate in youth programs
62. I'd like to see the stratford rd area preserved as a green space and other small green spaces preserved/developed within town would like to see a focus on connecting walking/biking trails throughout delaware would very much like to see a concerted effort made to eradicate bush honeysuckle in our parks would especially like to see efforts to reclaim our river access the olentangy river should be a focal point of our community, not hidden by apts, condos, mobile home parks, and where it's undeveloped, overgrown and inaccessible
63. If the ymca is going to continue with certain things then they need todo a better job, the city does a good job
64. It is always confusing about what belongs to the y and what belongs to the city
65. It would be grat for all delaware residents to have a window of 4 hours once a month to use the ymca with no monthly fee
66. It would be nice if there ymca membership was better priced for those living in the city
67. Joined powell ymca when it first opened, no ymca here now i have to pay to go to mingo pool i have been supporting the ymca for 15 plus years
68. Kids are under 4 years, have not got into programs yet
69. Like delaware to have its own community recreation dept. Not outsourced ymca seems to be a membership organization ymca (young man catholic organization i was a member as a child but that seems so different than a general community center, city should run its own rec dept for children's sports
70. Like to see more parks and trails like genor township bicycle and walking trail i go there often and those kinds of trails are the only ones where i can safely ride my bike i can't ride this low trike on city streets and rural roads too dangerous genoa trails 17 miles fro my house
71. Lots of broken shards of glass at neighbohrood parks, website ease of use is terrible/frustrating need more free fmaily programs, need better communication
72. Love the idea of an indoor turf field
73. Love the paved trails in city parks and preservation parks, with mobility issues/age these are important to me
74. Lower price of membership to ymca
75. Maintain the existing trails connect more trails look and correct the low areas of trails that are underwater every time it rains!
76. Maintaining existing parks with the service level, equipment and land in a safe like new condition for operation continuing to work with the any new developments to provide the funds for additional park land and properly equipped to support the homes and businesses as they expand within the delaware city limits
77. Mingo park needs new mulch it is dirty and messy
78. Minging eeds an overhaul the bathrooms are gross and there should be umbrellas throughout its way too hot to enjoy it, when you don't have access to shade, there also needs to be more management walking through to watch the unruly adults and kids that got here, i would be a member there but it seems to have gone downhill and has become trashy love the fitness classes at the y but would like to see them start around 5am or have more options in the eveining i work in downtown columbus and don't get off until 5pm making it hard to get there on time and not have the classe already full
79. Minimizing city's invovlement w/ymca
80. More accessiblile bike trails

81. More bike paths!
82. More bike trails
83. More bike trails that connect to the ohio to erie trail need better access for kayaking with put in/take out and adequate parking ymca is over priced should offer a senior discount for those 55 plus
84. More dog parks please!
85. More sidewalks around village lakes
86. More toilet facilities open year round porta potty at dog park
87. More wildlife educatin centers along with nature preserves would be appreciated, a foundation for the arts w/easier accessibility and community engagement
88. Most programs are out of price range for a senior couple
89. Moved here 2 years ago, i am very pleased living here lots of opportunities for seniors and young families
90. My biggest problem with recreation in delaware, both city and county, is the money spent on bike trails, yet most cyclists i see are on roads without berms or on city streets and thus cause problems for motorists if you are going to continue supporting cyclists, then develop dedicated path ways and get them off the roads and streets i live in the 3rd ward, been here for 40 years, yet liberty road still does not have sidewalks or a bike path there have been 3 additional developments since we moved here yet no improvement to liberty road there is no safe way to get to stratford woods park from the other residential areas except stratford woods so that park doesn't do me or any of the residents of the area much good
91. Need another outdoor pool more classes for pre teens
92. Need dog parks on the west side a community garden would be great and i am sure there would be plenty of volunteers or opportunity to participate with a small fee do not tax for the garden! Should be member fee
93. Need indoor beach volleyball and football facility to be used year round
94. Need new pool, closed when gets unfull ymca is expensive should be free already paid for with taxes
95. Need to develop activities in city that focus on single snior activities at low cost, ymca is too noisy with kids and not relaxing not retired yet soneed evening snior groups
96. Need ymca on north or east side of delaware
97. Not everyone has kids, soccer fields seem to get the most attention older and disabled folks just want nature trails and green space
98. Not sure the partnership with the ymca is in the best interest of the city we appreciate the parks and think the city does a good job improving and maintaining the parks we feel you can never have enough parks and open space
99. Open the city back up
100. Outdoor pool, mingo needs more lifeguards need youth programs in art more youth summer programs sports-activities, adventure and nature
101. Overall the city is doing a good job everything is nice, wish i could attend more events
102. Overall, we are satisfied with the parks and recreation program and enjoy living in this community that attends to the needs of its citizens they know the importance of maintaining and creating more natural park and recreation facilities
103. Parks are fine use tax money for downtown parking accesability need nice restaurants downtown
104. Parks are great we wouold like to see an investment in youth sports programs to improve the quality and overall offering please take this over from the ymca
105. Please finish a bike trail that goes somewhere or connects to another trail has they city applied for federal or state grant money
106. Please lower the fees for programs the ymca is too expensive and anything regarding the pool is over priced i want to be involved in our community but i can't afford it
107. Price for ymca membership should decrease due to taxes already paid yearly by residents it would be very difficult to pay a ymca fee and outdoor pool fee if the facility management chagnes
108. Programs for lawn care educational community letctures for communication
109. Reduce the rates at the ymca
110. Removal of dead trees and overgrown paths repair the walk ways, replace the picnic tables
111. Restrooms in parks need attention there should be a number to call if lighting does not work
112. Safety clean parks

113. Sand volleyball courts would be awesome and very useful to us!
114. Senior center has done an excellent job on programs and facilities need a warm water walking pool for seniors
115. Shellborne nature trail is full of invasive plants and not particularly safe for a female to walk in the summer time the city could support a volunteer effort to remove invasives at the same time promote value of the native plants in this corridor
116. Take care of existing facilities first!!
117. Take the youth programs back away from the ymca the delaware rec youth baseball leagues are an absolute joke many residents choose to involve their youth in leagues outside of the city due to how poorly ran it is it is also upsetting that people have come forward in the past to attempt to run a more competitive league and rent the cities fields for use, which could bring in more money, and the ymca denied this
118. Thank you for all of the parks and facilities the grand kids love the splash pad and park
119. Thanks for doing this!
120. The basketball court at blue limestone is very nice if nice outdoor courts could be renovated that way that would be awesome
121. The city needs to buy the old green wood lake camp on lakestreet for a new park
122. The community center is too expensive and the pool is too cold we love all the open green space the city will provide we love all the parks
123. The cost of being a member of the y is a bit too high for our family we were members when it opened but were unable to maintain the cost we would like to be members again, but with the cost being as high as it is, we just can't allocate the money from our budget to do that
124. The hours at the ymca are always confusing, even more so because the pool has different hours none are well posted in the building
125. The park shared by both locust curve neighborhoods(woods at highlands) needs updating! We also need another pool/splash pad please!! Change the confusing registration system for programs, it is very confusing(this is the ymca's fault)
126. The parks are great keep them up slowly keep building and expanding responsibly as our population grows
127. The ymca is a babysitting service, no supervision, total chaos
128. The ymca is too expensive to join
129. The ymca is too expensive
130. The ymca should not be the entity that runs the city's recreation programs
131. The youth baseball programs in the city of delaware it be very bad many families go elsewhere to have their youth play
132. Things are hard to get to, for those of us that live south of the city
133. Trying to find out what is available is very difficult we have received very little information
134. Until the parks superintendant is gone-i won't support the city "good ol' boy system"
135. Updating and maintaining parks we have is a must walking paths that are reasonable to build, maintain, function for pleasure and travel and are environmentally friendly are great when they become frivolous it is not in the tax payers interest, developing new facilities for all touse as the population increases is a good idea,be respectful of landowners that will be most impacted by developing undeveloped areas, most important is environmentally friendly minimize destruction of wildlife habitat use renewable energy
136. Use civic buildings for birthday parties or events city owned, a little nicer than mingo, with a kitchen and stage
137. Very thoughtful survey, we love ted miller and his staff, excellent, dedicated public servants, remember owl is a great partner in parks and rec offerings
138. Walking paths on the east side by oakland nursery and around meijer i live in kensington place and my only way on a bike or walking into delaware is thru the point this happens to be a very busy intersection, so i never do it there are virtually no paths in this area
139. We and other dog owners used the park on 23n by the water treatment plant you turned it into a shooting range for police! This was a big part of our week and is greatly missed by many
140. We are all for youth services even tho we no longer have youth or use them, council for older adults is great, a longer bike trail would be wonderful also indoor yoga classes and indoor tennis, happy with green

space we have but can always use more

141. We do not have silver sneakers for a retirement budget ymca cost to much
142. We enjoy the parks on a weekly basis and have had a family membership at the ymca since it is opened overall we have been very happy but in 3029 we were tuned away from the mingo pool because there weren't enough lifeguards on three different days also in 2019 we noticed the maintenance of the playground areas were less than stellar at mingo park, they were muddy and filled with weeds also the toddler playground doesn't seem extremely safe steps are too big
143. We live on cheshire crossing and the kids are older and we don't have the need for almost all of these services listed maybe when we retire
144. We live very near the ymca but as senior citizens it is too costly to belong so we can't use it this is a disappointment
145. We love the preservation parks i anticipate my kids using the city and ymca programs as they get older would like to see more small neighborhood parks
146. We love the ymca and hope they continue to offer group fitness and youth programming upon reopening
147. We love walking and kayaking would love more open natural spaces/trails to try need more kayak accesible areas with a launch hooked to dock or something similar
148. We love walking trail and a chance to see wildlife, we go fishing and sometimes camping our kids likes the playground also
149. We need an ice rink facility
150. We need more bike paths sidewalks connecting to downtownw
151. We need to connect the existing bike and multi-use paths to shopping areas (i.e. Meijer) and other scenic natural trails
152. We stopped using del parks and rec even for our kids once they y got invovled too expensive awful website toohard to sign up get rid of the y
153. We used the facilities more when we had young kids
154. We used to be ymca members and enjoy the y but the membership dues are too high equipment often in need of repair and the staff is very disorganized
155. We were very pleased with the briding the y and rec services but poor customer service an dincrease in cost and limited availability of general programs have changed this opinon
156. We were ymca members until april 2020 fees are too high for seniors
157. We, as many of other families we see, like to go to mingo park and walk and fish the creek however it is not safe under the bridges there are needles, people with guns and people doing acts they should not be in public we would like to see this cleaned up so our children can enjoy themselves safely
158. Wish we had summer youth(y) camps for kids 12 and older y needs to be open later in evenings and weekends would be upset if i had to pay a seperate fee to mingo pool
159. With delaware rapid growth and expansion there has to be a balance with more designated green spaces, trees, connected bike paths, connecting with nature /trees grass etc is goof for ones soul
160. Would like longer bike trails like columbus has connected as well need to improve barrier between route 23 and mingo park
161. Would like to see adult exercise equipment in the parks
162. Would like to see an arboretum and conservatory plant in delaware
163. Would like to see more natural areas i feel these should be mandatory and will benefit the watershed and slow climate change
164. Would like to see more of the current bike trails connected to each other
165. Would like to see more youth summer camp programs it would be nice if they didn't all got through the ymca so they weren't so expensive mountain bike trails like p1 an d p2 at alum would be awesome also a canoe/kayak livery could be very cool
166. Would love to see the mingo pool facilities specifically locker room updated its a great pool but facility is embarrassing delaware is better than that
167. Would really like a second splash pad in delaware bc the one gets really busy also, some other open spaces with zip lines or some little houses that would be great for even smaller children that can't actually do the playgrounds yet (i believe we took my daughter to some that are in a playground in westerville that were really cute)

**168. Y programs are too expensive for me/family**

**169. Ymca is to expensive to join parks needs to be have some maintenance done**

**170. Ymca is to expensive**

**171. Ymca is too expensive limited pool hours and childcare hours mingo pool needs to go back to the way it was run before the y took it over poor management**

**172. Ymca is too expensive walk in park daily put money into removing invasive species-honeysuckle bushes**

**173. Ymca partnership has been a great disappointment and should end ymca fees are much too high to even consider membership, and they were nonfeasant at mingo pool and have repeatedly fouled up ball leagues, etc build the delaware run trail!**

**174. Youth baseball is a joke and very disorganized it is crap that my tax dollars built the ymca yet they want 100 bucks a month for me to use total crap!**

**175. Youth programs are for grandkids**

## **Section 5**

# **Survey Instrument**

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April 2, 2020

Dear City of Delaware Resident:

The City of Delaware understands that “normal” for our community has changed over the past few weeks as a result of the COVID-19 pandemic. Although things have changed, we want to be prepared to meet your recreation needs when the crisis is over. For this reason, we hope you will take time to complete this Community Interest and Opinion Survey.

This survey will help determine park and recreation priorities for our community. It is one part of a multi-phase approach, begun in 2019, to fully assess our recreation and parks programs and services.

***We appreciate your time...***

Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate. We realize that this survey will take approximately 15 minutes to complete, but each question is important. The time you invest in completing this survey will help us use take a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of all its residents.

***Please complete and return your survey within the next two weeks...***

We have selected ETC Institute, a national research firm, as our partner to administer this survey. They will compile the data received and present the results later this year. **Your responses will remain confidential.** When you have completed your survey, return it in the enclosed postage-paid, return-reply envelope.

Thank you in advance you're your participation in this important survey. If you have any questions, please feel free to contact me at (740) 203-1452.

Sincerely,

Ted Miller  
Parks and Natural Resource Director

# Community Interest and Opinion Survey

*Let your voice be heard!*

The City of Delaware seeks your input to help determine park and recreation priorities for our community. The survey should take no more than 15 minutes to complete. When you are finished, please return the survey in the enclosed postage-paid envelope. Thank you for helping us to create naturally exciting opportunities for our community!

**1. Have you or other members of your household participated in any recreation programs in Delaware during the past 12 months?**

\_\_\_(1) Yes [Answer Q1a-1d.]      \_\_\_(2) No [Skip to Q2.]

**1a. Approximately, how many different recreation programs have you or members of your household participated in over the past 12 months?**

\_\_\_(1) 1 program                      \_\_\_(3) 4 to 6 programs                      \_\_\_(5) 11 or more programs  
 \_\_\_(2) 2 to 3 programs                      \_\_\_(4) 7 to 10 programs

**1b. From the following list, please check the THREE primary reasons why you or members of your household participate in recreation programs.**

___(1) Quality of program instructors	___(6) Times the program is offered
___(2) Quality of youth sport coaches	___(7) Friends participate in the program
___(3) Location of the program facility	___(8) Dates the program is offered
___(4) Quality of the program facility	___(9) Other: _____
___(5) Fees charged for the program	

**1c. How would you rate the overall quality of programs that you or members of your household have participated in?**

___(1) Excellent	___(3) Fair
___(2) Good	___(4) Poor

**1d. From the following list, please check ALL the programs or activities that you or members of your household have participated in during the past 12 months.**

___(1) Swim Lessons	___(5) Fitness
___(2) General Pool Use	___(6) Family Events
___(3) Adult Sports	___(7) Youth Activities
___(4) Youth Sports	___(8) Other: _____

**2. From the following list, please CHECK ALL the ways your household learns about recreation programs and park activities.**

___(01) Conversations with Staff	___(06) City Newsletters	___(11) YMCA Website
___(02) Email	___(07) City Website	___(12) YMCA Emails
___(03) Newspaper	___(08) Twitter	___(13) Other: _____
___(04) Public Meetings	___(09) Facebook	
___(05) Word of Mouth	___(10) Instagram	

**3. What are your preferred ways to learn about parks, recreation programs, and park activities?**  
 [Using the numbers in Question 2, please write in the numbers of the items that are your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices, or circle "NONE".]

1st: \_\_\_      2nd: \_\_\_      3rd: \_\_\_      NONE



**4. Have you or any member of your household visited any parks, recreation facilities, or sports fields in Delaware during the past 12 months?**

\_\_\_(1) Yes [Answer Q4a-b.]      \_\_\_(2) No [Skip to Q5.]

**4a. How often have you visited parks and/or facilities in Delaware during the past 12 months?**

\_\_\_(1) More than 5 times a week      \_\_\_(3) Once a week      \_\_\_(5) Less than once a month  
 \_\_\_(2) 2-4 times a week      \_\_\_(4) 1-3 times a month      \_\_\_(9) Don't know

**4b. Overall, how would you rate the physical condition of ALL the parks and facilities you have visited in Delaware?**

\_\_\_(1) Excellent      \_\_\_(2) Good      \_\_\_(3) Fair      \_\_\_(4) Poor

**5. Please CHECK ALL the reasons that currently prevent you or other members of your household from using recreation facilities or programs in Delaware more often.**

- |   |   |
|---|---|
| ___(01) Facilities are not well maintained  | ___(11) I do not know locations of facilities           |
| ___(02) Program or facility not offered     | ___(12) Program times are not convenient                |
| ___(03) Facilities lack the right equipment | ___(13) Use services of other agencies                  |
| ___(04) Security is insufficient            | ___(14) I do not know who manages/operates the facility |
| ___(05) Lack of quality programs            | ___(15) I do not know what is being offered             |
| ___(06) Too far from residence              | ___(16) Operating hours not convenient                  |
| ___(07) Class full                          | ___(17) Registration process is difficult               |
| ___(08) Fees are too high                   | ___(18) Lack of parking                                 |
| ___(09) Use facilities of other agencies    | ___(19) No time to participate                          |
| ___(10) Poor customer service by staff      | ___(20) Lack of/insufficient childcare                  |

**6. Please CHECK ALL the parks or facilities you or members of your household have used for indoor and outdoor recreation activities during the past 12 months.**

- |  |                                |
|--|--------------------------------|
| ___(01) City of Delaware                             | ___(06) Private sports leagues |
| ___(02) Delaware Community Center YMCA               | ___(07) Private fitness clubs  |
| ___(03) Preservation Parks of Delaware County        | ___(08) Schools                |
| ___(04) Neighboring Community's Parks and Recreation | ___(09) Churches               |
| ___(05) State of Ohio Parks                          | ___(10) Libraries              |
|  | ___(11) Other: _____           |

**7. For each of the age groups shown below, please indicate which TWO of the organizations listed in Question 6 you and your household USE MOST for recreation programs and services. [Write-in your answers below using the numbers from the list in Question 6. If there is no-one in your household ages 0 to 17, please write "NONE".]**

	<u>Agency Used Most:</u>	<u>Agency Used 2nd Most:</u>
Ages 0 to 17 years	_____	_____
Ages 18 years and older	_____	_____

**8. Please indicate if you or any member of your household has a need for each of the Parks and Recreation facilities listed below by circling either "Yes" or "No".**

**If "Yes", please rate ALL of the facilities of this type in Delaware using a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met".**

Type of Facility:	Do you have a need for this facility?		If "Yes", how well are your needs being met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
01. Paved walking and biking trails	Yes	No	5	4	3	2	1
02. Nature trails	Yes	No	5	4	3	2	1
03. Park shelters and picnic areas	Yes	No	5	4	3	2	1
04. Small (2-10 acres) neighborhood parks	Yes	No	5	4	3	2	1
05. Natural play areas and playgrounds	Yes	No	5	4	3	2	1
06. Outdoor tennis courts	Yes	No	5	4	3	2	1
07. Outdoor Pickleball courts	Yes	No	5	4	3	2	1
08. Large (15-50 acres) community parks	Yes	No	5	4	3	2	1
09. Off-leash dog parks	Yes	No	5	4	3	2	1
10. Outdoor swimming pools/water parks	Yes	No	5	4	3	2	1
11. Indoor fitness and exercise facilities	Yes	No	5	4	3	2	1
12. Outdoor basketball courts	Yes	No	5	4	3	2	1
13. Disc golf	Yes	No	5	4	3	2	1
14. Skateboarding parks	Yes	No	5	4	3	2	1
15. Indoor swimming pools/leisure pools	Yes	No	5	4	3	2	1
16. Multigenerational community centers	Yes	No	5	4	3	2	1
17. Splash pads (above ground water play)	Yes	No	5	4	3	2	1
18. Golf courses	Yes	No	5	4	3	2	1
19. Outdoor fitness equipment and facilities	Yes	No	5	4	3	2	1
20. Indoor running/walking tracks	Yes	No	5	4	3	2	1
21. Outdoor baseball and softball fields	Yes	No	5	4	3	2	1
22. Outdoor multi-use fields	Yes	No	5	4	3	2	1
23. Indoor sport courts	Yes	No	5	4	3	2	1
24. Indoor turf sport fields	Yes	No	5	4	3	2	1
25. Greenspace and natural areas/parks	Yes	No	5	4	3	2	1
26. Mountain bike parks	Yes	No	5	4	3	2	1
27. Community gardens	Yes	No	5	4	3	2	1
28. Beach/sand volleyball courts	Yes	No	5	4	3	2	1
29. Cricket fields	Yes	No	5	4	3	2	1
30. Escape Rooms	Yes	No	5	4	3	2	1
31. Canoe/kayak access	Yes	No	5	4	3	2	1
32. Rock climbing/bouldering walls	Yes	No	5	4	3	2	1
33. Outdoor adventure courses	Yes	No	5	4	3	2	1
34. Other: _____	Yes	No	5	4	3	2	1

**9. Which FOUR facilities from the list in Question 8 are MOST IMPORTANT to your household? [Write-in your answers below using the numbers from the list in Question 8, or circle "NONE".]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

**10. Which FOUR facilities from the list in Question 8 would you or members of your household USE MOST OFTEN? [Write-in your answers below using the numbers from the list in Question 8, or circle "NONE".]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

11. Please indicate if you or any member of your household has a need for each of the recreation programs listed below by circling either "Yes" or "No".

If "Yes", please rate ALL of the recreation programs of this type in Delaware using a scale of 5 to 1, where 5 means the needs of your household are "100% Met" and 1 means "0% Met".

Type of Program:	Do you have a need for this program?		If "Yes", how well are your needs being met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
01. Youth learn to swim programs	Yes	No	5	4	3	2	1
02. Preschool programs/early childhood	Yes	No	5	4	3	2	1
03. Before and after school programs	Yes	No	5	4	3	2	1
04. Youth summer camp programs	Yes	No	5	4	3	2	1
05. Youth sports programs	Yes	No	5	4	3	2	1
06. Adult sports programs	Yes	No	5	4	3	2	1
07. Youth fitness and wellness programs	Yes	No	5	4	3	2	1
08. Community special events	Yes	No	5	4	3	2	1
09. Group fitness and wellness programs	Yes	No	5	4	3	2	1
10. Water fitness programs	Yes	No	5	4	3	2	1
11. Tennis lessons and leagues	Yes	No	5	4	3	2	1
12. Pickleball lessons and leagues	Yes	No	5	4	3	2	1
13. Youth art, dance, theater, performing arts	Yes	No	5	4	3	2	1
14. Adult art, dance, theater, performing arts	Yes	No	5	4	3	2	1
15. Programs for people with disabilities	Yes	No	5	4	3	2	1
16. Cricket programs	Yes	No	5	4	3	2	1
17. Programs with your pets	Yes	No	5	4	3	2	1
18. Senior programs	Yes	No	5	4	3	2	1
19. Outdoor challenge programs	Yes	No	5	4	3	2	1
20. Nature programs and exhibits	Yes	No	5	4	3	2	1
21. Canoeing/kayaking	Yes	No	5	4	3	2	1
22. Fishing classes	Yes	No	5	4	3	2	1
23. Trips to special attractions and events	Yes	No	5	4	3	2	1
24. Camping	Yes	No	5	4	3	2	1
25. Citizen science programs	Yes	No	5	4	3	2	1
26. Drone Racing	Yes	No	5	4	3	2	1
27. Esports	Yes	No	5	4	3	2	1
28. Fitness/yoga classes in parks	Yes	No	5	4	3	2	1
29. Indoor playground programs	Yes	No	5	4	3	2	1
30. Other: _____	Yes	No	5	4	3	2	1

12. Which FOUR programs listed in Question 11 are MOST IMPORTANT to your household? [Write-in your answers below using the numbers from the list in Question 11, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

13. Which FOUR programs from the list in Question 11 would you or members of your household PARTICIPATE IN MOST OFTEN? [Write-in your answers below using the numbers from the list in Question 11, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

**14. Please rate your satisfaction on a scale of 5 to 1, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following recreation services.**

Services:	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of parks	5	4	3	2	1	9
02. Number of parks	5	4	3	2	1	9
03. Number of walking/biking trails	5	4	3	2	1	9
04. Quality of outdoor basketball courts	5	4	3	2	1	9
05. Amount of open spaces	5	4	3	2	1	9
06. Number of tennis courts/Pickleball courts	5	4	3	2	1	9
07. Youth programs	5	4	3	2	1	9
08. Adult programs	5	4	3	2	1	9
09. Number of natural areas	5	4	3	2	1	9
10. Community special events	5	4	3	2	1	9
11. Availability of information about programs and facilities	5	4	3	2	1	9
12. Ease of registering for programs	5	4	3	2	1	9
13. Quality of programs and facilities for adults age 55 and older	5	4	3	2	1	9
14. Rental of shelters, gyms, or meeting rooms	5	4	3	2	1	9
15. User friendliness of website	5	4	3	2	1	9
16. Fees charged for recreation programs	5	4	3	2	1	9
17. Park accessibility (ADA compliant access)	5	4	3	2	1	9
18. Customer assistance by staff over the phone	5	4	3	2	1	9
19. Customer assistance by staff via email	5	4	3	2	1	9
20. Customer assistance by staff via Facebook	5	4	3	2	1	9

**15. Which THREE items identified in Question 14 do you think should receive the MOST ATTENTION over the next TWO years? [Write-in your answers below using the numbers from the list in Question 14, or circle "NONE".]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ NONE

**16. A recreation levy approved by residents in 2008 has allowed the City to pay for renovations to every city park, enhance bike paths and construct the Community Center. The average Delaware household currently pays \$106 additional per year. If City officials were to consider continuing the existing levy at its present level to support parks, trails, and recreation how supportive would you be?**

- \_\_\_\_(1) Very Supportive
- \_\_\_\_(2) Somewhat Supportive
- \_\_\_\_(3) Not Supportive
- \_\_\_\_(4) Not Supportive at All
- \_\_\_\_(9) Don't Know

**17. How would you prioritize (breakout) \$100 for City of Delaware parks, trails, sports, and recreation? Please show how you would allocate the funds among the categories listed below in specific dollar amounts. [Please be sure your total adds up to \$100.]**

- \$ \_\_\_\_\_ Improvements/maintenance of existing parks and recreation facilities
- \$ \_\_\_\_\_ Acquisition of new park land and open space
- \$ \_\_\_\_\_ Construction of new sports fields (softball, soccer, baseball, etc.)
- \$ \_\_\_\_\_ Acquisition and development of pathways and greenways (walking and biking trails)
- \$ \_\_\_\_\_ Development of new facilities (indoor/outdoor pool, multigeneration center, gyms, etc.)

**\$100 TOTAL**

**18. Please rate your level of satisfaction with the overall value that your household receives from recreation services and parks.**

(1) Very Satisfied                       (3) Neutral                                       (5) Very Dissatisfied  
 (2) Somewhat Satisfied                       (4) Somewhat Dissatisfied                                       (9) Don't Know

**19. What is your age?** \_\_\_\_\_ years

**20. What is your gender?**                       (1) Male                       (2) Female

**21. How many years have you lived in the City of Delaware?** \_\_\_\_\_ years

**22. Counting yourself, how many people live in your household?** \_\_\_\_\_ people

**23. Counting yourself, how many people in your household are:**

Under age 5: \_\_\_\_\_                      Ages 15-19: \_\_\_\_\_                      Ages 35-44: \_\_\_\_\_                      Ages 65-74: \_\_\_\_\_  
Ages 5-9: \_\_\_\_\_                      Ages 20-24: \_\_\_\_\_                      Ages 45-54: \_\_\_\_\_                      Ages 75+: \_\_\_\_\_  
Ages 10-14: \_\_\_\_\_                      Ages 25-34: \_\_\_\_\_                      Ages 55-64: \_\_\_\_\_

**24. What is your annual household income?**

(1) Under \$25,000                       (3) \$50,000-\$74,999                                       (5) \$100,000 or more  
 (2) \$25,000-\$49,999                       (4) \$75,000-\$99,999

**25. Is anyone in your household a member of the Delaware Community Center YMCA?**

(1) Yes                       (2) No

**26. Please share any additional comments that could assist Delaware with improving parks, trails, open space, or recreational programs and services.**

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**This concludes the survey – Thank you for your time.**  
Please return your completed survey in the enclosed return-reply envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your response will remain completely confidential. The address information printed to the right will ONLY be used to help identify areas with special interests. Thank you.