

Department Statements

The Mission Statement

The purpose of the Mission Statement is to answer the question “Why do we exist as an organization?” In 2007, a great deal of work and discussion was conducted by the Internal Stakeholders who developed a new Mission Statement. In 2017, this Mission Statement was reviewed and re-adopted by the Internal Stakeholders. The intentionally simplistic, yet meaningful statement is provided below:

***Protection through preparedness and response,
delivered by the highest trained professionals***

The Vision Statement

In addition to knowing who we are and understanding our beliefs, all successful organizations need to define where they expect to be in the future. After having established the organization’s Mission, the next step was to establish a new vision of what the Delaware Fire Department should be in the future. Vision statements are built upon the framework of the Mission Statement.

Vision Statements provide targets of excellence that the organization will strive toward and provide a basis for their goals and objectives. The Internal Stakeholders completely rewrote our Vision Statement. Our new Vision Statement is designed to last us well into the future. Our vision will be met by continuing to understand our community needs and expectations, and establishing goals and objectives to meet these needs and expectations. The following Vision Statement was developed for the Delaware Fire Department:

***The Delaware Fire Department will be a progressive Fire Department
meeting the needs and expectations of the community.***



Values

Establishing values embraced by all members of an organization is extremely important. Values recognize those features and considerations that make up the personality of the organization. The Stakeholders, who assembled for the Delaware Fire Department during the strategic planning process, felt it absolutely necessary to declare the following statements as values for the organization.

Delaware Fire Department Values

- **Commitment** - We value a family atmosphere in which every member can grow personally and professionally towards providing an excellent level of service to our internal and external communities.
- **Professionalism** - Through dedicated and competent employees; we serve as honest stewards of the tax payers' money, and will never allow our integrity to become compromised.
- **Respect** - We value respect for each person as an individual, and an attitude that recognizes the worth of others, exhibiting compassion for those in need. We value diversity as strength for our organization and as a representative bond to our community.
- **Teamwork** - We believe in the value and promotion of teamwork within our organization and the community. We believe that through service as a cohesive and enthusiastic team, there is formidable strength, balance and security.

With the completion of the Mission, Vision and Values, the Delaware Fire Department established the operation of the organization. The Mission, Vision, and Values are the foundation of any successful organization. Every effort should be made to keep these current and meaningful so that the individuals who make up the organization are well guided by them in the accomplishment of the goals, objectives, and day-to-day tasks.

Our Pledge

Our pledge to our community is:

- *We will be ready.*
- *We will be there quickly.*
- *We will do our best to care for you.*
- *We will help you through your emergency.*

