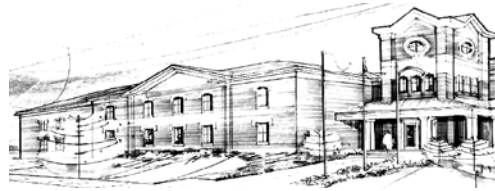


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## **For Immediate Release**

### **Clerk Dinovo Helps Lead State in E-Citation Program**

*Delaware Municipal Court Clerk Cindy Dinovo teams with ODPS and OSHP to implement one of the State's first electronic citation operations.*

Delaware, Ohio, February 10, 2015 – Delaware Municipal Court Clerk Cindy Dinovo, serving in her second consecutive term, has been working extensively with the Ohio Department of Public Safety and the Ohio State Highway Patrol to create and deploy an electronic citation program. Clerk Dinovo eagerly seized the opportunity to streamline an otherwise time consuming process. Her desire to address this issue stems from the volume of tickets received by the Clerk's office each year. OSHP tickets annually account for nearly seventy-five percent of the Traffic department's case load.

This program comes at a nominal cost to the Municipal Court as the Ohio Department of Public Safety provided the software interface and funded vendor costs that would otherwise have been paid by the court. "This is our latest advancement in upgrading technology in the Clerk's office which is not only a cost saving measure but it continues to make the process more efficient." states Clerk Dinovo.

Beginning January 14, 2015, Clerk Dinovo has been receiving electronic citations from Post 21 of the Ohio State Highway Patrol. Since going live with the e-citation program over seven hundred tickets have been received and filed. Entry time and accuracy are notably improved with the Clerk Dinovo's new enhanced procedure.

Time spent on ticket entry has also been slashed from a three minute standard to just over thirty seconds. To date, the time it has taken to process and file over seven hundred tickets has been condensed to less than seven hours. Prior to implementation it would have taken over thirty-seven hours for deputy clerks to manually enter the same number of tickets. This reduction equates to roughly an eighty percent savings in time spent on data entry allowing Clerk Dinovo to allocate staff to other duties.

It has taken the extensive effort of many facets to get this project off the ground. Clerk Dinovo also wishes to recognize the court's software vendor Creative Microsystems, Inc. located in Englewood, Ohio, for working with her team and ODPS on this venture. CMI's prompt action early on in the project designated them as a pivotal player in the state wide project.

Clerk Dinovo continues to strive to better the court's procedures and accuracy by implementing the latest technology available to the court. She is thrilled to be one of the first who have adopted this advanced operation.

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